Live Animal Transport

Flying High – Safeguarding Animal Safety and Welfare
IATA Competition Law Compliance

Do not discuss:

- Pricing, including fares, service charges, commissions, etc.
- Bids on contracts or allocation of customers
- Geographic/Product market allocations
- Marketing plans, including expanding or withdrawing from markets
- Group boycotts
- Your commercial relations with agents, airlines or other third parties
- Any discussion aimed at influencing the independent business decisions of your competitors

“In case any of the above is discussed then we may ask you to leave the meeting, or the meeting may be terminated”
Opening Remarks

Chairman Bruce Clemmons
Manager, FedEx Live Animal Desk
FedEx
Welcome Address

Jan Krems
President
United Airlines Cargo
Welcome Address
Safeguarding Animal Safety and Welfare

Jan Krems
President, United Cargo

March 16, 2017
Mixed results in pet shipping volume & revenue trends

Per World ACD cargo trends data:

- Number of pet shipments increased 3.3% in 2016 versus 2015
- However, revenue from these shipments fell 2.5%

A Regional look:

- Shipments from Latin America region increased 22.4% / revenue grew 12.9% YOY
- Shipments from Asia Pacific decreased 7.8% / revenue fell 13.5% YOY
- Revenue from all other regions was plus or minus 1 to 3%
United Airlines PetSafe

PetSafe is UA’s program for animals not eligible to ride in the aircraft cabin

- PetSafe launched in 1999
- All animals travel via PetSafe as cargo
- Only military personnel may transport a dog or cat as checked baggage

PetSafe continues to be the U.S. leader in pet shipping

- Despite APAC & LATAM growth, NORAM origins still dominate traffic
- Consumers a higher share, but commercial segment growing faster
- Named “Best Pet-Friendly Airline” by Global Traveler Magazine in 2016
Pet shipping presents special challenges

Inexperienced shippers:
- Crate issues: too small, not airworthy
- Most injuries self-inflicted because pet is not acclimated to crate

Inhumane shippers:
- “Puppy mills” who value profit over safety/health of animal

Pet Incidents:
- % is very low per number of pets shipped, but impact is high
- Carriers “blamed” for death from natural causes or pre-existing conditions
- Growth of social media has complicated this challenge: “Jacob”
Addressing the special challenges

Training
- Initial and recurrent training in IATA standards
- Field staff must be willing to confront customers to safeguard animal health and safety

Awareness
- Field teams alert for signs of injuries, illness and abnormal behavior
- IRROPS policies must be strictly defined and executed

Customer education
- Crucial role of Contact Center
- IATA, IPATA and other industry groups
Thanks for your attention –
Enjoy the track!
Transport of Bird of Prey

Tristan Bradfield
Deputy Manager, Heathrow Animal Reception Centre
City of London
Transport of Birds of Prey by Air
Reasons for Transportation

- Hunting
- Breeding
- Displays & Shows
- Commercial Sales
- Reconditioning & Training
- Education
- Endangered Species
Compliance

In the IATA Live Animals Regulations the words “shall” and “must” are used to indicate a mandatory requirement.

The words “should” and “may” indicate a preferred requirement and are not binding.
Application of the Regulations

The IATA Live Animals Regulations are applicable to:

• All listed countries (page 1)
• Members of IATA
• Shippers who ship live animals from listed countries
• Shippers of CITES animals
Application of the Regulations

- Shippers who ship live animals, whether as cargo or baggage, must comply with the IATA Live Animals Regulations.
- The IATA Live Animals Regulations are accepted by the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES) in respect to transportation of animals by air.
- Specimens not shipped in accordance with the Live Animals Regulations make the CITES document invalid.
CITES Regulations

Apply to most species of Birds of Prey
Shipper’s Responsibilities

- Provide accurate and complete documents
- Give proper species scientific/common name
- Report correct quantity
- Comply with LAR requirements
- Provide food & water supply
- Ensure animal is in good health on acceptance
- Provide a 24 hour contact phone number
Carrier’s Responsibilities

• Shipment packed according to LAR
• Provide suitable shelter to protect animal from extreme weather conditions
• Segregate incompatible loads
• Ensure documentation is complete
Labelling
Examples of Falcon Containers

- Sliding panel with two 5 cm (2 in) diameter ventilation openings
- Entry/exit sliding door in the rear
- Ventilation openings (optional)
- Handgrip/Spacer bar
- Double mesh
- Food and water container with outside access
- Ventilation openings covered with mesh or baffled

City of London
The use of a rigid plastic pet container with suitable modification to suit the species is allowed.
Size

The normal habits and necessary freedom of movement of the bird species involved will determine the size.

The height of the container must be sufficient to allow the bird to just be able to stand in a normal position. No head clearance is required for these species because they tend to jump up forcefully if permitted to do so.
Roof

Must be padded with a soft non-destructible padding.
Ventilation

Meshed ventilation openings, approximately 2.5 cm (1 in) in diameter must be provided at approximately 5 cm (2 in) distance apart along all four sides of the container.

There must be a line of openings near the base large enough to allow some light into the container in order that the bird can see well enough to eat while remaining in semi-darkness.
Perches

These species can travel safely standing on their feet but small raptors prefer to be off the ground and a wooden block, firmly fixed to the bottom of the container, will allow it to feel secure.
Feed and Water Containers

- Water containers must be provided, they must be accessible for refilling.
- These birds feed from the floor so do not require food troughs.
- Soldered tin must never be used.
Compliant Falcon Containers
Compliant Falcon Containers
Many falcons are transported with hoods. Extravagant diamond studded hoods can cost from $6,500 to $53,000.
Ventilation
Ventilation
Non Compliant Falcon Containers
Non Compliant Falcon Containers

Fine £3,000
Non Compliant Falcon Containers

Fine £2,500
Non Compliant Falcon Containers
Perches
Falcons in the Cargo Hold
Falcons in the Cabin

A photo of 80 birds of prey on board an airliner in the Middle East has gone viral after being posted on Reddit.

The falcons were flying to Jeddah in Saudi Arabia for what is thought to be a hunting trip.

"It is quite common for airlines in the Middle East to transport birds for hunting purposes. In this case each falcon is estimated to be worth about $8,000 (£6,435)"
Live Animals Regulations 1.3.3

- Animals will be accepted for carriage by air only in suitable clean containers (see chapter 8) which must be leak- and escape proof.

- For general transport purposes, animals will be carried only in closed containers. Carriage in open stalls must be especially arranged with the carriers concerned. The minimum container design principles and requirements are outlined in chapter 8.
Airline Policies in Relation to Birds of Prey

• Qatar Airways: A maximum of 6 falcons are permitted within economy class.

• Lufthansa: Announced in 2014 that passengers can take advantage of a patented bird stand, “the falcon master”, which enables VIPs to bring their falcons on board while keeping them nearby in the cabin during flight.
Airline Policies in Relation to Birds of Prey

• Etihad Airways: First class and business passengers are allowed two falcons per seat, with an extra two birds allowed if an extra seat is purchased. Economy passengers are allowed one bird per seat.

• Emirates: There are no restrictions on the number of pets you can carry on Emirates flights, although strict rules apply on how they should be caged.
Zoonosis & Disease Control

- Ornithosis
- Aspergillosis
- Chlamydia

- Disinfection – Cargo Hold & Cabin
Final Comments

• Do we need to regulate?
• Are there any exceptions?
• What about assistance animals?
Panel on Operational Challenges When Transporting Live Animals

Moderator:
- Bruce Clemmons, Manager, FedEx Live Animal Des, FedEx

Panelists:
- Tristan Bradfield, Deputy Manager, Heathrow Animal Reception Centre, City of London
- Sue Kazlaw-Nelson, Product Development & Marketing Manager, United Airlines Cargo
- Kirsty A. Powell, Product Manager, Etihad Airport Services
- Kelly Wheeler, Global Export Compliance, Aviagen & ATA Board Member
- Maurice van Terheijden, Director EMEA, ACL Airshop
Thank you to our Networking Break Sponsor
Live Animal Transport

Flying High – Safeguarding Animal Safety and Welfare
Ensuring Animal Welfare in War Zones

Gregory Forgrave
Product Manager Government Services
Move One
ENSURING ANIMAL WELFARE IN WARZONES
We are a project driven management group dedicated to providing predictable and reliable logistics & transportation solutions in emerging markets and transitional economies.

We strive to provide creative and compliant solutions to our government and private sector clients and allow them to achieve maximum results and meet their global commitments.

We will be relentless in ensuring our service is a competitive advantage for our customers.

Mission & Vision
Move One has participated in every major US and NATO deployment in the last 20 years.
MINE DETECTION DOGS: GUANTANAMO to BOSNIA (1999)
30 IED DETECTION CANINES DELIVERED IN KANDAHAR DURING THE HEIGHT OF THE AFGHAN SURGE (2011)
END OF SERVICE REPATRIATION FROM IRAQ TO USA FOR 31 MWD’S AT END OF SERVICE (2010)
LOCAL EXPERIENCE WITH AN INTERNATIONAL REACH

We pride ourselves as being experts in delivering tailored logistics solutions, helping ensure our clients projects are delivered on time and on budget.

With our seasoned project teams and international network of project logistics forwarders, Move One has what it takes to overcome your supply chain challenges.
Move One’s technology is not adapted from a global logistics tracking system designed only to track boxes, but rather built to constantly share detailed information about the process status of your assets.

Our systems constantly “push” and “pull” information from all sources. Every shipment has a dedicated coordinator who proactively analyzes and provides real-time information, ensuring you have full visibility and that we meet your delivery schedules.
CONSISTENT  PREDICTABLE  SERVICE
UNPREDICTABLE ENVIRONMENTS

COMPLIANT  TAILORED  SOLUTIONS
FRONTER & EMERGING MARKETS

CLEAR  PRECISE  INFORMATION
CHALLENGING & REMOTE AREAS

FLEXIBLE  ADAPTABLE  RESOURCEFUL
UNDEFINABLE INFRASTRUCTURE

MOVE ONE when it’s not just a box
Industry’s Action in the Framework of Wildlife Trafficking

Linden Coppell
Head of Sustainability
Etihad Airways
Linden Coppell
Head of Sustainability
Etihad Airways

Animal Action

#Etihad4wildlife

World Cargo Symposium
March 2017
AVIATION – THE OPPORTUNITY

➤ 52 million tonnes of commercial cargo carried in 2016
➤ 3,800 airports
➤ 6.8% through the UAE
CARGO: CONCEALED CONTRABAND

- 500kgs ivory in shea butter drums from Entebbe and bound for Singapore
- 174 radiated tortoise in Bangkok from Madagascar labelled as handicraft
- 300kgs of ivory from Lagos to Ho Chi Minh City labelled as decorative stones
CARGO: FORGED DOCUMENTS

Mislabeled items or fake declarations

- Timber → illegal species or ivory
- Animal skins → illegal skins
- ‘Seafood’ → illegal marine species
- Cultivated orchids → wild orchids
United for Wildlife Declaration

Eleven commitments for the transportation sector

Awareness raising, information sharing, notification and reporting systems, working in collaboration with enforcement authorities etc.
ETIHAD AIRWAYS COMMITMENT

- Promotion of the declaration

Encouraged equity partner engagement
UfW Commitments

Zero tolerance Policy

Etihad Airways Animal Welfare and conservation policy.

- Species of live animals or plants listed under CITES Appendix I or listed as ‘Critically Endangered’ or ‘Endangered’ by the IUCN Red List of Threatened Species™
- Products derived from species of animals or plants listed under CITES Appendix I or listed as ‘Critically Endangered’ or ‘Endangered’ by the IUCN Red List of Threatened Species™
- Hunting trophies derived from or containing any parts of animal origin, whether the animal concerned was wild born or bred in captivity
- Cetaceans, irrespective of the CITES or IUNCN classification
- Shark fins, irrespective of the CITES or IUCN classification; and
- Live animals, including primates, intended for use in scientific research
- Caution will be also applied to those species of animal, plants and their products listed as ‘Vulnerable’ by the IUCN Red List of Threatened Species™

Exceptions may apply in the case of the carriage of live animals for the purpose of repatriation for rehabilitation /release into the wild, or transfer to an accredited rescue center or transfer to an accredited rescue center or sanctuary.
UfW Commitments

- Awareness Raising

Two workshop in Abu Dhabi with Police, Customs, airlines, airports, NGOs, Government

- Communicating the extent of the problem
- UAE as potential transit hub from Africa to Asia
- Concealment methods
- CITES paperwork and forged documents
UfW Commitments

- Awareness Raising
  - Social media wildlife photo competition on World Animal Day
  - Focus on engagement of young travellers on World Wildlife Day
UfW Commitments

- Information sharing
  Reporting through the IATA Wildlife Task Force
  i2 – gathering NGO information and sharing with the industry
  Notification/ safe reporting mechanisms
Identify and implement actions that will benefit the industry

- Reporting progress and relaying messages to international and regional initiatives e.g. UfW, ROUTES, EU Action Plan
- Providing database of wildlife incidents
- Engagement across the broader transport industry
- Guidance documents and training/awareness materials
FUTURE ACTION

- Effective use of information sharing and reporting mechanisms
- Closer engagement with enforcement authorities and other stakeholders
- Identify industry wide actions for the IATA Wildlife Task Force including SOPs
THANK YOU

#Etihad4wildlife
Closing Remarks

Chairman Bruce Clemmons
Manager, FedEx Live Animal Desk
FedEx