IATA GLOBAL PEOPLE FORUM

Session Details



DAY 1 - Thursday, 12 November

Explore the forces reshaping aviation's workforce and what they mean for leaders, organizations, and employees.

9:00 - 10:00 Welcoming breakfast

10:00 - 10:30 Opening Session: A New Era of Leadership

Why the people agenda has become a strategic priority for aviation and what leadership looks like in a rapidly changing world.

- **IATA Leadership**

10:30 - 12:00 Session 1: The workforce transformation is underway

Explore the scale of aviation's workforce challenge, from talent shortages and demographic shifts to technological disruption and changing workforce expectations.

- **Karl Weston**, Solutions Strategy and Innovation Lead, Lightcast
- **Jil Hammerschmidt**, Head of AI & People Transformation, Lufthansa Group
- **Thobile Masooa**, Executive Human Capital, South African Civil Aviation Authority
- **Vasiliki Christidi**, Chief Strategy Management & Integration Officer, International Airport of Heraklion

12:00 - 13:00 Lunch

13:00 - 14:30 Session 2: Skills at the Heart of Building Capacity

How can the industry identify emerging skills needs, close capability gaps, and create sustainable talent pipelines?

- **Lara Abed**, Senior Manager Talent Development, Riyadh Air
- **Paula Almeida**, CEO, JAA Training Organisation
- **Wakina Munene**, Senior Manager Sustainability & Innovation, Kenya Airways

14:30 - 14:45 Coffee Break

14:45 - 16:15 Session 3: Working alongside AI: what changes, what must stay human

As AI transforms the workplace, what must change, and what must remain distinctly human? Industry leaders share practical experiences and lessons learned.

- **Claudia Zapata-Cardone**, President, Latino Professionals in Aerospace (LPA)
- **Grete Kruse Roald**, VP Internal & Executive Communications, Norwegian
- **Guro Poulsen**, Chief People Officer, Norwegian
- **Ivo Naranjo**, Head Data Science, IATA
- **Jason Ward**, Chief Customer Officer, Azul Brazilian Airlines

Continued on next page

IATA

IATA GLOBAL PEOPLE FORUM

Session Details



16:15 - 18:00 Session 4: Managing Talent Differently

Why traditional talent models are no longer enough and how organizations are building internal capability, mobility, and resilience.

- **Amran Mohd Tomin**, Group Chief People Officer, Malaysia Aviation Group
- **Arpad Szakal**, Partner, Cormis Partners
- **Natalie Bush**, Chief Operating Officer, Loganair
- **Rania Alturki**, Executive Vice President HR, Saudi Airlines Group
- **Robert Fenech**, Chief People & Culture Officer, KM Malta Airlines
- **Tetsuo Omagari**, Vice President of EMEA Administration, All Nippon Airways

From 18:00 onwards Evening Event

DAY 2 - Friday, 13 November

Explore the forces reshaping aviation's workforce and what they mean for leaders, organizations, and employees.

8:30 - 9:00 Welcoming Coffee

9:00 - 9:45 Day 2 Opening: The changing role of HR in an AI world

- **Josh Bersin**, Founder and CEO, The Josh Bersin Company

9:45 - 10:45 Session 5: Bringing All Your People With You

How organizations can engage employees, foster adoption, build trust, and ensure everyone benefits from transformation.

- **Christianna Scott**, Director Development, Diversity and Inclusion, Air Canada
- **Marita Lintener**, President, International Aerospace Women's Association
- **Neenu Porus**, Director, Human Resources (DEI), IndiGo
- **Robert Bencze**, Director, PwC

10:45 - 11:15 Coffee Break

11:15 - 13:00 Session 6: From Inspired to Committed

A collaborative closing session where participants identify priorities, share commitments, and help shape the next chapter of the IATA People Forum. This final session ensures delegates leave not just with ideas, but with actions and a shared agenda for the future.

- **Dr Nadia Bastaki**, Chief People, Government and Corporate Affairs Officer, Etihad

13:00 - 14:00 Lunch

We are excited to welcome you to the IATA Global People Forum!

IATA