Regulating cabin crew - are we doing enough?

Rowlene Jantjes
Testing Standards Officer (Cabin Crew), SACAA
Regulating Cabin Crew – are we doing enough?

13 June 2019
Rowlene Jantjes
Timeline of Aviation

International Direction

IATA

ICAO・OACI・IKAO

SOUTH AFRICAN CIVIL AVIATION AUTHORITY
ICAO USOAP

CRITICAL ELEMENTS

- Primary Aviation Legislation
- Specific Operating Regulations
- Safety Oversight Functions
- Technical Personnel Qualifications and Training
- Provision of Safety- Critical Information
- Licensing/Certification/Authorisation and Approval Obligations
- Surveillance Obligations
- Resolution of Safety Concerns

SOUTH AFRICAN CIVIL AVIATION AUTHORITY
## Attestations

<table>
<thead>
<tr>
<th>Benefits</th>
<th>Challenges</th>
</tr>
</thead>
</table>
| • Standardises training expectation & requirement  
  • Transferability  
  • Mutual recognition  
  • No further exams or requirements | • Not all states recognise one another  
• EASA – no minimum required hours  
• CCTO – not regulated  
• No central EU database |
Aviation Safety Operations

- Personnel Licensing
- Flight Operations
- Testing Standards
- ATOs
Republic of South Africa

South African Civil Aviation Authority

CABIN CREW

Licence No: 0274025154
Last Name: JANTJES
First Names: Rowlene Ermyntude T
Signature of holder:
For the Civil Aviation Authority:
Date: 19/08/1999

Page 1
State of Issue: SOUTH AFRICA

II

Licence number: 0274025154

III

Last Name: JENKIES
First Names: Rowlane Emmynette T

IV

Date of Birth: 10/06/1974

V

Address: P O BOX 2120
BCSBSBURG
1460

VI

Nationality: South African

VII

Signature of Holder:

VIII

Issuing Authority: South African
Civil Aviation Authority

IX

Validity

The holder of this licence is authorised to exercise the
privileges of the licence, ratings and certificates as
indicated herein, provided that

The licence is only valid if:
(i) accompanied by a valid medical certificate issued in
terms of Part 67
(ii) annual currency fees have been paid

Please notify change of address immediately to SACAA.
Please quote your licence number in all correspondence
and/or telephonic enquiries.

X

Language Proficiency: (English)
<table>
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<tr>
<th>Class/Type</th>
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<th>Remark</th>
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<tbody>
<tr>
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<td>CC</td>
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<tr>
<td>EMB-120 Brasilia</td>
<td>PR</td>
<td>CC</td>
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<tr>
<td>BAe-146-293, Qu</td>
<td>PR</td>
<td>CC</td>
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<table>
<thead>
<tr>
<th>Module</th>
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<th>Valid Until</th>
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<tbody>
<tr>
<td>Safety and Emergency Procedure Training</td>
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<td>31/03/2012</td>
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<td>Live Fire Fighting</td>
<td>13/02/2009</td>
<td>29/02/2012</td>
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<td>AvMed</td>
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<td>Wet Ditching</td>
<td>28/03/2009</td>
<td>31/03/2012</td>
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<tr>
<td>Dangerous Goods</td>
<td>06/05/2010</td>
<td>06/05/2012</td>
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</table>
## Cabin Crew Licences

<table>
<thead>
<tr>
<th>Benefits</th>
<th>Challenges</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Revenue</td>
<td>• Not all operators accept other training</td>
</tr>
<tr>
<td>• Standardisation</td>
<td></td>
</tr>
<tr>
<td>• Transferability</td>
<td></td>
</tr>
<tr>
<td>• Centralised database</td>
<td></td>
</tr>
<tr>
<td>• Credibility</td>
<td></td>
</tr>
<tr>
<td>• Accessibility</td>
<td></td>
</tr>
<tr>
<td>• Consistency</td>
<td></td>
</tr>
<tr>
<td>• African regard</td>
<td></td>
</tr>
<tr>
<td>• Skills credits - SAQA</td>
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</tr>
</tbody>
</table>
Considerations

- Regulator-driven recognition = greater credibility
- High turn-over rate is a challenge for database
- Restructuring of Authority / Reporting structures
- Revenue for Authority
Considerations

- Standardisation of requirements promotes international transferability of skills and harmonisation
- Benefits are not immediately or directly quantifiable
- Licensing action vs competency requirement and proficiency expectation
- CRM
On behalf of our Flight Attendant family –
Our thoughts and prayers are with the crewmembers, passengers, family and friends of Germanwings 9525.

Are we doing enough?

Association of Flight Attendants – CWA, AFL-CIO