MEMORANDUM
PAC/RESO/1013

To: All Members, Passenger Agency Conference
   Accredited Representatives

From: Director, FDS Operations, GDC

Date: 31 October 2023

Subject: MAIL VOTE (A644)
   PAC2 (Mail A644)
   CHANGES TO LOCAL FINANCIAL CRITERIA UNITED KINGDOM

Background Information

Following a recommendation by PAC Governance, IATA put on the Agenda of the APJC United Kingdom 118th meeting, on 27 June 2023, the proposal to remove the Remittance Frequency of 10+10 days from Local Financial Criteria, with the arguments that this option, introduced in 2019, has not passed the market test, with very few agents (single digit) falling due in that category, as a result of the annual review of their financial (cash) ratios. Moreover, this has just resulted in unnecessary complexity of the Reporting and Remittance Calendars for all participants in BSP UK.

The proposal put for discussion was twofold:

(a) To remove the 10+10 Remittance Frequency option from the Local Financial Criteria, as from 01JAN2024

After a brief discussion, APJC members in attendance (8 airlines and 6 Agents) voted unanimously in favour of (a): to recommend this change to PACConf review and approval.

b) To decide what should happen to those few Agents that may be on the 10+10 Remittance Frequency by 31DEC2023

After a sustained debate, the majority of members in attendance (8 airlines and 5 Agents) voted in favour of the following actions to be taken by IATA for Agents falling in category (b):

b.1) Agents that are already on the 10+10 Remittance Frequency by 01OCT2023 and are not due for a financial review in Q4/2023, to be notified of the forthcoming change in Local Financial Criteria and that they will be moved onto weekly remittance from 01Jan2024 and until their next Annual review, unless they prefer to put in place a Financial Security in order to move to twice monthly remittance, in accordance with the existing provisions of Local Financial Criteria. Such notification to be sent on/immediately after 01OCT2023, but not later than 60 days prior to 01Jan2024.

And b.2) Agents falling due for annual review in Q4/2023 will not be offered the 10+10 Remittance Frequency option and IATA will explain the change coming up on 01JAN24 and offer to move them onto weekly remittance, unless they prefer to put in place a Financial Security in order to move to twice monthly remittance, in accordance with the existing provisions of Local Financial Criteria.
One Agent member voted against both (b1) and (b2): he would have preferred that all Agents falling under these two categories are moved to the twice-monthly remittance, without any conditions.

The amended text of the Local Financial Criteria is shown in Attachment ‘A’

**Effective Date**

The proposed effective date of these changes is the earliest date: 1 January 2024.

**Proposed Action**

Conference to adopt the changes to the Local Financial Criteria and to the Resolution 812
Attachment ‘i’ as shown in Attachment ‘A’ and in Attachment ‘B’

The timetable for this Mail Vote is as follows:
Voting Period: 31 October - 15 November 2023
Filing Period: 16-30 November 2023
Effectiveness: 1 January 2024

To cast a vote, Members are asked to access the application from the following link:
https://forms.office.com/e/GNaQBgexpH

Please note that no other form of voting will be accepted. Voting will conclude at close of business MAD time on **Wednesday, 15th of November**. Votes not cast by that deadline will be deemed to be affirmative.

In conformity with the Mail Vote procedure endorsed by PAConf in October 2009, this Mail Vote has been provided in advance to representatives of the agency associations ECTAA, UFTAA and WTAAA for review and/or comment.
No comments were received.

Any Member seeking clarification on any aspect of the mail vote or the mail vote process is invited to contact the IATA Passenger Governance team by email to pac-gov@iata.org.

Juan Antonio Rodriguez
Director – FDS Operations, GDC
UNITED KINGDOM
(Effective 1 January 2024, MV/A644)

1. GENERAL RULES

ACCOUNTS

1.1 Audited Accounts means Accounts prepared by a statutory Auditor, recognized as competent by the regulatory authority in that country to perform an audit, that are provided to IATA.

1.2 Where Accounts are required to be provided, all Agents must provide Audited Accounts.

1.3 Newly formed companies that have traded for less than 12 months at the time of application for accreditation must submit an opening balance sheet, prepared by their statutory Auditor.

1.4 Notwithstanding the provisions above, sole traders, partnerships and UK registered limited companies, that meet the conditions for exemption from audit as a small company as defined by the UK Companies Act, may submit Certified Accounts, provided that (i) the certification is issued by an independent Reporting Accountant (see Note 1) and (ii) the Agent settles its BSP liabilities four times monthly, according to the published BSP Reporting Calendar.

1.5 The statutory Auditor and/or the Reporting Accountant must be a current member and hold a current Practising Certificate of a recognized Accountancy body. The list of accepted bodies and supporting documentation are listed in Note 1 of this criteria.

SETTLEMENT DATES

1.6 The Settlement Dates in the United Kingdom are:

• For Agents settling their liabilities twice per month the remittance dates are: the last day of the calendar month, for BSP sales covering the first 15 days of the month and the 15th of the following calendar month, for BSP sales covering the period from the 16th to the last day of the calendar month;

• 8 days after each reporting period for Agents settling their BSP liabilities four times per calendar month. The reporting periods are: 1-7th, 8-15th, 16-23rd and 24th to the end of the calendar month.

A yearly BSP Reporting Calendar is published and can be found on the IATA Customer Service website.

2. CRITERIA FOR THE EVALUATION OF AGENTS’ ACCOUNTS

2.1 All financial information used in the Financial Criteria tests will be extracted from the Agent’s Accounts.

2.2 The following Financial Criteria tests apply to the evaluation of an Agent’s Accounts:

2.2.1 There must be positive Net Equity at the end of an accounting period.

2.2.2 Operating Profitability: The Accounts must show that the Agent has made an operating profit at the end of an accounting period.

2.2.3 Cash Ratios

2.2.3.1 Definitions

For the purpose of this section the following definitions apply:

\[
\text{Quick Ratio} = \frac{\text{Cash + Cash Equivalents + Trade Debtors (excl. related parties)}}{\text{Trade Creditors}}
\]

\[
\text{Cash Cover Ratio} = \frac{\text{Cash + Cash Equivalents (including remaining Overdraft or RCF remaining)}}{\text{BSP Outstanding Cash Sales at financial year end (FYE)}}
\]
Overdraft or RCF (Revolving Credit Facility) Remaining = remaining authorised or arranged Overdraft or RCF, held in the name of the IATA Accredited Agency. The lender must be a Financial Services Provider, investment firm or consumer credit firm who has been authorised by the UK Financial Conduct Authority.

- The above statement needs to be outlined in the Agent’s Accounts or in a separate document signed by the Auditor, so it can be taken into account in the outlined criteria.
- The Overdraft or RCF remaining is optional – if an Agent does not require an overdraft or RCF in order to meet the Cash Cover Ratio, then this does not need to be included in their Accounts.

**BSP Outstanding Cash Sales at FYE:** this figure must be declared by the Auditor in the Accounts or in a separate statement.

2.2.3.2 If the review shows that both Quick Ratio and Cash Cover Ratio are at a level of **1.10 or above**, the Agent can continue to settle its BSP Cash reported sales twice per month.

2.2.3.3 If the review shows that both Quick Ratio and Cash Cover Ratio are at the level of **0.6 or above**, but below **1.10**, the Agent must settle its BSP Cash reported sales four times per month, unless they provide a Financial Security to cover the amount at risk to settle twice per month.

2.2.3.4 If either the Quick Ratio or the Cash Cover Ratio are **under 0.6**, this Criteria is considered as FAILED.

2.2 The Agent Financial Review will be considered as PASSED as defined in Resolution 812 when all the Financial Criteria tests under 2.2.1, 2.2.2 and 2.2.3 above are met.

### 3. ANNUAL FINANCIAL REVIEWS

#### Agents accredited for two years or less

3.1 All Agents must provide Audited Accounts not more than 6 months old at the time of application to become an Agent, for the purpose of evaluation against the Financial Criteria tests in Section 2 of this document. The Audited Accounts must cover a period of at least 12 months of trading. If an Agent has been in business for less than 12 months at the time of application, it must submit an opening balance sheet, prepared by their statutory auditor.

#### Agents accredited for more than two years

3.2 All Agents must provide Audited Accounts not later than 6 months after each financial year end of that Agent for the purposes of evaluation against the Financial Criteria tests in Section 2 of this document. The Audited Accounts must cover a period of at least 12 months of trading.

### 4. FINANCIAL SECURITY

4.1 An Agent will not be accredited or will not continue to be accredited until a Financial Security required to be provided to IATA has been:

(a) received by IATA; and

(b) confirmed to IATA by way of written confirmation received directly from the third party supporting the Financial Security that the Financial Security was issued by that third party.

4.2 Financial Securities must be for an unlimited period and subject to a minimum notice period of cancellation of ninety (90) days.

4.3 For the purpose of calculating the amount of a Financial Security the following definitions apply:

4.3.1 “Days’ Sales at Risk” means the number of days from the beginning of the Agent’s reporting period to the remittance date in respect of that reporting period or periods, plus a margin of five days.

4.3.2 “Amount at Risk” is calculated by dividing the Days’ Sales at Risk by 90 days and applying that percentage to the BSP net to be paid turnover, the Agent made in the three month period referred to in Section 4.6, as applicable.

Thus the formula to calculate the "Amount at Risk" is:

\[
\text{“Amount as Risk”} = \frac{\text{“Days' Sales at Risk”} \times \text{BSP Cash Turnover in applicable 3 month period}}{90}
\]
4.4 The following Financial Securities are accepted as per Resolution 850p:
   – Bank guarantees arranged through a bank registered in the UK, Channel Islands, or Isle of Man under the statutes of the UK/Channel Islands/Isle of Man
   – Insurance bonds arranged through IATA approved Insurance Companies
   – Global Default Insurance

4.5 New Applicants
All Agents must provide a Financial Security, with a minimum amount of GBP50,000 during the first two (2) years as IATA accredited Agent and must settle their liabilities four times per calendar month.

4.6 Existing Agents

4.6.1 Agents with Risk Status A
For Agents with Risk Status A no Financial Security will be required, unless the Agent voluntarily opts to provide one as per 2.2.3.3 above.

4.6.2 Agents with Risk Status B
Agents with Risk Status B are required to provide a Financial Security that covers at a minimum the Amount at Risk calculated as per Section 4.3 using the cash turnover amount of the 3 month highest BSP net to be paid turnover in the previous 12 months period, or GBP 25,000, whichever is higher.

4.6.3 Agents with Risk Status C
Agents with Risk Status C are required to provide a Financial Security that covers at a minimum the Amount at Risk calculated as per Section 4.3 using the cash turnover amount of the 3 month highest BSP net to be paid turnover in the previous 12 months period, or GBP 25,000, whichever is higher.

5. CHANGES IN FINANCIAL YEAR END

5.1 An Agent must notify IATA immediately of a change in its financial year-end.

5.2 If the Agent prepares Accounts for a period of more than 12 months (but less than 18 months), the Agent must provide Audited Accounts within 6 months of the original financial year-end.

5.3 If an Agent extends their financial year-end by the full six months allowed under UK Company Law, exceptionally a maximum of a further two months extension may be granted for final submission of Accounts.

5.4 If the Agent prepares Accounts for a period of less than 12 months, the Agent must provide them within six months of the new financial year-end.

5.5 IATA will conduct the Financial Review applicable to the Agent.

Note 1 - Reporting Accountant
The Reporting Accountant shall be either a Statutory Auditor, which in the UK means a person eligible for appointment as a statutory Auditor as set out in Part 42 Statutory Auditors of the Companies Act 2006 or an independent qualified Accountant holding a current Practising Certificate (see Section 1.5 above) with a recognised accountancy body. We list below the accepted recognised accountancy bodies:

- Institute of Chartered Accountants of England & Wales
- Institute of Chartered Accountants of Scotland
- Institute of Chartered Accountants of Ireland
- Association Chartered Certified Accountants
- Association of Authorised Public Accountants
- Chartered Institute of Management Accountants
- Association of Accounting Technicians
- Association of International Accountants
- Institute of Chartered Secretaries and Administrators
- Institute of Financial Accountant
To validate the above, Agents must provide a copy of one of the following supporting documents with their Annual Financial Statements:

- The Auditor/Accountant's original Practising Certificate, which must not be older than one year from the date of signing of the audit report to the Accounts, or
- The Annual Receipt for Auditor/Accountant's membership renewal of the approved Accountancy body, or
- Proof from the Accountancy body’s own online directory showing that the Auditor/Accountant is a member of the approved Accountancy body and holds its Practising Certificate.
### RESOLUTION 812

#### Attachment 'I'

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<th>Frequency</th>
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<th>End of Sales Period to Remittance Date</th>
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<td>Refer to BSP Calendar</td>
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