IATA CARGO CLAIMS & LOSS PREVENTION CONFERENCE

PROGRAM

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BANGKOK, THAILAND **9 - 11 OCTOBER 2018**

DAY 1: Tuesday 9 October 2018

09:00 - 09:15 **Welcome Address**

09:15 - 09:45 **Keynote Speech**

09:45 - 10:00 **Case Studies' Presentation**

Some fictional but realistic cargo claims cases will be distributed to the audience, to allow each participant to reflect on those cases until the last day of this Conference. This session's Moderators can be trusted to come up with particularly cunning scenarios which will exploit the audience's vigilance to the maximum. A debate on these cases resolutions is foreseen on the last day.

10:00 - 10:30 **Multimodal carriage, door-to-door**

Multimodal carriage is a recurring challenge for the implementation of existing international legal instruments. This session will address door-to-door movements, recognizing that in the era of a booming e-commerce market, such movements and their legal implications cannot be overlooked.

10:30 - 11:00 **Networking Break**

11:00 - 12:30 **Experts Panel**

This highly interactive session will focus on actual claims management questions submitted by the participants, with the proficient analysis of experienced claims managers.

12:30 - 14:00 **Networking Lunch**

14:00 - 14:20 **IATA Activities Outlook**

This session will be the opportunity to get an overview of IATA's current activities in relation with cargo claims and loss prevention.

14:20 - 15:20 **Session on Social Media (tbc)**

15:20 - 15:30 **Lucky Draw (Part I)**

Try your luck! Each participant gets at least one gift. Will it be a pencil or a model aircraft?

15:30 - 16:00

16:00 - 17:30 **Joint Session with the Lithium Battery Workshop**

During this joint session with the Lithium Battery Workshop, we will discuss risk mitigation in the supply chain, including the important role an active safety management system plays. We will also be looking at liability issues and what we can do to improve compliance and loss prevention.

18:00 – 19:30 **Welcome Reception**

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DAY 2: Wednesday 10 October 2018

	Focus on Perishables in Cargo Claims and Loss Prevention
	The whole morning will focus on the carriage of perishables, recognizing that claims relating to those shipments are those that keep air cargo claims managers and lawyers awake at night.
09:00 - 09:45	**Airline Perspective on Perishable**
09:45 - 10:30	**Perishable session** (details tbc)
10:30 - 11:00	**Networking Break**
11:00 - 12:30	**Panel on Perishables**
	This Panel will debate on the complexities linked with those highly sensitive shipments and what can be done to ensure efficient carriage in line with customers' expectations.
12:30 - 14:00	**Networking Lunch**
14:00 – 15:30	**Judges Corner**
	A good contender with the Experts Panel as one of the most favorite CCLP sessions over the past 13 years, this session will gather the views of eminent air cargo lawyers on cases submitted by claims managers around the world.
15:30 - 16:00	**Networking Break**
16:00 – 17:00	**Joint Session with the Cargo Security and Facilitation Forum: Physical Security of Airside Cargo Facilities – Is there a weak link?**
	What standards are in place to ensure that security practices in airside cargo facilities meet the threat picture and is there an opportunity to make improvements?
19:30 – 21:30	**Gala Dinner and Lucky Draw (Part II)**

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DAY 3: Thursday 11 October 2018

Pharma Focus in Cargo Claims and Loss Prevention

Pharmaceutical goods have a significant financial impact if they are subject to claims. This session will bring together experienced airline claims managers, lawyers and insurers with experts from the pharmaceutical industry to debate on the respective expectations, concerns and solutions for the carriage of this very sensitive cargo.

09:00 – 09:45 **Keynote Speech** (details tbc)

09:00 – 11:00 **Panel on the transport and handling of Pharmaceutical Products**

11:00 - 11:30 **Networking Break**

11:30 - 12:00 **Case Studies' Resolution**

12:00 - 12:15 **Lucky Draw (Part III)**

Your last chance! So are you getting that last model aircraft after all?

12:15 - 12:30 **Closing Remarks**