



IOSA Operator Alert 23

Issue date: 28-Oct-2021

IPM Ed 13 Temporary Appendix Rev. 1

Effective date: 28-Oct-2021

1. Reason for Issue

With the publication of Rev 1 to the IOSA Program Manual (IPM) Ed 13 Temporary Appendix, IATA is introducing updates to the IOSA Support Program.

2. Changes to the IOSA Support Program

The following changes have been introduced to the IOSA Support Program:

1. The submission frequency for form SAR.F23 Operator Questionnaire has been reduced from the previously 60 days to 90 calendar days. An operator's submission will therefore be due 90 calendar days from when it was submitted last time.
2. Eligibility criteria have been introduced for first remote audits. This change will take effect for every audit agreement signed as of 15 Nov 2021. Every agreement signed on or after this date will have to be signed as an onsite audit agreement and can only be converted into a first remote audit if an onsite audit is not possible. Criteria for first remote audits are the same as for second remote audits and can be found in Ch 7.5.2 of the Temporary Appendix to the IPM.

Agreements signed prior to 15 Nov 2021 will not be affected by this change.

3. Actions for Operators

Operators are invited to study IPM Temporary Appendix Rev 1 to be familiar with the introduced changes.

For any questions or concerns, please do not hesitate to contact us at iosa@iata.org

Simitcioglu
Simitcioglu (Oct 28, 2021 16:41 EDT)

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Head, IOSA

IOSA Operator Alert - IPM Ed 13 Temporary Appendix Revision 1

Final Audit Report

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