

MEMORANDUM

PAC/RESO/1101

To: All Members, Passenger Agency Conference
Accredited Representatives

From: Executive Director, Financial Services, BSP & CASS

Date: 27 April 2026

Subject: **MAIL VOTE (A733)**
PAC123 (Mail A733)
AMENDMENT TO RESOLUTION 812 - CHANGE OF ACCREDITATION TYPE

Submitted by IATA

Background Information

Under NewGen ISS, new accreditation models were introduced to better align with agents' operational needs and to simplify business processes. Agents may select one of the following accreditation models:

- Standard Accreditation with Cash Facility
- Standard Accreditation with No Cash Facility
- Multi-Country Accreditation
- Euro Zone Accreditation

Agents may change their accreditation type at any time, provided they meet the requirements outlined in Section 10.6.3 of Resolution 812. During the review of the Resolution text, it was noted that conversions between Euro Zone Accreditation and Multi-Country Accreditation (in both directions) were missing from the current conversion table in that Section.

IATA also reviewed Resolution 812 Section 2.5.4.3, which explains that certain accreditation changes are not subject to a risk history assessment. At the same time, the section clarifies that if an Agent has active Risk Events related to Payment Default or Prejudiced Collection of Funds, the Agent cannot convert to GoGlobal or GoEurope.

However, one of the conversion types listed in this section is the change from Cashless Standard Accreditation (GoStandard with no Cash Facility) to either Multi-Country or Euro Zone Accreditation.

This conversion does involve a risk history assessment, as:

- A Risk Event concerning authorization to use the cash payment method for less than 24 months is recorded.
- This Risk Event remains active for 24 months, during which the Agent's Remittance Holding Capacity is equal to the value of the Financial Security provided to IATA.

In line with the above, performing a risk history assessment requires consideration of any events incurred by the Agent that constitute Risk Events under Resolution 812, Section 4.2.

Therefore, the existing wording in Resolution 812 Section 2.5.4.3 does not accurately reflect the actual requirements for these conversion scenarios.

Proposed Solution

To address the gaps identified above, the following amendments to Resolution 812 are proposed:

a) Section 10.6.3 – Conversion Table

Add the missing conversions between:

- Euro Zone Accreditation → Multi-Country Accreditation, and
- Multi-Country Accreditation → Euro Zone Accreditation

b) Section 2.5.4.3 – Clarification of Risk History Assessment

Because a risk history assessment is indeed conducted, the current wording is not appropriate and should be replaced.

Effective Date

The proposed effective date of these changes is the earliest date: 1 July 2026.

Proposed Action

Conference to adopt the changes as shown in Attachment 'A' and as endorsed by the PSG/139.

Voting Period: 27 April -11 May

Filing Period: 12 - 26 May

Effectiveness: 1 July 2026

To cast a vote, Members are asked to access the application from the following link:

[2026 First mail vote cycle – Fill out form](#)

Please note that no other form of voting will be accepted. Voting will conclude at close of business MAD time on **Monday, 11 May 2026**. Votes not cast by that deadline will be deemed to be affirmative.

In conformity with the Mail Vote procedure endorsed by PAConf in October 2009, this Mail Vote has been provided in advance to representatives of the agency associations ECTAA, UFTAA and WTAAA for review and/or comment.

No comments were received.

Any Member seeking clarification on any aspect of the mail vote or the mail vote process is invited to contact the IATA Passenger Governance team by email to pac-gov@iata.org.



Juan Antonio Rodriguez
Executive Director, Financial Services, BSP & CASS
PAConf & PSG Secretary

RESOLUTION 812

[...]

2.5.4 Risk History

2.5.4.1 An Applicant which has been authorised to use the Cash Payment Method for less than 24 consecutive months will have a Risk Event registered. Consequently, the Applicant will fail its Risk History Assessment for the first 24 months of its Accreditation, during which time a Risk History as an Accredited Agent will be established.

2.5.4.2 The Agent holding Standard Accreditation with Cash Facility, Multi-Country Accreditation, or Euro-Zone Accreditation will be subject to Risk History assessments in accordance with the provisions of section 5.

2.5.4.3 The following changes of accreditation type ~~as are not permitted under 10.6~~ ~~will not be subject to Risk History assessment. However,~~ if the Agent has an active Risk Event of either type 3 (Payment Default) or 10 (Prejudiced Collection of Funds), ~~it may not change accreditation types until such Risk Event expires.~~

- a. Standard Accreditation with Cash Facility to a Multi-Country Accreditation or a Euro-Zone Accreditation
- b. Standard Accreditation with no Cash Facility to a Multi-Country Accreditation or a Euro-Zone Accreditation
- c. Euro-Zone Accreditation to a Multi-Country Accreditation
- d. Multi-Country Accreditation to a Euro-Zone Accreditation

[...]

10.6.3 IATA will determine whether the change of accreditation type can be approved in accordance with the provisions of section 2 of this Resolution. The requirements for changes of accreditation are detailed as follows:

Change of accreditation type		The Agent must:
From:	To:	
Standard Accreditation with No Cash Facility	Standard Accreditation with Cash Facility	<ul style="list-style-type: none"> • Comply with the requirements for authorisation to use the Cash Payment Method in accordance with the provisions of section 2.5.
Standard Accreditation with Cash Facility or Standard Accreditation with no Cash Facility	Multi-Country Accreditation or Euro-Zone Accreditation	<ul style="list-style-type: none"> • Not have incurred any Risk Event under section 4.2, type 3. Payment Default and/or type 10. Prejudiced collection of funds • Execute a new Passenger Sales Agency Agreement for the Head Entity covering all the Agent's entities worldwide or in the Euro-Zone, as applicable. • Comply with the requirements for a Multi-Country Accreditation or Euro-Zone Accreditation and authorisation

		to use the Cash Payment Method in accordance with the provisions of sections 2.4 and 2.5.
<u>Euro-Zone Accreditation</u>	<u>Multi-Country Accreditation</u>	<ul style="list-style-type: none"> • <u>Not have incurred any Risk Event under section 4.2, type 3. Payment Default and/or type 10. Prejudiced collection of funds</u> • <u>Execute a new Passenger Sales Agency Agreement for the Head Entity covering all the Agent's entities worldwide</u> • <u>Comply with the requirements for a Multi-Country Accreditation</u>
<u>Multi-Country Accreditation</u>	<u>Euro-Zone Accreditation</u>	<ul style="list-style-type: none"> • <u>Not have incurred any Risk Event under section 4.2, type 3. Payment Default and/or type 10. Prejudiced collection of funds</u> • <u>Execute a new Passenger Sales Agency Agreement for the Head Entity covering all the Agent's entities in the Euro-Zone.</u> • <u>Comply with the requirements for a Euro-Zone Accreditation.</u>