

**IATA**  
**WORLD**  
**FINANCIAL**  
**SYMPOSIUM**

Miami, USA 23-26 September 2019

**Industry Meetings**  
**AGENDA**

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## 5<sup>th</sup> INTERLINE BILLING AND SETTLEMENT OPERATIONS (IBS OPS) GENERAL MEETING

23 September 2019 | 08:30 – 18:00

As you are aware, the Interline Billing and Settlement Operations is an amalgamation of the old ICH User Group and the Revenue Accounting Working Group. As the Agenda contains both ICH and Revenue Accounting Items, we will be interspersing Agenda items throughout the meeting.

Don't miss the opportunity to come to Miami and learn more about:

- Financial and Distribution Services Update
- IBS OPS Chairman's Report on IBS OPS WG Activities
- Airline Distribution Standards Industry Update
- RATD and TTBS Update
- Settlement with Orders Project Update
- The Year in ICH
- Bankruptcy and Special Clearance Update



In order to vote on changes to the Revenue Accounting Manual, a carrier must be in attendance and an IATA Member Airline. There is no proxy voting. Changes to the Revenue Accounting Manual can be approved by a majority vote of IATA airline representatives voting on the proposed change provided that the change is not opposed by 15% or more of those airline representatives voting on the proposed change. One vote per IATA airline member is permitted. Abstentions will not be considered in assessing the result of the voting procedure.

## IBS OPS BREAK-OUT SESSIONS

23 September 2019 | 13:00 – 15:00

This year we will be again hosting Break-out Sessions! With interesting topics addressing the important areas of Interline Billing and Settlement, and SIS invoicing. This year we will have 4 break-out session each day so that you may be able to join them all. Below are the topics for Day 1 – IBS OPS GM:

- BS1-Involuntary Interline TFC Problem and Solution
- BS2-Chart 2 and Impact on Passenger Revenue Accounting
- BS3-Lowest Applicable Fare
- BS4-Interline Settlement Best Practices (Passenger and Cargo), including Q&A about new RAM Involuntary Rerouting and Planned Scheduled Change Settlement Rules (RAM A2 Paragraph 2.5 & 2.6)

## 8<sup>th</sup> SIMPLIFIED INVOICING AND SETTLEMENT (SIS) GENERAL MEETING

24 September 2019 | 09:30 – 17:30

Come to the 8<sup>th</sup> SIS General Meeting and participate in discussions on efficiently using the system, cost control opportunities, best practices and data quality and find out about latest SIS functionalities implemented. Signatories to the SIS Participation Agreement will have the opportunity to vote on items for system enhancements, discuss billing rule changes that impact SIS, as well as share their experience using SIS with the entire SIS community.

Make sure you involve and bring along your **Accounts Payable** colleagues especially for **Miscellaneous / Non-Transportation invoice types**. There will be discussions about supplier invoices and how best to use the system to take advantage of the new features.



The SIS Team will be present onsite to assist all SIS Participants with any questions they have, so don't forget to bring examples and block the time in your schedule for some exclusive one-on-one discussions.

Be sure not to miss out on the extremely popular (and generous) Vendor Prize Draws, taking place on 24 September following the SIS General Meeting.

## SIS BREAK-OUT SESSIONS

24 September 2019 | 13:00 – 15:00

This year again we will be hosting Break-out Sessions! With interesting topics addressing the important areas of Interline Billing and Settlement, and SIS Invoicing. This year we will have 4 break-out session each day so that you may be able to join them all. Below are the topics for Day 2 – SIS GM:

- BS1-SIS New Functionalities and Best Practices
- BS2-SIS Extended benefits
- BS3-Are you contributing to the adoption of e-Invoicing using SIS in the industry?
- BS4-Are you making the best use of MISC/NON – Transportation SIS features?



## ADDITIONAL INFORMATION

### **New Distribution Capability, ONE Order and Settlement with Orders**

NDC, One Order (OO) and Settlement with Orders (SwO) are important IATA Projects that will have an impact on passenger revenue accounting. Check out some brief information about those projects. Settlement with Orders Project update will be also presented with more details during the IBS OPS General Meeting.

- [NDC: Settlement with Orders](#) featuring Thibaut Ruy, Head Settlement with Orders Program
- [New Distribution Capability and ONE Order](#) featuring Shaunelle Harris Drake, Head Implementation Industry Distribution Programs

### **WFS - FINDEV BREAKFAST – FUTURE OF FINANCIAL SERVICES FORUM**

Global digital retailers have raised customers' expectations with personalized offers, real-time information and frictionless payments. In this context, the Financial Services Development Working Group (FinDev), composed of 12 carriers, is exploring opportunities to streamline, enhance, or disrupt airline financial processes. Come and hear from the FinDev members what the industry is up to for some topics such as VAT for ancillaries, Blockchain, Artificial Intelligence, or the impact of Digital retailers on airlines business processes. Breakfast will be served. This session is limited to the first 50 registrants.

Held on Tuesday 24 September, from 8:00 to 09:15 am for Airline Representatives.

Register [here!](#)

### **WFS INDUSTRY MEETINGS – CONTACT INFORMATION**

For any queries and questions contact us at [wfsim@iata.org](mailto:wfsim@iata.org)

To receive a full agenda for IBS OPS and SIS General Meetings please contact [wfsim@iata.org](mailto:wfsim@iata.org)



## Industry Meetings

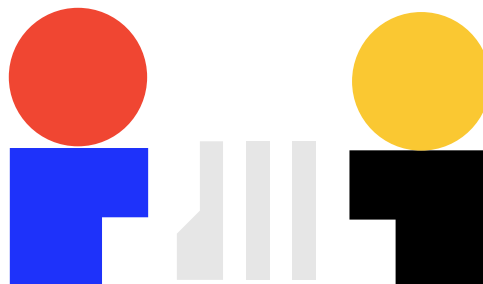
### Miami, 23-24 September 2019

# AGENDA

Administration Items:		23/24 September 2019	
		IBS OPS	SIS GM
<b>A1</b>	Opening of Meeting	✓	✓
<b>A2</b>	Competition Law Guidelines for IATA Industry Meetings	✓	✓
<b>A3</b>	Welcome Presentation and Delegate Introductions	✓	✓
<b>A4</b>	Principal and Primary Vendor Introductions	✓	
<b>A5</b>	Approval of the Minutes from the 2018 Industry Meetings:	✓	✓
	• 4 <sup>th</sup> Interline Billing and Settlement General Meeting (Madrid)	✓	
	• 7 <sup>th</sup> SIS General Meeting (Madrid)		✓
<b>A6</b>	Introduction of the Electronic Voting System	✓	✓
<b>A7</b>	Date and Place Next General Meeting	✓	✓
<b>A8</b>	Any Other Business	✓	✓
<b>A9</b>	Vendor Prize Draws		✓
<b>A10</b>	Close of Meeting	✓	✓

5 <sup>th</sup> IBS OPS GM Updates and Reporting items:		23 September 2019
<b>IR1</b>	Financial and Distribution Services Update	
<b>IR2</b>	IBS OPS Chairman's Report on IBS OPS WG Activities	
<b>IR3</b>	Airline Distribution Standards Update	
<b>IR4</b>	RATD and TTBS Update	
<b>IR5</b>	Settlement with Orders Project Update	
<b>IR6</b>	The Year in ICH	
<b>IR7</b>	Bankruptcy and Special Clearance Update	

8 <sup>th</sup> SIS GM Updates and Reporting items:		24 September 2019
<b>SR1</b>	IATA GDC Vision and Strategy	
<b>SR2</b>	Report from the SIS Steering Group	
<b>SR3</b>	Industry Economic Performance Update	
<b>SR4</b>	SIS GM7 Action items – Review of published Report	
<b>SR5</b>	SIS General Update	
<b>SR6</b>	SIS Legal Compliance Update	
<b>SR7</b>	Supplier to Airlines e-Invoicing Update	
<b>SR8</b>	ATPCO Updates	
<b>SR9</b>	SIS Solution Update	



**Agenda Items**  
**to be presented and discussed at the IBS OPS General Meetings:**  
**23 September 2019**

RAM Chapter/Paragraph			Subject	From	Impacts:		
					RAM	SIS	ICH
P1	Multi		Housekeeping (Title Change)	Secretary	✓		
P2	Intro.	1.3	RAM Effective Date	Editor Group	✓		
P3	A2	1.1.1	Discount Codes	IBS OPS WG	✓		
P4	A2	1.1.3.1	Billing Passenger Flight Coupons	Etihad Airways	✓		
P5	A2	1.8.2.2	Involuntary TFCs	IBS OPS WG	✓		
P6	A2	1.8.2.2 Note 1	Involuntary TFCs	IBS OPS WG	✓		
P7	A2	1.8.3	TFCs-Amount To Be Billed	Etihad Airways	✓		
P8	A2	2.2	Exchange Billing Rules (Under/Over Collections)	Etihad Airways	✓		
P9	A2	2.2.1	Rerouting Billing Rules	Editor Group	✓		
P10	A2	3	Discounts	IBS OPS WG	✓		
P11	A3	1.1	Supporting documents for SC 95 and 96	IBS OPS WG	✓	✓	
P12	A4	2.1.1	Involuntary Rerouting, Refund Adjustment	Lufthansa	✓		
P13	A10	4.1.3/5.2.1.2	Rejection Memo	IBS OPS WG	✓	✓	
P14	A10	1.5	Proration Slip for Rejection	China Southern	✓	✓	
P15	A12	1.4.3/1.5	Currency Conversion Rounding Off	Xiamen Airlines	✓		
P16	A12	Multi	New IATA Currency Resolution (information)	IATA Currency Team	✓		
P17	B	Addition	ATPCO Automated Tax Data	IBS OPS WG	✓		
P18	B9	Multi	Remove IATA Resolution 735d References	Editor Group	✓		
P19	B	13	UATP	IBS OPS WG	✓		
C1	A8	5.1	Original Billing, Rejection and Correspondence	China Southern	✓		

**Agenda Items**  
**To be presented and discussed at the SIS General Meeting:**  
**24 September 2019**

SIS Item	Subject	From	Impacts:		
			RAM	SIS	ICH
S1	Add New Correspondence Search Criteria to Search Correspondence by Charge Category	Air China		✓	
S2	Flexible Alert on Correspondence	Air China		✓	
S3	Implement "Initiate Correspondence" / "Billing Memo" buttons on Audit Trail screen	All Nippon Airways		✓	
S4	Display error details for Sanity Check process on SIS	All Nippon Airways		✓	
S5	Requirement for Direct Correspondence Contact	China Eastern		✓	
S6	Function in IS-WEB: Add the correspondence initiator as correspondence recipient as well	China Southern Airlines		✓	
S7	Remove the outdated search results of source code 74/75/76	China Southern Airlines		✓	
S8	Add SIS bulletins to "Message" column on ISWEB.	China Southern Airlines		✓	
S9	Extend the session active time	China Southern Airlines		✓	
S10	Introduce new validation for the redemption amount	TAP		✓	
S11	Adding a language choice column to SIS	Xiamen Airlines		✓	
S12	Supplier Product ID - Make field recommended	SIS Operations	✓	✓	
S13	YQ/YR Blocking Report	Delta Air Lines		✓	
S14	Alignment of IS-XML fields ContactName and Recipient	SIS Operations		✓	