Reason for Issue
This Alert is to inform Operators of a series of regional in-person Risk-Based IOSA workshops taking place in 2023.

This Alert replaces Operator Alert 34 dated June 5th, 2023, by providing an updated list of workshops (new additions and those which remain open for registrations).

Key Objectives
The workshops provide an introduction to the Risk-Based IOSA concept, process and related impact on operators.

Target audience
These workshops address airline staff and regulatory managers and address quality and safety professionals, such as Oversight Managers, Compliance Monitoring Managers and Internal Evaluation Program (IEP) Managers.

Prerequisites
It is recommended for participants to have prior experience with the IOSA program.

Workshop Topics
- Risk-based IOSA
- Major Program Changes
- Audit Planning and Preparation
- Audit Conduct
- Maturity Assessment
- Audit reporting and follow up
- Trial Audit Feedback
- Quality Assurance
# Operator Alert 35

## Risk-Based IOSA Workshops

### Workshop Dates and Locations

<table>
<thead>
<tr>
<th>Host</th>
<th>Where</th>
<th>When</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>Airport Authority of Hong Kong</td>
<td>Hong Kong, S.A.R.</td>
<td>August 3rd – 4th, 2023.</td>
<td>AsiaWorld-Expo (AWE) Airport Expo Blvd, Hong Kong International Airport</td>
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<tr>
<td>Vietnam Airlines</td>
<td>Hanoi, Vietnam.</td>
<td>September 18th, 2023.</td>
<td>JW Marriott Hotel Hanoi No 8 Do Duc Duc Road, Me Tri Ward, South Tu Liem District, 100000, Hà Nội, Vietnam</td>
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</tbody>
</table>
How to Join the Workshop

Using either the direct links or QR codes below, please submit a request to the registration form.

Upon submission of your request, you will receive an email notification of your registration status. If your registration to a workshop could not be accepted due to space availability, we encourage you to consider registering for another workshop.

The method of acceptance will be based on availability and aimed at maximizing the attendance of different stakeholders.

**Note:** There will be no remote access to the workshops.

<table>
<thead>
<tr>
<th>Link</th>
<th>QR Code</th>
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<tbody>
<tr>
<td><strong>Hong Kong</strong>&lt;br&gt;Operators’ Risk-based IOSA Workshop&lt;br&gt;<a href="https://forms.office.com/e/Q8qHC1xW8C">https://forms.office.com/e/Q8qHC1xW8C</a></td>
<td><img src="https://forms.office.com/e/Q8qHC1xW8C" alt="QR Code" /></td>
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<tr>
<td><strong>Buenos Aires</strong>&lt;br&gt;Operators’ Risk-based IOSA Workshops&lt;br&gt;<a href="https://forms.office.com/e/pP8XMGVPuW">https://forms.office.com/e/pP8XMGVPuW</a></td>
<td><img src="https://forms.office.com/e/pP8XMGVPuW" alt="QR Code" /></td>
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If you have questions, please do not hesitate to contact us at iosa@iata.org.

Our team is looking forward to welcoming you to the workshops.

Beat Jund
Operator Alert 35 - Risk-Based IOSA Workshops

"Operator Alert 35 - Risk-Based IOSA Workshops" History

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