

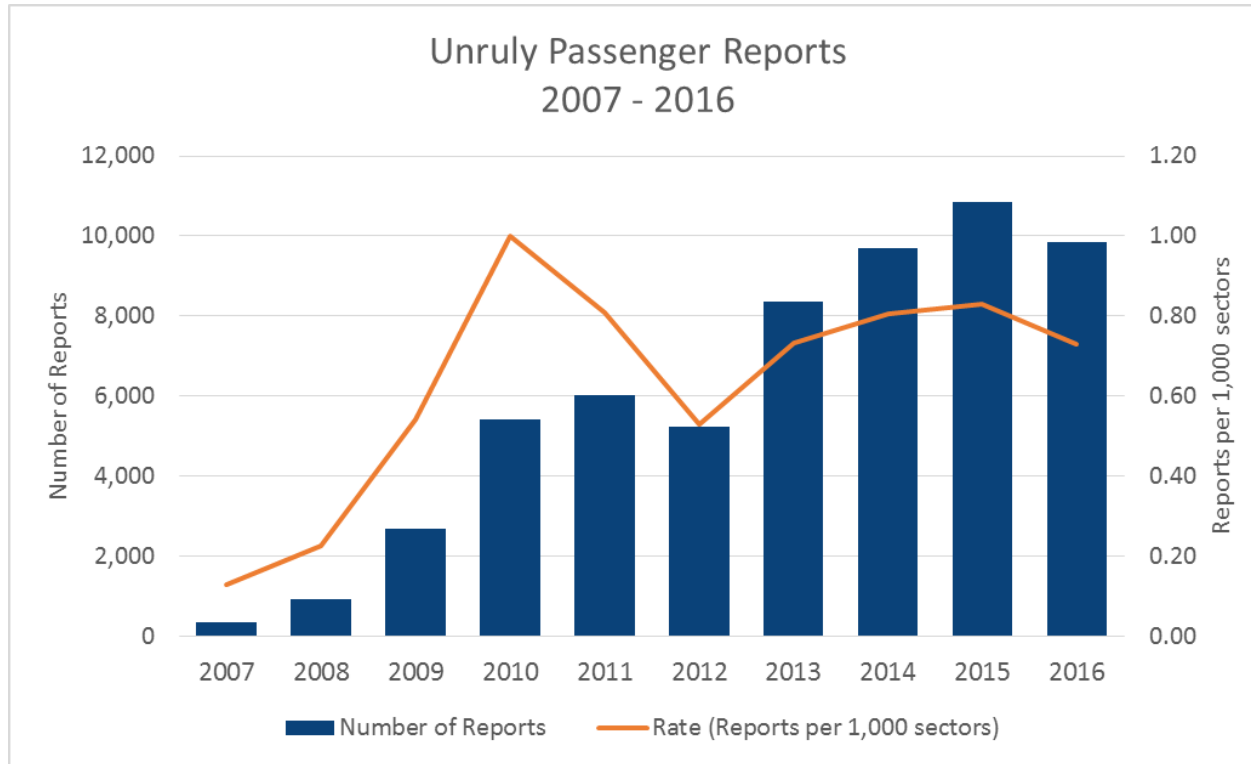


IATA MER Activities

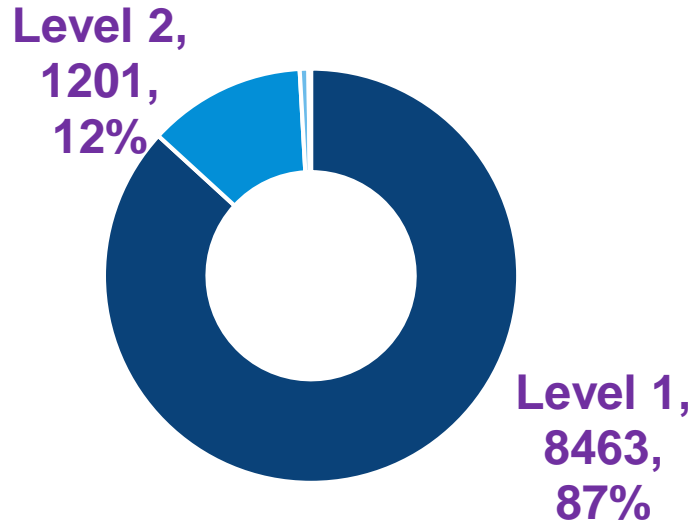
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Assistant Director MER
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Incident Reports 2007 - 2016



Incident Levels



- **87%** (2015: 88%) Level 1 (typically verbal)
- **12%** (2015: 11%) Level 2 (physical in nature)
- Number of restraints up: **169** (2015: 113)





Legal Deterrent – Status of MP14

- 22 States required
- Currently at 12 States
- Egypt, Portugal and Uganda ratified in 2017
- Romania, Turkey passed necessary laws - will ratify soon
- France, Kenya, Malaysia and Spain expected to ratify in 2018
- Canada, UAE, Kuwait, Netherlands, Nigeria, South Africa, Singapore in process





Updated ICAO Guidance for States



- Enforcement of existing laws is an issue
- Task force on revision of ICAO Circular 288 – completed work in February 2018
- New guidance on civil and other sanctions
- Published as an ICAO Manual by end of 2018
- Key advocacy tool for IATA to engage governments





Prevention and Management

- Refreshed guidance in the IATA COSBP Manual
- National and regional seminars with ICAO
- Engagements and consultations
- Launching a public facing campaign
- Awareness campaign with travel retailers
- Media / social media





A marathon not a sprint.....



Effective deterrent + preventative actions = an even safer, incident free flying experience for all

Human Trafficking – the industry response



- 161 countries affected
- Multi-billion USD profits
- 24.9 million victims
- More than 75% are women and children
- Only 15% of countries had >50 convictions
- Fastest growing criminal activity





Why should airlines care?

- Moral obligation
- Security considerations
- Regulatory considerations
 - General
 - Industry specific
- Investor and consumer expectations





What is IATA doing to support?

- Awareness raising
- Practical tools - Guidance materials and training materials for airline customer facing staff
- Advocacy – reporting protocols
- Partnership with government and international stakeholders such as ACI, ATAG, UNODC, IOM, ICAO, etc.





Awareness raising

- Video
- Infographics
- Posters/leaflets
- Media
- Social media
- Events



We have our **#eyesopen**

WATCHING FOR THE SIGNS OF **24.9 million victims of**

Human trafficking
FORCED LABOR - ORGAN THEFT - SEXUAL EXPLOITATION

Aviation is the "business of freedom". Unfortunately, air services can also be misused by criminals who profit from the trade in humans. Our industry is committed to have its eyes open to do what we can to help governments and law enforcement to tackle this issue.

Playing our part

- Raise Awareness
- Develop Airline Guidance
- Encourage Reporting Hotline Development
- Training for Airline Staff
- Create Partnerships
- Mobilize the Industry

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Practical materials

- Airline guidance
- E-learning
 - basic “plug and play” (free)
 - enhanced (with ability to issue certificates)
- Classroom (in company) – train the trainer





Advocacy – reporting protocols

- Local offices engaging governments and law enforcement
- Advocating for clear, discrete reporting where these don't exist
- Provide airlines with a list of known protocols





Bringing it all together - draft AGM resolution

The 74th IATA Annual General Meeting:

1. denounces trafficking in persons;
2. encourages member airlines to train relevant operational staff with the objective of enabling them to recognize potential trafficking situations and deal with these in accordance with company policy and, where appropriate, report these to government authorities;
3. calls on government authorities to establish clear, practical and discreet mechanisms for the reporting of potential trafficking activity in the air transport system;
4. calls on airport operators, ground handling agents and other air transport system stakeholders to work collaboratively with government authorities and civil society on initiatives for the prevention and suppression of trafficking in persons, including with respect to reporting and awareness raising programs.





Summary

- Government agencies retain the responsibility for detecting and prosecuting traffickers
- Airlines can play an important role – “eyes and ears”.
- Including anti-human trafficking initiatives as part of sustainability agenda is good business practice
- IATA is committed to help fight human trafficking at the industry level

