

## SILVER SPONSORS



A STAR ALLIANCE MEMBER

## SUPPORTING ORGANIZATIONS



## MEDIA PARTNERS



## Event Mobile App

For the most updated information about COSC 2018 including sponsors, agenda, and to schedule meetings, download the event mobile app!

Locate the COSC2018 event mobile app by searching for the crowdcompass attendeehub in your app store.

Download and search for Cabin Operations Safety Conference.

## Registration Hours

Monday May 7 15:00-19:00  
 Tuesday May 8 07:30-17:00  
 Wednesday May 9 08:00-17:30  
 Thursday May 10 08:00-17:15

## Exhibition Hours

Tuesday May 8 08:00-17:00  
 Wednesday May 9 08:00-17:30  
 Thursday May 10 08:00-17:15

## Cabin Safety Chatter Market

### Subject

- Brace Positions
- Cabin Crew Fatigue Risk Management Systems
- Cabin Safety Action Group
- Comfort Devices
- Crew Leadership & Management
- Door Operation
- Emotional Support Animals
- Hazard Log
- Inflight Catering and Food Safety
- Inflight Medical Assistance

### Subject

- Lithium Batteries and Portable Electronic Devices
- LOSA in the Cabin
- Onboard Theft
- Passenger Behavior During Evacuation
- Risk Assessment
- Safety Performance Indicators
- Social Media
- Smoke and Fire
- Trafficking in Persons
- Unruly Passengers

## Internet & Social Media

For internet access, select the "Shangri-La" network, agree to the terms and conditions, and press "done."



#IATAcabinsafety



# Cabin Operations Safety Conference

8-10 May, 2018 in Bangkok, Thailand



## HOST AIRLINE & PRINCIPAL SPONSOR



## GOLD SPONSORS



# Program At-A-Glance

## TUESDAY, MAY 8

09:00-09:15 **Welcome Address**  
Grand Ballroom 2 & 3

09:15-09:45 **IATA Cabin Safety Activities**  
Grand Ballroom 2 & 3

09:45-10:00 **Inadvertent Slide Deployment - An Airbus Solution**  
Grand Ballroom 2 & 3

10:00-10:15 **ICAO Cabin Safety Activities**  
Grand Ballroom 2 & 3

10:15-10:30 **IATA Member and External Relations Activities**  
Grand Ballroom 2 & 3

10:30-11:00 **NETWORKING BREAK**  
Grand Ballroom Foyer

Sponsored by



11:00-11:30 **Human Trafficking, A Survivor's Story**  
Grand Ballroom 2 & 3

11:30-12:00 **National Transportation Safety Board - Recent Investigations**  
Grand Ballroom 2 & 3

12:00-12:30 **Time for a New Brace Position?**  
Grand Ballroom 2 & 3

12:30-14:00 **NETWORKING LUNCH**  
Grand Ballroom Foyer

12:30-14:00 **Onboard Food, Building Opportunities or Risky Business?**  
(by invitation)  
Corundum Room



14:00-15:00 **Cabin Safety Chatter Market**  
Grand Ballroom 2 & 3

15:00-15:30 **NETWORKING BREAK**  
Grand Ballroom Foyer

15:30-17:00 **Cabin Safety Chatter Market**  
Grand Ballroom 2 & 3

17:00-18:00 **NETWORKING COCKTAIL**  
Grand Ballroom Foyer

## WEDNESDAY, MAY 9

07:15-08:45 **Li-Ion Battery Fire - An Underestimated Threat on Board Every Cabin** (by invitation)  
Corundum Room



09:00-12:30 **Workshop 1: Bridging the Generation Gaps in Cabin Crew**  
Grand Ballroom 1

09:00-12:30 **Workshop 2: Managing your IOSA Audit**  
Grand Ballroom 2

09:00-12:30 **Workshop 3: Cabin Line Ops Safety Audit**  
Grand Ballroom 3

10:30-11:15 **NETWORKING BREAK**  
Grand Ballroom Foyer

12:30-14:00 **NETWORKING LUNCH**  
Grand Ballroom Foyer

14:00-17:30 **Workshop 4: Bridging the Generation Gaps in Cabin Crew**  
Grand Ballroom 1

14:00-17:30 **Workshop 5: Managing Your IOSA Audit**  
Grand Ballroom 2

14:00-17:30 **Workshop 6: Cabin Line Ops Safety Audit**  
Grand Ballroom 3

15:15-16:00 **NETWORKING BREAK**  
Grand Ballroom Foyer

Sponsored by



18:30 **NETWORKING RECEPTION**  
The Never Ending Summer  
Boarding from the Shangri-La boat dock starting at 18:00

Sponsored by



## THURSDAY, MAY 10

09:00-09:30 **Safety Culture - Jet Airways' Perspective**  
Grand Ballroom 2 & 3

09:30-10:00 **Unruly Passenger Management - Air Astana's Experience**  
Grand Ballroom 2 & 3

10:00-10:30 **Current Issues for Cabin Crew Training**  
Grand Ballroom 2 & 3

10:30-11:00 **NETWORKING BREAK**  
Grand Ballroom Foyer

11:00-11:30 **Was it the Crew Member or the System Which Made the Error?**  
Grand Ballroom 2 & 3

11:30-12:00 **Cabin Line Operations Safety Audit (LOSA)**  
Grand Ballroom 2 & 3

12:00-12:30 **Safety Performance Indicators**  
Grand Ballroom 2 & 3

12:30-14:00 **NETWORKING LUNCH**  
Grand Ballroom Foyer

12:30-14:00 **Delivering a Successful SMS and Safety Culture Across a Multiple Country AOC Environment** (by invitation)  
Corundum Room

Sponsored by



14:00-14:30 **Emergency Response - A Duty of Care for Cabin Crew**  
Grand Ballroom 2 & 3

14:30-15:00 **A Survivor's Story**  
Grand Ballroom 2 & 3

15:00-15:45 **Crisis Management**  
Grand Ballroom 2 & 3

15:45-16:15 **NETWORKING BREAK**  
Grand Ballroom Foyer

16:15-17:00 **Ask the Experts - A Moderated Q&A Forum**  
Grand Ballroom 2 & 3

17:00-17:15 **Competition Winners Announcement and Close of COSC**  
Grand Ballroom 2 & 3