Mission
• To represent, lead and serve the airline industry

Vision
• Working together to shape the future growth of a safe, secure and sustainable air transport industry that connects and enriches our world

Leadership
• Chair of IATA Board of Governors (2020-2022), Robin Hayes, CEO, JetBlue Airways
• IATA Director General, Willie Walsh

Membership
• IATA membership: Some 290 airlines in 120 countries.
• IATA members represent 83% of total scheduled traffic (revenue tonne-kilometers, 2019)
• IATA members' total freight (scheduled) – 49 million tonnes in 2020, of which 33 million tonnes were international
• IATA members' total cargo tonne-kilometers (scheduled) – 207 billion tonne-kilometers in 2020, of which 178 billion tonne-kilometers were international
• IATA members' total passengers 2020 (scheduled) – 1.3 billion, of which 0.3 billion were international
• IATA members' total revenue passenger-kilometers 2020 (scheduled) – 2.3 trillion passenger-kilometers, of which 1.1 trillion passenger-kilometers were international

History
• IATA was founded in Havana, Cuba, in April 1945. More on IATA's history

IATA Offices
• IATA has a presence in 56 cities in 53 countries.
• Head Office: Montreal, Canada
• Executive Office: Geneva, Switzerland
• Regional Offices in Amman, Beijing, Madrid, Miami, Singapore
• Also significant presence in Brussels, Moscow, Johannesburg and Washington, D.C.

April 2022
IATA Annual General Meeting & World Air Transport Summit

- Formulates industry positions on industry and public policy issues and provides a focus for emerging industry issues
- Attended by representatives from IATA member airlines, industry partners, international and regional associations, manufacturers and suppliers and government
- The first Annual General (AGM) was held in Montreal, Canada in October 1945
- The 77th AGM took place in Boston, Massachusetts, on 3-5 October 2021, hosted by JetBlue Airways
- The 78th AGM will take place in Doha, Qatar, on 19-21 June 2022, hosted by Qatar Airways

IATA Financial Services

- In 2020, IATA Financial Settlement Systems (IFSS) processed some $156.3 billion, net of refunds, as follows:
  - Billing and Settlement Plan (BSP) — $51 billion
  - Cargo Account Settlement Systems (CASS) — $42.0 billion
  - IATA Clearing House (ICH) — $20.4 billion
  - IATA Currency Clearance Service (ICCS) — $16.0 billion
  - Simplified Invoicing and Settlement (SIS) — $25 billion
  - Enhancement & Financing — $1.9 billion

IATA's Industry Priorities and Targets