Resolution 846

NewGen ISS Transition

WHEREAS IATA is developing a New Generation of IATA Settlement Systems (NewGen ISS) aimed at transforming the current ISS business model through the introduction of various new features including a range of accreditation models, an enhanced risk management process, global default insurance and IATA EasyPay, a new industry payment method;

WHEREAS the NewGen ISS framework and rules have been incorporated into Resolution 812 and Resolution 812a;

WHEREAS Resolution 812 will be applicable in those countries currently under the 818g set of Sales Agency Rules, and will replace Resolution 818g;

WHEREAS the Passenger Agency Conference recognises that specific parameters must be met before Resolution 812 becomes effective in a market; it is

RESOLVED that,

1. The Agency Administrator will establish the date upon which a country is migrated to Resolution 812 with consideration of the following parameters:
   (a) Readiness of the carriers participating in the BSP, representing a minimum of 65% of BSP volumes, for the NewGen ISS related changes;
   (b) Readiness of the Ticketing System Providers (TSPs) participating in the BSP, representing at least 65% of BSP volumes, with the necessary technical developments;
   (c) IATA’s internal operational readiness for the components of NewGen ISS;
   (d) Readiness and availability of the IATA EasyPay System;
   (e) Compliance with any local laws or other regulatory requirements.

2. Notwithstanding, where the above conditions cannot be met, the Agency Administrator may, in consultation with and with the approval of the PSG, establish the date upon which a country will be migrated to Resolution 812.

3. Notwithstanding, the Agency Administrator may, in consultation with and with the approval of the PSG, establish an earlier date for the implementation of Alternative Transfer Method rules in a country in accordance with the provisions of Resolution 896. Notification will be given to all BSP Airlines and to all Accredited Agents of the implementation date in the respective country no later than 60 days before such date.

4. Notwithstanding the above, upon implementation of Resolution 812 in a country, the Agency Administrator may, in consultation with and with the approval of PSG, delay the implementation of Resolution 812a. In such cases, the consent for use of Alternative Transfer Methods will be managed bilaterally between individual BSP Airlines and Agents. Notification will be given to all BSP Airlines and to all Accredited Agents of the implementation of Resolution 812a in the respective country no later than 60 days before such date.

5. Prior to implementation of Resolution 812 in a country:
   - Notification will be given to all BSP Airlines and to all Accredited Agents of the implementation date in the respective country no later than 90 days before such date.
   - IATA will make available the BSP Manual for Agents via the IATA Customer Portal no later than 30 days before the implementation date.
   - IATA will assess the Risk Status of all Agents and assign a Remittance Holding Capacity, in accordance with the provisions of Resolution 812 section 5. The assignment of the Risk Status will include a Risk History Assessment, and will consider any events incurred by the Agent which constitute Risk Events per Resolution 812 section 4.2 and which have not expired on the day Resolution 812 becomes effective in that country.

6. Upon implementation of Resolution 812, Resolution 818g will no longer apply in that particular country.

7. In the event that the Local Financial Criteria of a country conflicts with the provisions of Resolution 812 once implemented in a country, Resolution 010 will be referenced and the Hierarchy of Sources applied.

8. Each APJC must, where Resolution 812 has been implemented, preferably in advance but at minimum within twelve months following implementation of NewGen ISS in the applicable BSP(s), review its Local Financial Criteria.