



Delegate Terms and Conditions

v.2.0 (January 2026)

These terms and conditions apply between the person, firm, company, or entity specified on the registration form ("you", "your" or "Delegate") and International Air Transport Association ("IATA" or the "Organizer"), having its Head Office at SS135-800 rue du Square-Victoria, Montréal, Quebec, H3C 0B4, Canada and its Executive Office at 33, route de l'Aéroport, CH-1215 Geneva 15 Airport, Switzerland, for registrations to the event specified on the registration form ("Event").

All applications to register for the Event, are made subject to these terms and conditions ("Terms"). By submitting your registration to attend the Event, the Delegate agrees to be bound by these Terms.

1. Attendance and Delegate obligations of conduct

- 1.1 IATA strives to provide a professional, respectful, and harassment-free event experience for everyone. We celebrate the diversity of all Delegates, exhibitors, and staff, and we expect every Delegate to conduct themselves in a professional, respectful, and responsible manner at all times. By attending the Event whether onsite or online, you are agreeing to respect and uphold these values.
- 1.2 You must not take part in any canvassing, leafleting, demonstrations, objectionable behavior, or any activity, which may disrupt the Event.
- 1.3 You must comply with all security and health requirements imposed by the venue and/or local/national authorities.
- 1.4 You are required to present a copy of an official identity card, passport, or another acceptable identification document to obtain your Event registration badge. Delegates must always keep their Event pass on them during their attendance at the Event and IATA reserves the right to refuse entry to Delegates who fail to produce a pass when requested.
- 1.5 If you lose or misplace your Event pass a replacement Event pass will only be issued to you at the sole discretion of IATA and may be subject to purchase at the prevailing on-site Delegate rate.
- 1.6 IATA reserves the right to exclude or remove you from the Event if you do not comply with these Terms.

2. Registration and fees

- 2.1 All applications to register for the Event are subject to availability and acceptance of registration and the allocation of delegate places is at IATA's sole discretion. Applications should be made by completing the registration page, accessed via a link on your invitation or by visiting the Event site.
- 2.2 If you register for an Event as a representative of a company or other organization, you confirm that you have the authority to agree to these Terms on behalf of the company or other organization. You shall also ensure Delegate(s) from the company or other organization attending the Event are made aware of and shall be bound by these Terms.
- 2.3 You will pay IATA any fees specified in your registration form for the Event ("Fees"). Payment of your Fees must be received in full and in cleared funds by IATA from you within 7 days of the date of the invoice but in any event not later than 24 hours before the Event. If payment of your Fees in full is not received before the Event, IATA may (at its sole discretion) either require such payment as a condition of your entry to the Event or refuse your entry to the Event.



2.4 Prices for each Event, where applicable, are correct at the time of publication. IATA reserves the right to change the prices at any time, but changes will not affect registrations that have already been confirmed by IATA.

3. Event cancellation/modification/no-shows

- 3.1 If the Event is canceled, or if its scheduled date or venue is changed as a result of any unavoidable circumstances including, without limitation, natural disasters, acts of God, war, terrorism, power-cut or failure, epidemic or any acts or omissions of third parties that are beyond the control of IATA, IATA reserves the right to either withhold the Fees and apply it towards a future event, or to reimburse the Fees after a prorated deduction of the reasonable costs already incurred for the organization of the Event.
- 3.2 IATA reserves the right to modify the program of the Event at any time, unilaterally and without notice. IATA does not give any warranty that any individual will appear as a speaker or panelist. While IATA will make reasonable efforts to provide accurate information on the Event website, IATA makes no guarantees or representations as to the accuracy of such information.
- 3.3 Accepted Delegate invitations to the Event are transferable when the Delegate can no longer attend and may request that a colleague from their organization attend as a replacement. This is subject to the replacement completing the delegate application form and confirmation by IATA that the proposed replacement meets the qualification criteria. If the replacement colleague does not qualify to attend, the Delegate will not be eligible for a refund of the Fees.
- 3.4 The Delegate will not be eligible for refund of the Fees for a no-show, inability to attend the Event or cancellation by the Delegate.

4. Liability waiver/disclaimer

- 4.1 To the fullest extent permitted by the applicable law, IATA excludes: (a) all liability for loss, injury or damage to persons or property at the Event; (b) all indemnities, warranties, representations, terms and conditions (whether express or implied); and (c) any actual or alleged indirect loss or consequential loss howsoever arising suffered by you or any loss of profits, anticipated profits, savings, loss of business revenue, loss of business, loss of opportunity, loss of goodwill, or any other type of economic loss (whether direct or indirect). IATA's total liability to you in relation to the Event (whether under these terms or conditions or otherwise) is limited to the amount of your Fees received by IATA.
- 4.2 Your participation in the Event is subject to the approval or authorization by the local/national authorities as relevant. The Organizers have no control over such approvals/authorizations and cannot be held responsible in case of you being denied entry to the location where the Event is held.

5. Photographs, video material and audio recordings

- 5.1 IATA or its contracted suppliers will take photographs, video material and audio recordings ("Digital Records") at the Event and use them in external communications such as direct mail and email marketing, newsletters, educational materials, social media, press releases and broadcasts over the internet for communicating about the Event or promote participation in future IATA events as well as other purposes specified.



- 5.2 By participating for the EVENT, you grant IATA the right to use any Digital Records in which you will appear as well as your name, photograph and biography for such purposes as described in this section.
- 5.3 All photographs and video material become the property of IATA and may be displayed, distributed, or used by IATA for any purpose. In addition, IATA may collect statistical data and trends based on audio/video recordings.

6. Data protection

IATA will handle your personal data in accordance with any applicable data privacy laws and regulations.

7. Governing law and dispute resolution

These Terms shall be governed by and construed in accordance with the laws of England. Any dispute arising out of this agreement shall be referred to and finally resolved by arbitration administered by the London Court of International Arbitration (LCIA) Rules, which rules are deemed to be incorporated by reference into this clause. The seat of arbitration shall be London, United Kingdom.