



NDC MATCHMAKER: REGISTRATION GUIDE SELLERS

Contents

User Registration.....	2
Email Validation	3
Contact details.....	4
Company details	5
User and Account Validation	7
User Login	9
First login.....	9
Profile Editing.....	10
Account information	11
NDC Capabilities.....	12
Submission.....	12
NDC Relations	13
Profile card.....	15



User Registration

To create a new account, click on the “**Create an account**” link.


NDC MATCHMAKER

Search
Compare
Connect
Latest Updates

NDC Matchmaker

The NDC Matchmaker is a free web-based tool allowing airlines, aggregators and sellers cooperation in planning and driving NDC implementations together. Participants to the Matchmaker can share project information and communicate with each other and other partners worldwide.

[Search](#) | [Compare](#) | [Connect](#) with your NDC Partners!



Need Help?
[Contact us](#)

530K visitors/month
2.2M page views/month
See **advertising opportunities** on [iata.org](#)

2 **2** **6**
NDC Connections

23 **24** **36**

CREATE AN ACCOUNT
Already have an account?
[> Login here](#)

Resources

- [Registration guide - aggregators \(pdf\)](#)
- [Registration guide - airlines \(pdf\)](#)
- [Registration guide - sellers \(pdf\)](#)

Please note: IATA does not validate the content of the designated entities registered in the NDC Matchmaker and it does not entail any kind of certification, validation or endorsement of (i) any aspect of the entity, (ii) the quality or other aspects of its activities or products, (iii) any commercial products that may be derived from the usage of NDC messages, or (iv) compliance with NDC message schemas. All users of the NDC Matchmaker tool agree to comply with IATA's competition law guidelines.
[Disclaimer and Terms of Use \(pdf\)](#)

CREATE AN ACCOUNT
Already have an account?
[> Login here](#)

You will be redirected to the **registration form** below, which comprises three sections:

- 1) Email validation
- 2) Contact details
- 3) Company details

Registration Process

1 Email Validation

*Email

I have read and accept the [Terms and Conditions of Use](#)

2 Contact Details

3 Company Details



Email Validation

Enter your email address and click on the “**Terms and Conditions of Use**” link. Tick the Terms and Conditions checkbox to confirm that you have read and accept them.

Two cases can occur:

- The email address is already associated to an existing account
- The email address is not associated to any existing account

The email address is already associated to an existing account

In that case, the following message will appear (see picture below).

Registration Process

1 Email Validation

* Email

iata1@yopmail.com

This Email is already registered with us. Please fill your credentials in the [login page](#) to be redirected to NDC Matchmaker.

I have read and accept the Terms and Conditions of Use

This message will appear if:

- You already have access to the NDC Matchmaker Service. In that case, fill your credentials in the login page.
- You have not registered for the NDC Matchmaker Service, but you already have access to 1Id. In that case, fill your credentials in the login page. You will be redirected to the [NDC Matchmaker page in 1Id](#).
- You have already registered for the NDC Matchmaker Service, but your account has not been validated yet. You will be notified by email once your account is validated, which will give you access to the NDC Matchmaker Service.
- You have already registered but your account is not eligible for the service. You can contact the NDC Team for further assistance.

The email address is not associated to any existing account

In that case, by ticking the Terms and Conditions checkbox, you will be able to enter your **Contact details**.



Contact details

Enter your **contact information**.

Registration Process

1 **Email Validation**

2 **Contact Details**

* Salutation
Mr.

* First Name
John

* Last Name
Do

* Job Title
NDC Manager

* Job Function
Human Resources
IT
Legal
Marketing&Sales
Media
Operations

*Select all functions that apply

* Business Phone
+ 0791234567

Mobile Phone
+ 078 123 45 67

Business Fax
+ 078 123 45 67

3 **Company Details**

* Mandatory fields

Click on "**Company details**" to continue the registration process.

Please note that you cannot enter your company details until you have not filled all the mandatory fields within the Contact Details section.



Company details

Select your **Company Type**: Seller.

Registration Process

① **Email Validation**

② **Contact Details**

③ **Company Details**

Search your company

* Company Type

Select a Company Type

Select a Company Type

Airline

Seller

Aggregator

Choose a **Category**: "IATA Passenger Sales Agent" or "Non-IATA Travel Agent", and select the **Headquarters country**.

Registration Process

① **Email Validation**

② **Contact Details**

③ **Company Details**

Search your company

* Company Type

Seller

* Category

IATA Passenger Sales Agent

* Company Location

France

* Company Name

Abc

COMPANY NAME: ABC VOYAGES SARL

Didn't find the organization you were looking for? **Create New**

* Mandatory fields

A search field is then displayed where you can type the **name of your company**. A search result list will appear dynamically. Select your company if it appears on the list or click on "**Create New**". In the latter case, you will need to enter your **Company Information** as shown below.



3 Company Details

Company Information

* Legal Name

ABCD

Trade Name


* Sector

Travel Agent

* Category

IATA Passenger Sales Agent

Address Information

 Please validate your billing and shipping addresses by clicking on the button

Copy Billing Address to Shipping Address

Billing Address



Shipping Address



* Billing Street

* Shipping Street

* Mandatory fields

You will be able to submit your details once **all the mandatory fields are filled**, by clicking on **"Submit"**.

* Office Phone

 01 23 45 67 89

Office Mobile

 06 12 34 56 78

Office Fax

 01 23 45 67 89



SUBMIT

Registration completed successfully

Please check your email to get your access details



User and Account Validation

Once registered, you will receive a confirmation email within a short period. Two cases can occur:

- 1) **Your account is not eligible for the service.** In that case, you may contact IATA Customer Service for further information.

Sandbox: IATA Customer Portal - Access to One Id NDC Matchmakerrejected

From: IATA Noreply <noreply@iata.org>

Date: 2019-05-20 11:38

-- Show pictures. --

Note that this is a system generated message. Please do not respond to this email.

Dear Mrs. Amanda Mi,

We regret to inform you that your request to access One Id NDC Matchmaker Service has been rejected by your IATA Customer Service.

For additional information, please, log a case with IATA Customer Service [here](#).

Thank you.

IATA Customer Service

- 2) **Your account is validated.** You will receive the following email, which will give you a temporary password to finalize your registration.

Welcome to IATA Identity Portal

From: IATA Noreply <noreply@iata.org>

Date: 2019-04-11 15:23

-- Show pictures. --

Note that this is a system generated message. Please do not respond to this email.

Dear Mrs. John Do,

Welcome to NDCMM.

Your e-mail address is iata1@yopmail.com

Your temporary password is xxZmsI1a

Please click on the button below to finalize your registration process:

Complete your registration

Thank you for signing up,

IATA Customer Service

iata.org/cs

Follow the "**complete your registration**" link to create a new password.



NDC Matchmaker

Your password must have at least:

- 8 characters
- 1 letter
- 1 number

CHANGE PASSWORD

You can validate your new password by clicking on “**Change your password**”, which will redirect you to the below page.

JOHN DO ▾

NDC Matchmaker

Go to the [NDC Matchmaker](#) website

The access status "Access Requested" prevents you to access NDC Matchmaker

Once there, you just need to log out. Our teams will validate your account within a short period, and you will receive a confirmation email which will grant you access to the NDC Matchmaker Service.

IATA Customer Portal - Access to One Id NDC Matchmaker granted

From: IATA Noreply <noreply@iata.org>
Date: 2019-04-25 11:01

Encoding: worldwide (utf-8) ▾

-- Show pictures. --

Note that this is a system generated message. Please do not respond to this email.

Dear Mrs. John Do,

Congratulations!
Your access to One Id NDC Matchmaker Service has been granted. You can access it [here](#)

Thank you.

IATA Customer Service



User Login

First login

You can access the Login page via the link attached in the confirmation email, or by clicking on the “**Log in here**” link in the NDC Matchmaker home page.

NDC MATCHMAKER

Search
Compare
Connect
Latest Updates

NDC Matchmaker

The NDC Matchmaker is a free web-based tool allowing airlines, aggregators and sellers cooperation in planning and driving NDC implementations together. Participants to the Matchmaker can share project information and communicate with each other and other partners worldwide.

[Search](#) | [Compare](#) | [Connect](#) with your NDC Partners!

[How to use the ND...](#)

Need Help?
[Contact us](#)

530K visitors/month
2.2M page views/month
See **advertising opportunities** on iata.org

2 2 6
NDC Connections

23 24 36

CREATE AN ACCOUNT
Already have an account?
[> Login here](#)

To login, enter your email address and your **new password** and click on “**Login**”.

Sign In

Email

Password

[Forgot Your Password?](#) | [New User?](#)

[LOGIN](#)

You will be redirected to the below page.



NDC Matchmaker

Go to the [NDC Matchmaker](#) website

You must accept the latest [Terms and Condition](#).

[Accept](#)

Click on "**Accept**" to confirm that you have read and accept the latest Terms and Conditions for NDC Matchmaker and to get access to the NDC Matchmaker Service.

Profile Editing



NDC Matchmaker

Go to the [NDC Matchmaker](#) website

[Edit](#)



Account Information

Click on "**Edit**" to enter your information. You can get the definition of each field by clicking on **i**.



Account information

NDC Matchmaker

Go to the [NDC Matchmaker](#) website

Save

Cancel

Account Information

Account Name

BCD

Website

Country

France

* Contact Person

Luc

NDC
Certification
Level

--None--

Company Type

Seller

Agent Identifier

Region

Europe

* Contact Email

luc@yopmail.com

E-mail address that will receive the notification from partners who wants to connect

Schema
Version

Available

1.1.3

16.1

16.2

17.2

Chosen

15.2

17.1



NDC Capabilities

NDC Capabilities

* Seller Type

Available	Chosen
OTA	Travel Ag...
TMC	
OBT	

* Type of Connectivity

NDC GDS Aggregator

Save Cancel

* Mandatory fields

Click on "Save" once you have filled all mandatory fields. **Please note that you cannot save your information until you have not filled all the mandatory fields.**

Submission

Once you are done, go back to the top of the page and click on "Submit For Approval".

NDC Matchmaker

Go to the [NDC Matchmaker website](#)

Edit Submit For Approval

Account Information

Account Name
BCD

Company Type Seller

Please note that IATA will validate your Profile Card only once. After that, you will be able to edit your profile information at any time and your profile card will be updated on the NDC Matchmaker platform without prior approval. **We recommend you keep your profile card updated to benefit fully from the NDC Matchmaker Service.**



You will receive an email confirming that you submitted your information.

Sandbox: Case 09781310 NDC Matchmaker - Validate NDC Capability
From: IATA <noreply@iata.org>
Date: 2019-05-20 16:08
Encoding: worldwide (utf-8)
-- Show pictures, --

Note that this is an auto-reply message. Please do not respond to this email.

Dear Customer,

Thank you for your recent enquiry. Case #09781310: "NDC Matchmaker - Validate NDC Capability" has now been created and a Customer Service Representative will contact you shortly. Please ensure you refer to this Case Number in any further contact with us about this enquiry.

Best regards,
IATA Customer Service

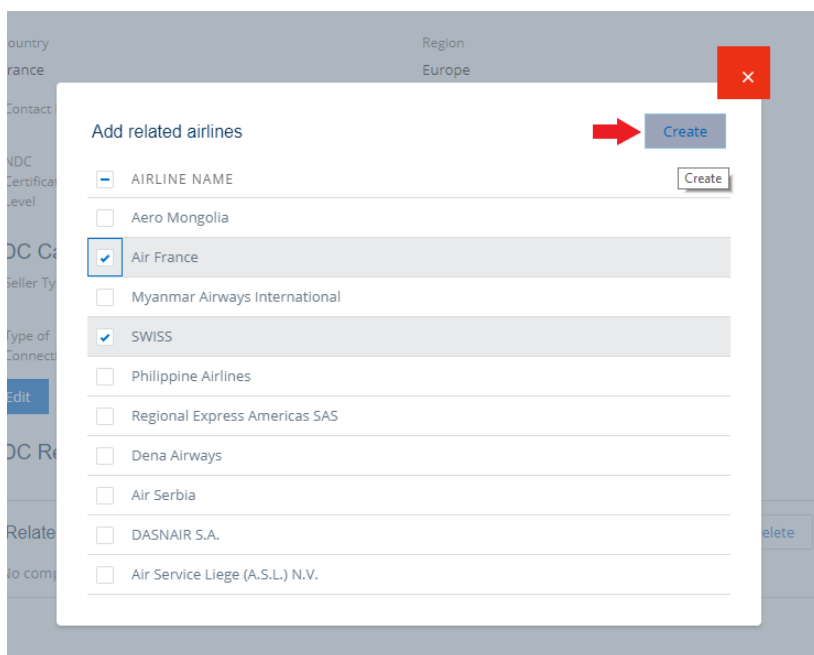
NDC Relations

Once your Profile Card is validated, you will need to enter your **NDC Relations** (i.e. connected partners) in the dedicated section, at the bottom of the page.

NDC Relations



Click on **"New"**. Select your partners among the list and click on **"Create"**.



These partners will receive an email notification as soon as you connect to them.



Please note that they will have the option to remove the connection from their Profile Card. In such cases, you will receive an email notification.

You can also easily remove a connection by selecting it and clicking on **"Delete"**. In the latter case, the airline in question will be notified by email.

NDC Relations

A screenshot of a web interface titled "NDC Relations". It shows a section for "Related Companies" with a "New" button and a "Delete" button. A red arrow points to the "Delete" button. Below the buttons is a list of companies with checkboxes: "COMPANY NAME", "Air France" (checked), and "SWISS". A "Delete" button is also visible next to the "Air France" entry.

Related Companies		New	Delete
<input type="checkbox"/>	COMPANY NAME		Delete
<input checked="" type="checkbox"/>	Air France		
<input type="checkbox"/>	SWISS		




Profile card

Once your registration is complete, every user will have access to the below information displayed on your **Profile**.

CLICK TRAVEL LTD

[COMPARE](#)[CONTACT](#)

NDC profile

Agent identifier	91279720
Website	www.clicktravel.com
Region	Europe
HQ country	United Kingdom
Operating countries	United Kingdom
Live on NDC	Yes
NDC certification level	
Standard version	<ul style="list-style-type: none">16.117.2
Seller type	<ul style="list-style-type: none">Online Travel AgencyTravel Management Company
Type of connectivity	NDC Direct Connect
Last updated	2019-06-18



Connected players

Refine by

REGION(S) ▾

Europe (1)

HQ COUNTRY ▾

Switzerland... ✕

OPERATING COUNTRY ▾

PLAYER TYPE ▾

RESET

Found 1 Players

Sort By: Title A-Z ▾



SWISS

Airline
Europe - Switzerland

[View NDC Profile](#)

COMPARE

CONTACT