

# **Passenger Agency Conference Resolutions Manual**

#### **RESOLUTION 880a**

# IATA TRAVEL AGENT IDENTITY (ID) CARD

PAC1(42)880a(except USA) Expiry: Indefinite

PAC2(42)880a Type: B

PAC3(42)880a

WHEREAS Members, from time to time and subject to certain conditions, grant concessional travel to staff of their appointed Agents and

WHEREAS other travel industry principals similarly grant concessions to travel agency staff and

WHEREAS IATA Members and other travel industry principals wish to ensure that applicants seeking such concessional privileges are bona fide travel agency staff and meet the applicable conditions related to such concessions and

WHEREAS IATA has developed an IATA Travel Agent ID Card which serves to identify such travel agency staff and to enable their bona fides to be easily verified, now it is

RESOLVED that, notwithstanding any other Passenger Agency Conference Resolution governing reduced fare transportation for Passenger Sales Agents, Members may, additionally, indicate their acceptance of the IATA Travel Agent ID Card as evidence of the status of an applicant for concessional travel and/or require an applicant to hold a valid IATA Travel Agent ID Card and to support application for reduced fare tickets by written details of any IATA Travel Agent ID Card held by the applicant.

#### 1. PARTICIPATING MEMBERS

- 1.1 Members who, in one or more countries, recognise the IATA Travel Agent ID Card as evidence of the status of an applicant for concessional travel and/or require applications for reduced fare transportation over their services in accordance with Resolution 880, to be supported by details of an IATA Travel Agent ID Card shall so notify the Agency Administrator;
- **1.2** the Agency Administrator shall maintain, publish and circulate, from time to time, lists of:
- 1.2.1 Members, as shown at Attachment 'A' to this Resolution, who have indicated their recognition of the Card as a travel agency employee credential, together with an indication of the extent to which and the circumstances under which, for those Members, an IATA Travel Agent ID Card is a requisite to support an application for reduced fare transportation, and
- **1.2.2** countries, as shown at Attachment 'B' to this Resolution, where the IATA Travel Agent ID Card is in circulation and where one or more Members have indicated their recognition of the Card as a travel agency employee credential:

**1.3** the Agency Administrator shall, on request from the Member(s) concerned, make revisions to the lists shown and information provided in Attachments 'A' and 'B'.

# 2. ISSUANCE, RECORDS, REPORTING AND REMITTANCE OF REDUCED FARE TICKETS

- **2.1** pursuant to the provisions of Paragraph 9 of Resolution 880, it shall also be required that;
- **2.1.1** where the Agent is instructed to issue the ticket, in accordance with Paragraph 9.2 or 9.3 of Resolution 880:
- **2.1.1.1** it shall be issued in accordance with the Member's rules and procedures for reduced fare transportation as soon as space has been reserved for any sector covered by the ticket, and
- **2.1.1.2** where the Member whose ticket is being issued so requires, the appropriate coupons of the form at Attachment 'C' to this Resolution shall be attached to the Agent, Audit and Passenger coupons of the ticket;
- **2.1.2** the Agent shall be responsible for observing any restriction applicable to such sales, including their availability, and for subsequent deduction from the annual allotment provided for under Paragraph 8 of Resolution 880 and the payment requirements of Paragraph 10 of Resolution 880.
- **2.2** in accordance with the requirements of Paragraph 13 of Resolution 880, and where applicable, copies of all Applications accepted by the Member to which the Application was made should also include the coupon of the form at Attachment 'C'.

#### 3. FARE REDUCTION FOR SPOUSE

- **3.1** when the spouse of a person travelling under the provisions of this Resolution and Resolution 880 is also granted reduced fare transportation:
- **3.1.1** the spouse shall, when travelling separately, carry and make available upon demand by a representative of a Member providing the transportation a photocopy of the IATA Travel Agent ID Card used to support the application.

# 4. PUBLICATION IN THE TRAVEL AGENT'S HANDBOOKS

the information provided in Attachments 'A' and 'B' to this Resolution shall also be recorded in the Travel Agent's Handbooks.

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#### Attachment 'A'

## RECOGNITION AND ACCEPTANCE OF THE IATA TRAVEL AGENT ID CARD

The following Members have advised that they recognise the IATA Travel Agent ID Card as a travel agent employee credential and/or require it to support an application, in specific countries, for reduced fare transportation on their services. Those specified countries are shown in an appropriate note which corresponds to the figure shown alongside the Member's name. Their individual policies governing the extent to which the IATA Travel Agent ID Card is a requisite for granting reduced fare transportation on their services, are as indicated in the second note corresponding to the letter shown alongside the Member's name:

#### LIST OF MEMBERS

AF	Air France 14a
AM	Aeromexico 14a

Aerolineas Argentinas 14a AR

ΑV Avianca 14a Alitalia 14a ΑZ

A3 Aegean Airlines 6ce

Aer Lingus 1abcd ΕI

Air Canada 8acde AC Air Malta p.l.c. 6,7a KM

Air New Zealand 4,10abcde ΝZ

Air Niugini 3,4,10 abce PX FJ

Air Pacific 1ace

PΖ Transportes Aereos del Mercosur 14a

TA TACA 13a UA United 12a

Aerosur 14a 5L Amaszonas 14a Z8

AA American Airlines 14a

Air Tanzania 1abcde TC

VT Air Tahiti 11be

Air Zimbabwe 2,6 abce UM

American Airlines 8a AA

Austrian 1abcde OS

Cameroon Airlines 2,6,7 abcde UY

CX Cathay Pacific 1abcde XK CCM Airlines 2e

CO Continental Airlines 1ace

MS Egyptair 1ab

ΕK

Emirates <sup>1ac</sup> ET Ethiopian Airlines 1abcde

EΑ European Air Express EAE 6ace

Finnair 3,4,6 8ade AY

HR Hahn Air Lines GmbH 6a

T4 Hellas Jet 6ae

IBERIA 6ade ΙB

Iberia 14a ΙB

Inter Air 2e D6

Iran Air 1a **IR** 

Kenya Airways 1abcde KQ

KL **KLM** 

LA Lan Chile/Lan Peru 14a

TE Lithuanian Airlines 6ae

Lufthansa 14a LH

Lufthansa 6c LH

Luxair 6a LG

ME MEA 1ace

ΥM Montenegro Airlines 6ace

Northwest Airlines 8abcde NW

Olympic Airways S.A. 1abc OA

PAL 1abo PR

QF Qantas\*

Royal Jordanian 1a RJ

SIA 6a SQ

SN Brussels Airlines 6a SN

Surinam Airways Ltd 5,6,8,9 ce PY

Thai Airways 3,4,6,7,10 acd TG

TU Tunis Air 1abce UL Sri Lankan1

#### **AREA**

Worldwide 1.

2. Africa

3. Asia

4. Australia

Caribbean 5.

6. Europe

7. Middle East

8. North America

South America

10. South Pacific

11. Domestic only

12. For travel from Thailand

13. For travel for agents in El Salvador

14. For travel from Bolivia

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This denotes that the Travel Agent ID Card is recognised by the Member in a variety of regions. Please contact the Member concerned for details of the countries where the IATA Travel Agent ID Card is recognised.



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#### IATA TRAVEL AGENT ID CARD

- a. Recognised as a credential for proof of eligibility for reduced fare transportation
- b. Recognised as a credential for proof of eligibility for domestic reduced fare transportation
- c. Recognised as proof of eligibility when travelling
- d. Required for self ticketing for reduced fare domestic transportation
- e. Required as proof of eligibility at check-in and when travelling

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#### Attachment 'B'

# COUNTRIES WHERE THE IATA TRAVEL AGENT ID CARD IS IN CIRCULATION

Α

Albania

Algeria

Andorra

Angola

Antigua

Argentina

Armenia

Aruba

Australia 1

Austria 1

Azerbaijan

В

Bahamas

Bahrain

Bangladesh

Barbados

Belarus

Belgium 1

Belize

Benin

Bermuda

Bolivia<sup>2</sup>

Bosnia Herzegovina

Botswana

Brazil

Bulgaria

Burkina Faso

Burundi

С

Cambodia

Cameroon 1

Canada 1

Cape Verde

Cayman Islands

Chad

Chile

China, PRC

Chinese Taipei

Colombia

Congo

<sup>&</sup>lt;sup>1</sup> Indicates those countries where one or more IATA Members require applications by travel agency staff, for Reduced Fare Transportation, to be supported by an IATA Travel Agent ID Card.

<sup>&</sup>lt;sup>2</sup> All carriers except TACA honour the card for travel from Bolivia to any destination.





Congo, Dem. Republic of

Cook Islands Costa Rica Côte d'Ivoire <sup>1</sup> Croatia Cyprus

Czech Republic

D

Denmark Dominica

Dominican Republic

Ε

Ecuador <sup>1</sup>
Egypt <sup>1</sup>
El Salvador
Eritrea
Estonia
Ethiopia <sup>1</sup>

F

Fiji <sup>1</sup>
Finland <sup>1</sup>
France

French Guiana
French Polynesia <sup>1</sup>

G

Gabon
Gambia
Georgia
Germany <sup>1</sup>
Ghana
Gibraltar
Greece <sup>1</sup>
Grenada
Guadeloupe
Guatemala
Guinea

Н

Haiti Honduras

Guyana

Hong Kong (SAR) 1

Hungary

ī.

Iceland India Iran Indonesia Ireland <sup>1</sup> Israel

Italy

J

Jamaica Japan Jordan <sup>1</sup>

Κ

Kazakhstan Kenya <sup>1</sup> Kiribati

Korea, Republic of

Kuwait Kyrgyzstan

L

Latvia Lebanon <sup>1</sup> Lesotho Libya Liechtenstein Lithuania <sup>1</sup>

м

Macau (SAR)

Luxembourg 1

Macedonia (FYROM)

Madagascar Malawi Malaysia Mali Malta

Marshall Islands
Martinique
Mauritania
Mauritius
Mexico
Micronesia
Moldova
Monaco
Mongolia

Morocco Mozambique

Myanmar

N

Namibia Nepal Netherlands

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Indicates those countries where one or more IATA Members require applications by travel agency staff, for Reduced Fare Transportation, to be supported by an IATA Travel Agent ID Card.



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New Caledonia New Zealand <sup>1</sup> Nicaragua Niger Nigeria NL Antilles N. Ireland

Norway

O

Oman

Р

Pakistan

Palestinian Territory, Occ.

Panama

Papua New Guinea 1

Paraguay
Peru
Philippines <sup>1</sup>
Poland
Portugal

**Q** Qatar

R

Reunion

Republic of Palau

Romania

Russian Federation

Rwanda

S

Samoa San Marino Saudi Arabia Senegal

Serbia and Montenegro <sup>1</sup>

Sierra Leone Singapore <sup>1</sup> Slovakia <sup>1</sup> Slovenia

Soloman Islands South Africa <sup>1</sup>

Spain <sup>1</sup> Sri Lanka <sup>1</sup> St. Kitts

St. Lucia

St. Vincent

Sudan

Suriname <sup>1</sup>
Swaziland
Sweden
Switzerland <sup>1</sup>

Syria

T Tanzania Thailand <sup>1</sup> Togo Tonga <sup>1</sup>

Trinidad & Tobago

Tunisia <sup>1</sup> Turkey

Turks & Caicos Islands

U

Uganda

United Arab Emirates <sup>1</sup>
United Kingdom <sup>1</sup>

United States of America 1

Ukraine Uruguay

V

Venezuela Vietnam

Virgin Islands, British

W

X

Υ

Yemen

Z

Zambia

Zimbabwe 1

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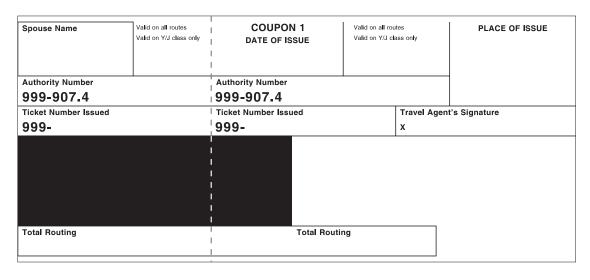
Indicates those countries where one or more IATA Members require applications by travel agency staff, for Reduced Fare Transportation, to be supported by an IATA Travel Agent ID Card.



## **RESOLUTION 880a**

## Attachment 'C'

## **APPLICATION FORM**



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