Closing Plenary

Thursday 14th March 2019
14:00 – 16:30
## Closing Plenary Agenda

### 14:00 – 14:10

**Chairman's remarks**  
*Glyn Hughes, Global Head of Cargo, IATA*

### 14:10 – 14:30

**Key Outcomes – WCS 2019**  
12 content tracks, 4 Industry Standard setting conferences, 5 Workshops, 3 Executive Summits and numerous industry meetings  
What was agreed and how will it help shape the future of Air Cargo. This session will provide the highlights from the week and the commitments going forward.  
*Peter Gerber, CEO, Lufthansa Cargo & Chair of IATA Cargo Committee*  
*Glyn Hughes, Global Head of Cargo, IATA*

### 14:30 – 15:10

**Innovation Awards 2019: Investing in the future**  
*Glyn Hughes, Global Head of Cargo, IATA*  
Innovative ideas are needed to make air cargo more efficient, transparent, and reliable and generally more aligned to meeting the needs of the customers. Launched during WCS 2014, the third edition of the IATA Cargo Innovation Awards aims at encouraging new ideas to enrich customer experience and/or to improve the competitiveness of air logistics and are designed to encourage, promote, recognize and support innovations within the air cargo industry.  
We will hear from the short-listed finalists;  
*XXXXX, XXXXX, XXXXX*  
and then….YOU DECIDE!!  
The winning entry, although all entries are winners, will be selected jointly by the panel of judges and the audience.

### 15:10 – 15:40

**Innovation Awards 2019: Let’s hear from the judges**  
*Noor Adan, Supply Chain Coordinator, Universal Postal Union (Invited)*  
*Serene Ho, Director, Networked Trade Platform (NTP) Office, Singapore Customs (Invited)*  
*Darrell Judd, Chief Operating Officer, Logistics Executive Group (Invited)*  
**Moderator:** Glyn Hughes, Global Head of Cargo, IATA  
IATA received 56 entries from start-ups, small and medium size companies, and multinational corporations. The entries were evaluated by an independent jury comprising industry experts, academics and executives of leading logistics companies. It was not an easy task! So how did they base their assessments? What were they looking for in the entries? What were their overall impressions of the submissions?
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| 15:40 – 16:00 | **Why is innovation the essence of humanity**  
**Jerome Thil, VP Digital Innovation, Singapore Airlines**  
Singapore Airlines’ new digital innovation lab, known as KrisLab, encapsulates the airlines ambition to be the leading digital airline in the world and empowers all staff members to help drive Group-wide innovation. It provides employees with a collaborative workspace to develop their ideas further. Jerome Thil has been spearheading the program since it’s inception and will highlight the benefits the KrisLab has brought to the company in the few months since opening. |
| 16:00 – 16:15 | **Launch of FACE-UP! 2020: The air cargo career competition**  
**Glyn Hughes, Global Head of Cargo, IATA**  
FACE-UP! is a competition for recent graduates to present their thesis at the World Cargo Symposium (WCS). The idea is to bring fresh energy into the air cargo industry by offering opportunities that will assist the professional development of talented graduates with a passion for the industry. Air cargo is growing at an impressive rate and we want young people to be a part of unlocking and benefitting from this potential. |
| 16:15 – 16:25 | **The winner of the 2019 Innovation Awards is...**  
**Nick Careen, SVP Airports, Passenger, Cargo and Security, IATA** |
| 16:25 – 16:30 | **Closing Remarks and WCS 2020: Where next?**  
**Glyn Hughes, Global Head of Cargo, IATA** |
| 16:30 – 17:00 | **Press Round Table (in Plenary Room)** |