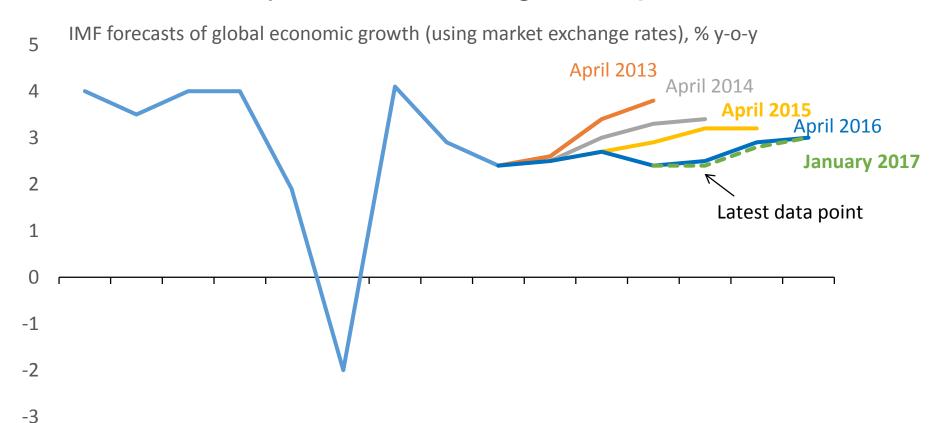


Themes

- 1. World economy still stuck on low-growth path
- 2. Demand for air travel strong but cargo challenged
- 3. Still great value for consumers and the wider economy
- Investors seeing value created for 1st time, but not everywhere
- 5. Industry facing threat of disruption

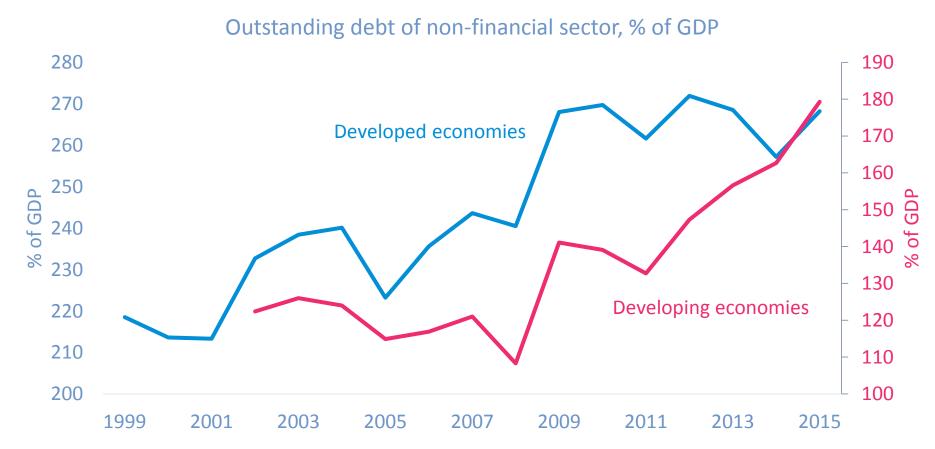
World economy stuck on low-growth path



2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018

Source: IMF World Economic Outlook databases

Partly because of the debt overhang



Source: Bank for International Settlement database

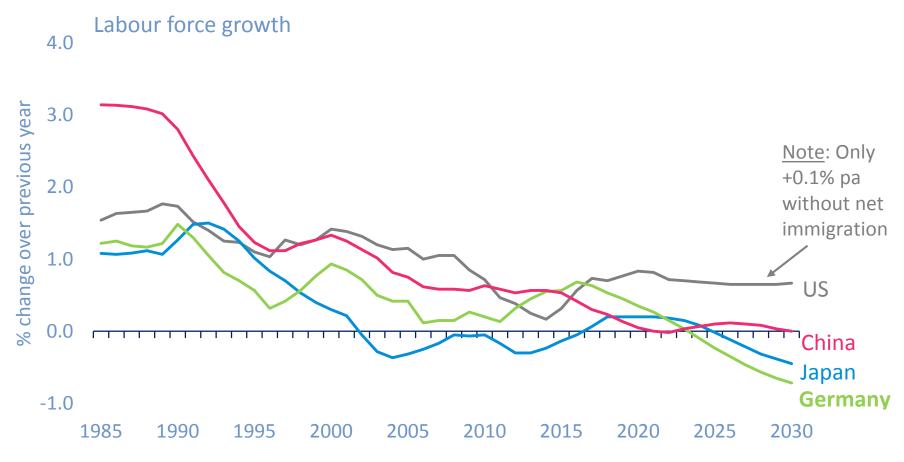
But also the retreat from globalization

World GDP and cross-border trade growth



Source: IMF World Economic Outlook and the World Trade Organization

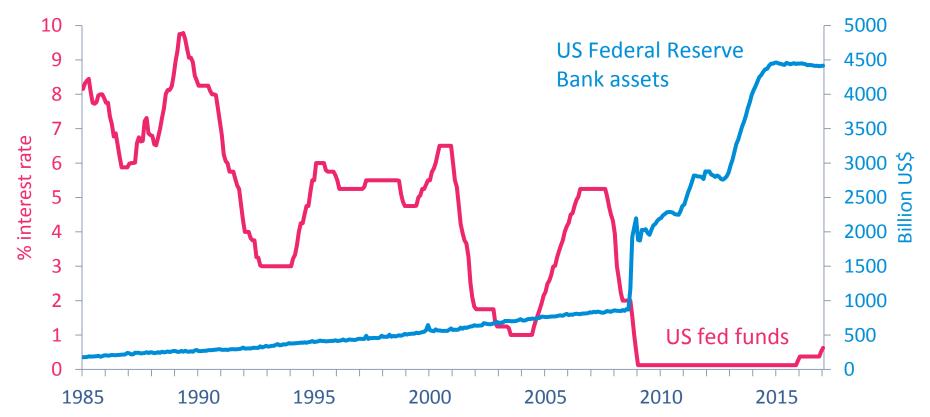
Poor demographics in some major economies



Source: Oxford Economics

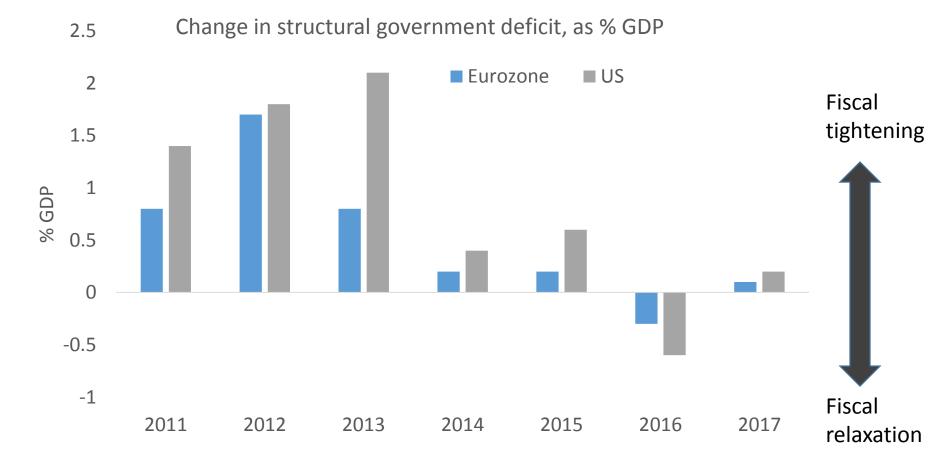
The exhaustion of monetary policies

US federal funds target rate and balance sheet assets



Source: Haver

And, until 2015, fiscal austerity policies



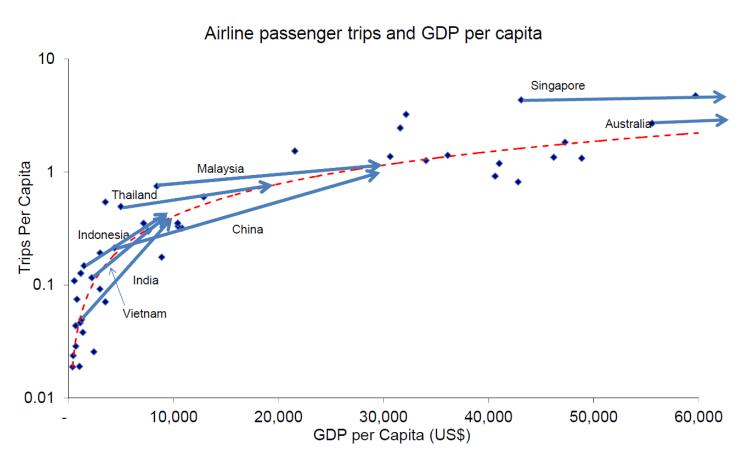
Source: IMF World Economic Outlook databases

Demand for air travel strong, but cargo challenged



Source: IATA Economics using data from PaxIS+, IdeaWorks, CargoIS, ICAO and IATA Statistics

Large potential in populous but (currently) poor markets



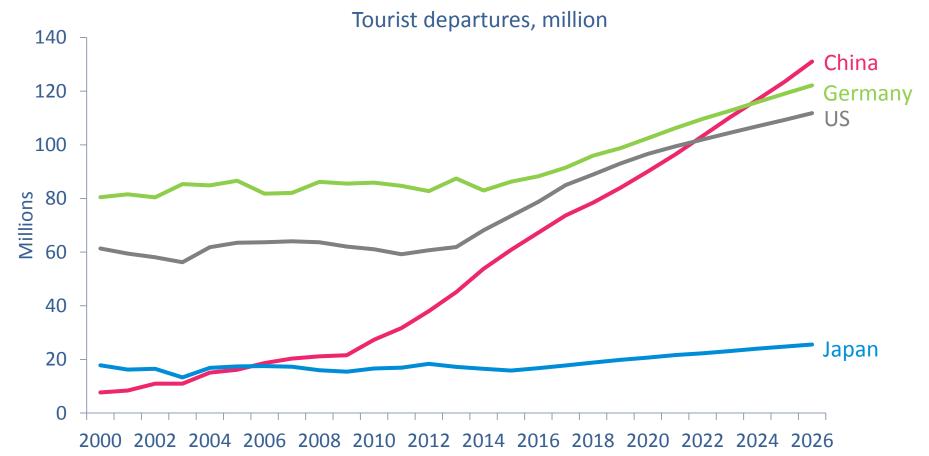
Source: IATA Economics using data from PaxIS+ and Oxford Economics

Centre of gravity of air travel shifting fast towards China



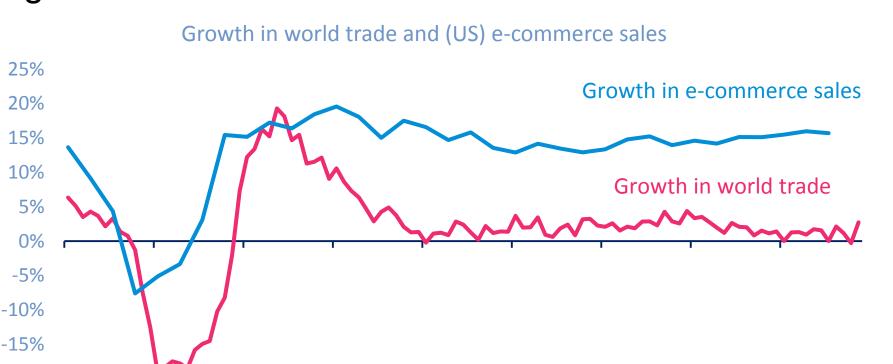
Source: IATA Economics using data from PaxIS+

Chinese tourist outflows begin to dominate



Source: IATA Economics using data from Tourism Economics' Decision Metrics database

Cargo faces weak world trade but boom in e-commerce



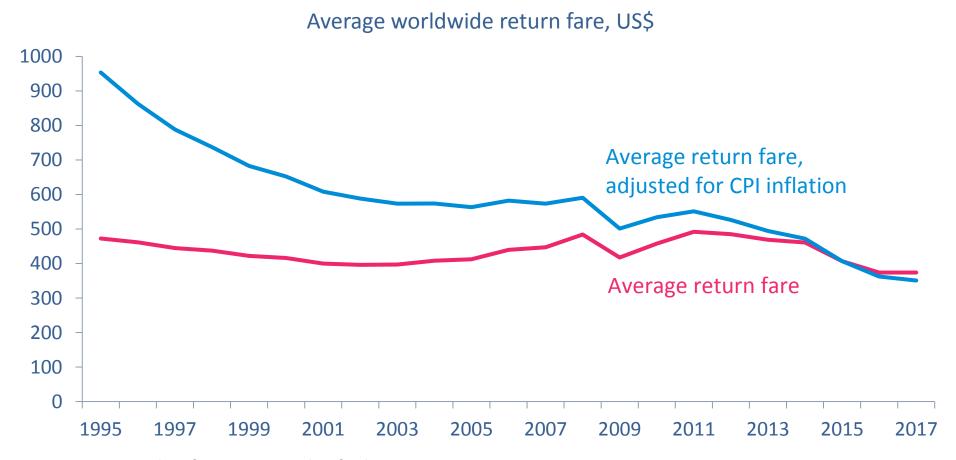
Source: IATA Economics using data from Netherlands CPB and Haver

% change over previous year

-20%

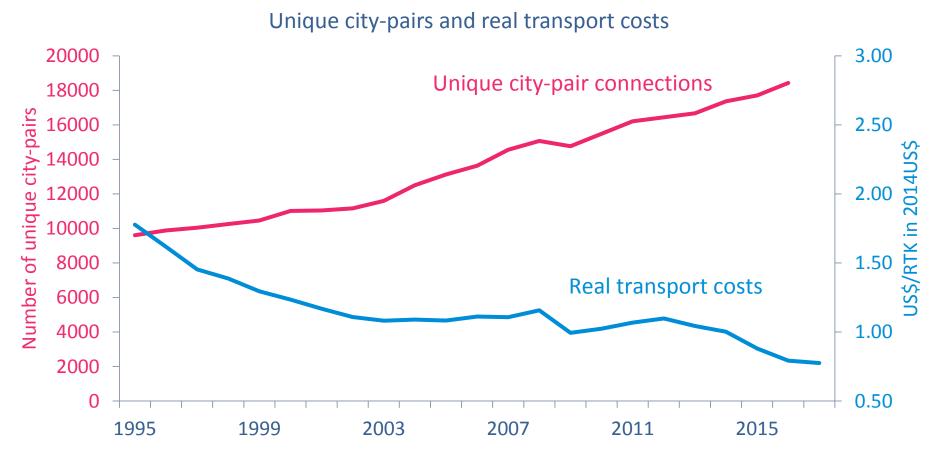
-25%

Air travel delivering increasing value for consumers



Source: IATA using data from PaxIS+ and Oxford Economics

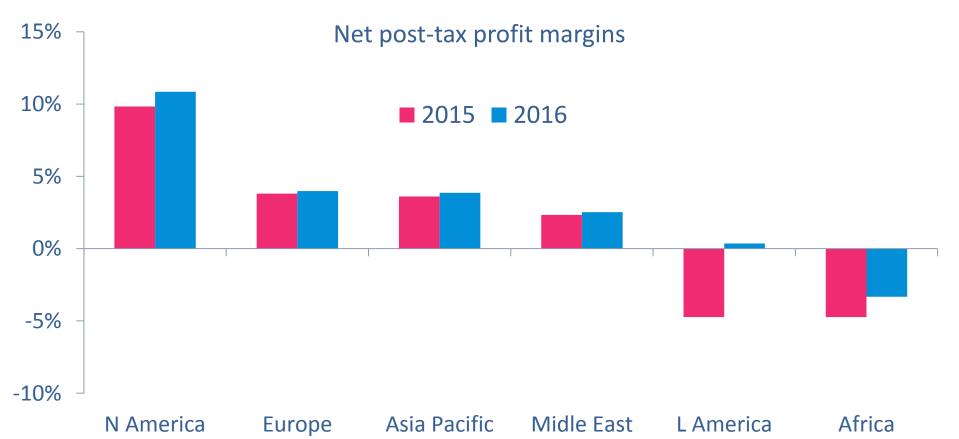
Connections and low costs benefit the wider economy



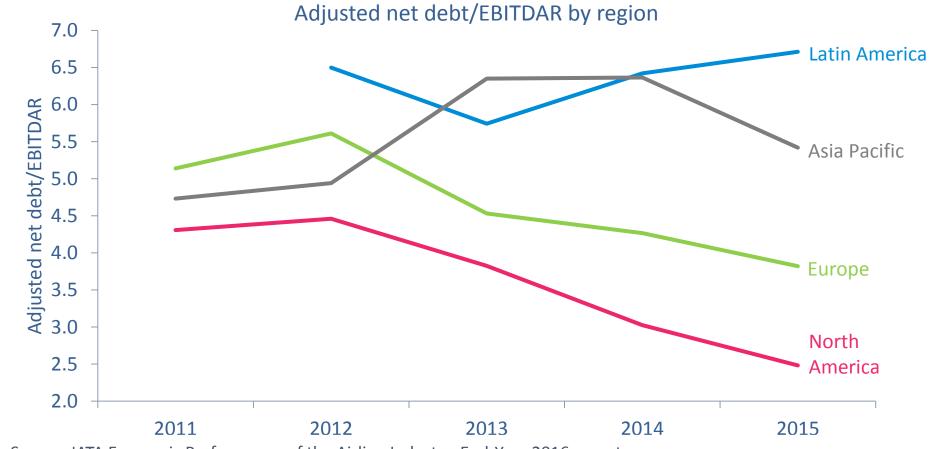
At last investors are getting a 'normal' return



But airline profitability still challenged outside the US



Balance sheets in some regions remain weak



Is the future more 'normality' or disruption?

- Replicability of the US and North Atlantic experience
- Ownership & control 'barriers' under pressure
- Empowered consumers and the 'data aggregators'

Replicability of the US and N Atlantic experience

- Consolidation?
- Open Skies allowing ATI-JVs?
- Focus on ROIC and capital productivity?
- Move away from commoditized seat/schedule product?

Ownership & control 'barriers' under pressure

- Cross-border JVs in Asia and Latin America
- Minority shareholding in foreign airlines
- Chinese acquisitions and tourism/economic interests

Empowered consumers and the 'data aggregators'

- Hand-held information availability + social media platforms
- Transparency
- Personalization
- Opportunity NDC/FFP data
- Challenge GDSs or is it the 'data aggregators'?

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