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**12th WORLD CARGO
SYMPOSIUM**

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DALLAS, TEXAS

Cargo Operations Track

Kindly sponsored by:



Cargo Operations Track Summary:

The cargo operations track will look at the current state of the industry with regard to audits, compliance and standard practices. With this baseline understanding of the benefits of standardized cargo operations, it will explore how ISAGO and Smart Facility can improve operations and finally look at data driven decision making and milestone improvements, especially at critical handover / control points.

<p>09:00 – 09:15</p>	<p>Opening Remarks & Welcome Address Chairman Steve Townes, CEO & Founder, Ranger Aerospace</p>
<p>09:15 - 10:00</p>	<p>Global Excellence – Local Delivery A fireside chat between 2 industry leaders, this session will explore how a global company with a global customer base can work with all their partners to deliver locally. How can they be confident that their partners meet their requirements on a daily basis? Dominique Perron, PwC, Partner Kester Meijer, Director Operational Integrity, Compliance & Safety, KLM Cargo</p>
<p>10:00 – 10:30</p>	<p>Aligning Handling Facilities Globally This session will look at a case study of how a global handler assessed all facilities for compliance to Regulations, standards and procedures and then used those findings to drive a comprehensive change program throughout the organization. Victor Chin, , Senior Vice President, Safety and Security Compliance, The Americas, WFS</p>
<p>10:30 - 11:15</p>	<p>Networking Break</p>

<p>11:15 - 11:45</p>	<p>Data-Driven Decision Making This session will demonstrate how data, predictive analytics, Connected devices (IoT) and big data all play a major increasing customer service, safety and airline economics. Joseph Jensen, Manager, ULD Control Group, Delta Airlines</p>
<p>11:45 – 12:20</p>	<p>Designing the Journey Together this panel will look at the themes that came out of the track and design a journey for air cargo to Connect. Collaborate. Modernize and truly deliver on the air cargo potential. Moderator: Dominique Perron, PwC, Partner Panelists: Mr. Ashok Rajan – Senior Vice President & Head, Airline Cargo Services Line of Business, IBS Software Services Pvt Ltd. Wes Tucker, Executive Vice President, ACL Airshop Steven Fox, P.E., Senior Aerospace Engineer – Cargo Focus Team, FAA David Clark, Global Head of Safety & Security, WFS</p>
<p>12:20 – 12:30</p>	<p>Closing Remarks Chairman Steve Townes, CEO & Founder, Ranger Aerospace</p>

