

IATA Cargo Agency Program & Cargo Accounts Settlement System

2025



Join our Global Distribution Network

90+

Operations

250+

Airlines

20K+

Freight Forwarders

\$50b+

Collected annually

100%

On time settlement



CASS

www.iata.org/cass



Join our Global Distribution Network

- Gain instant recognition from airlines as a reliable and trusted business partner.
- Raise the profile of your business as an accredited company with trained professional personnel.
- Be part of the IATA network



Simplification

- Streamlined invoicing and revenue collection – one invoice and one payment
- Standardized electronic distribution of invoices
- Automated remittance and settlement process



Saving

- Overview of the billing and settlement process
- Consolidated document flow and data security controls
- Analytics and interaction reports
- E-dispute resolution and paperless finance operations



CASS Operations

Argentina
Brazil
Bolivia
Canada
Chile
Colombia
Costa Rica
Dominican Rep.
Ecuador
Mexico
El Salvador
Guatemala
Panama
Peru
Uruguay
USA (CNS)
Venezuela

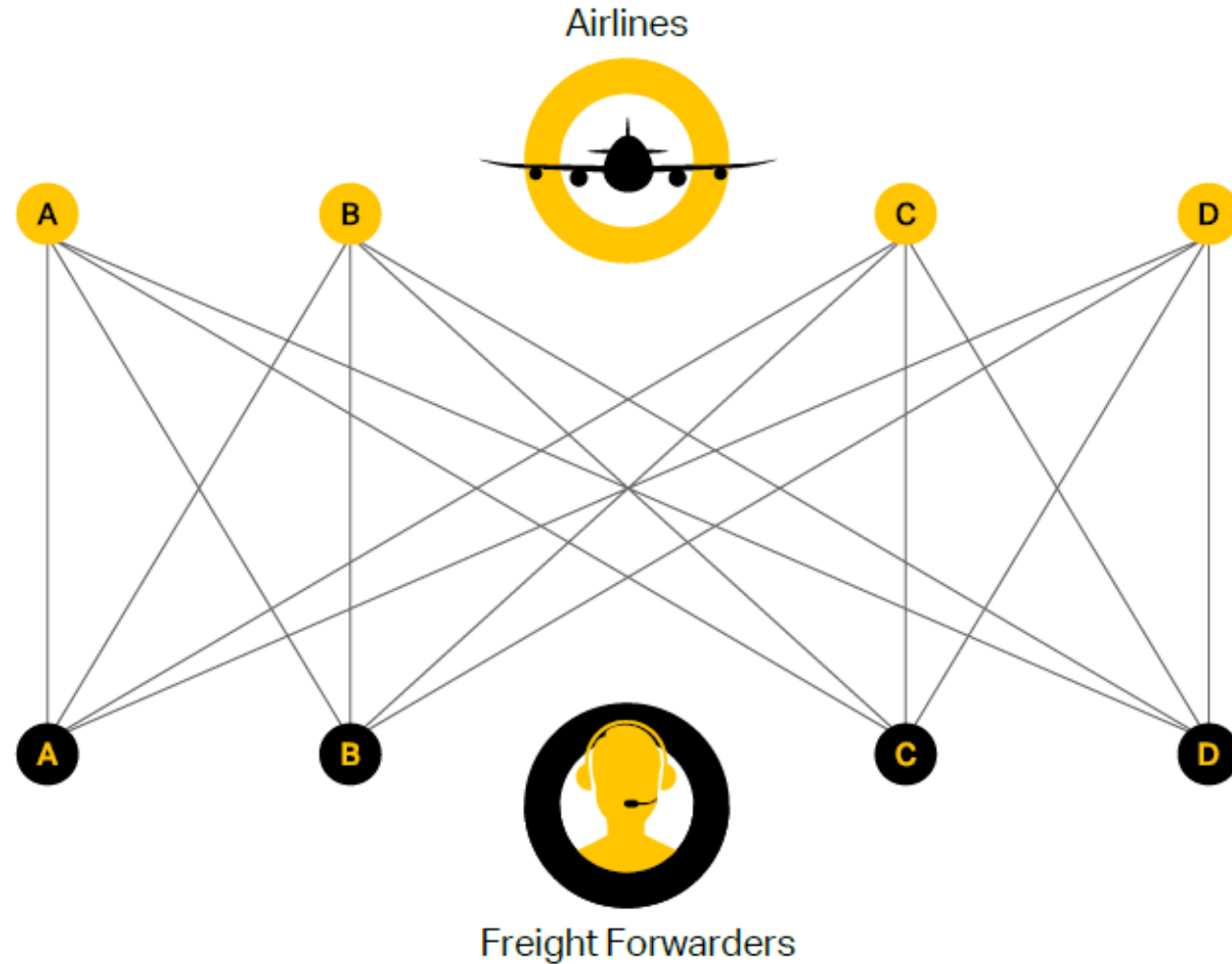
Austria
Belgium
Bulgaria
Central Europe (CZ, PL, Hu, SK)
Croatia
Cyprus
France
Germany
Greece
Ireland
Italy
Luxembourg
Malta
Netherland
Nordics (Dk, FI, NO, SE)
Baltics (EE, LT, LV)
Portugal
Romania
Russia
Spain
Switzerland
Turkey
United Kingdom

Cote d'Ivoire
Egypt
Ghana
Gulf (AE, BH, KW, OM, QA)
Israel
Jordan
Kenya
Mauritius
Morocco
Nigeria
Saudi Arabia
South Africa
Tanzania
Tunisia
Uganda

Australia
Bangladesh
China, People's Republic
Chinese Taipei
Fiji
Hong Kong
Indonesia
Japan
Malaysia
New Caledonia
New Zealand
Pakistan
Papua New Guinea
Philippines
Singapore
South Korea
Thailand
Vietnam

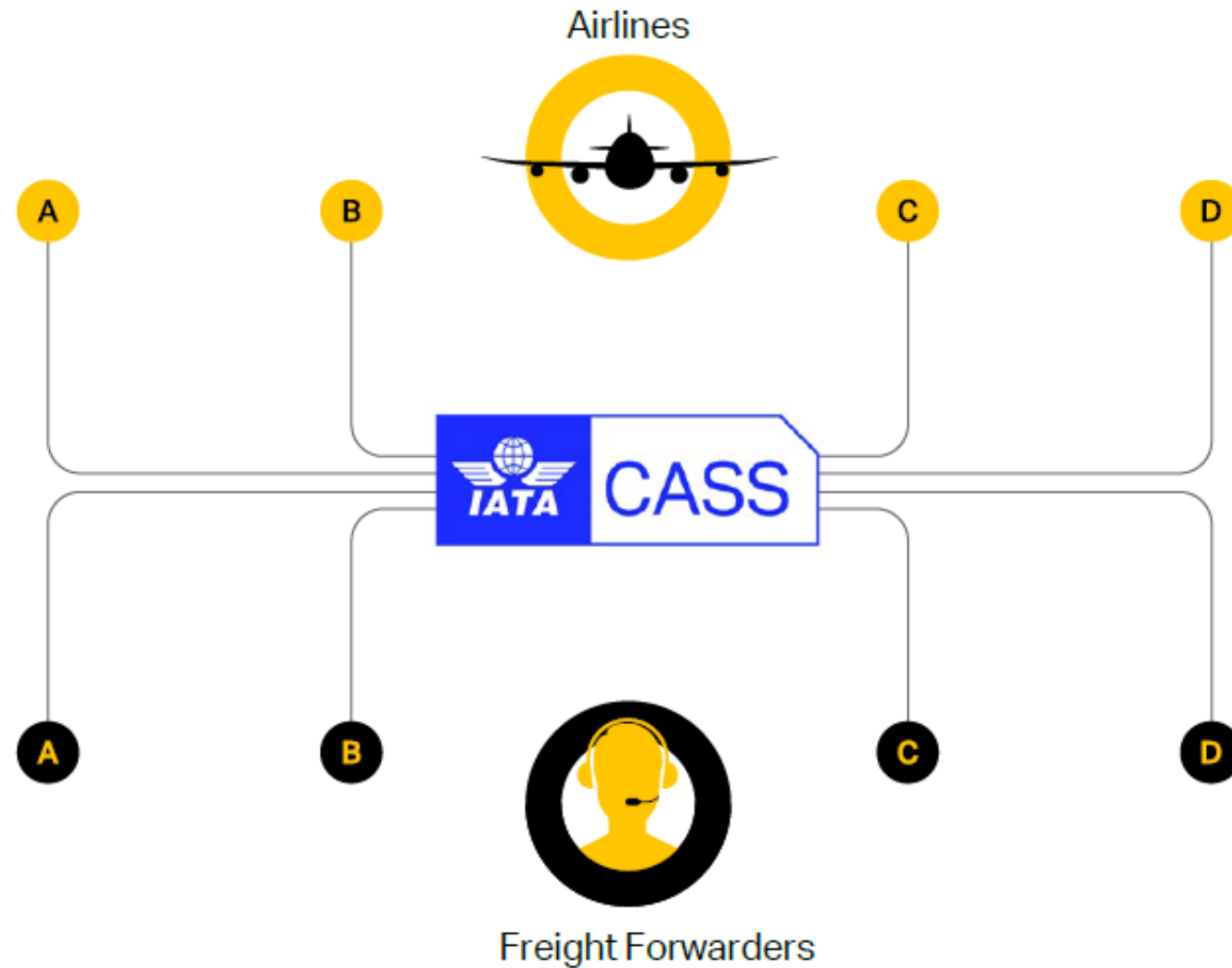
Before CASS

Complex, Duplicated process
and Difficult to manage



With CASS

Streamlined, Automation, Electronic
and Paperless





Visit [iata.org](https://www.iata.org)

<https://www.iata.org/en/services/cargo-agency-program/>



CASS

www.iata.org/cass

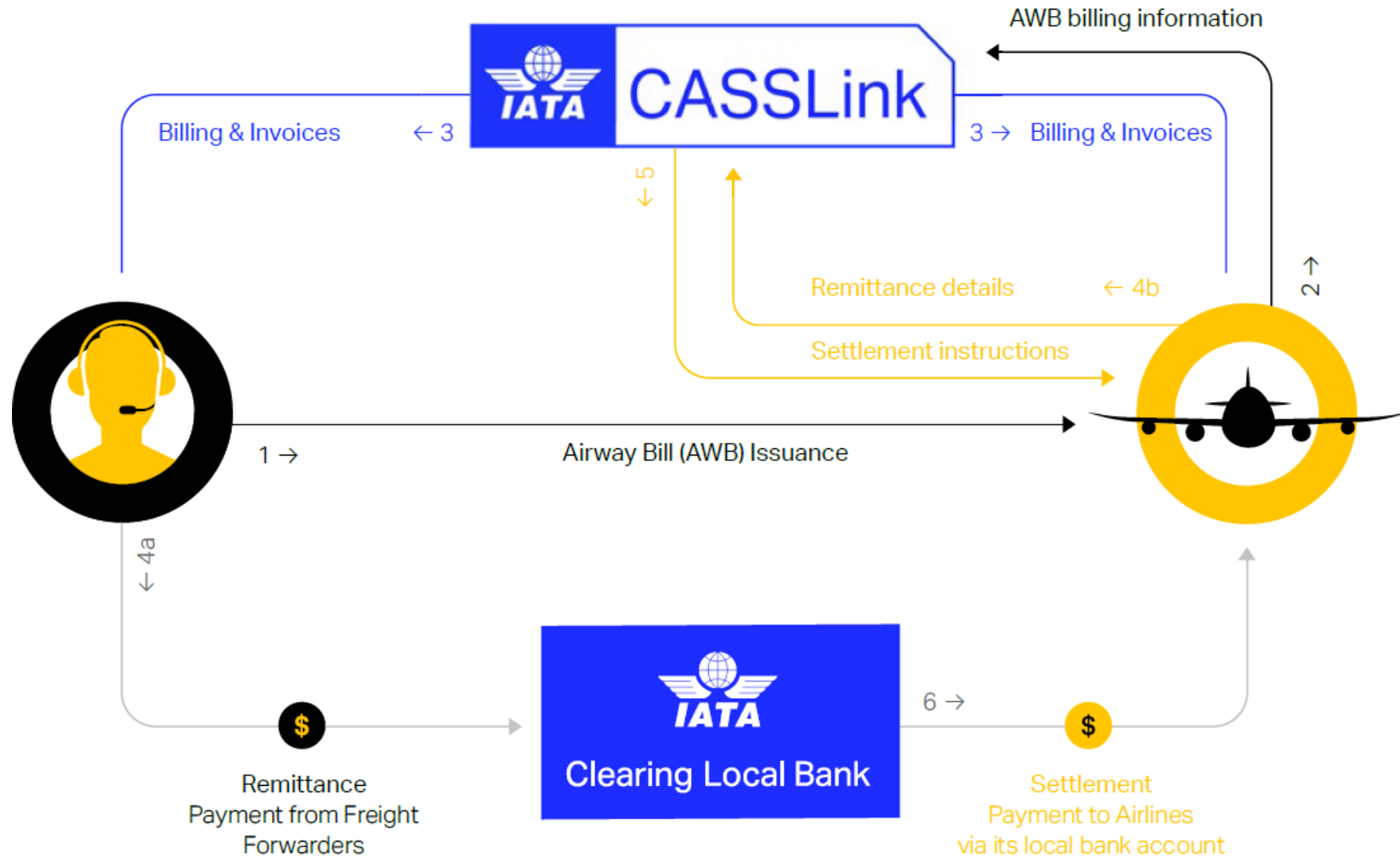


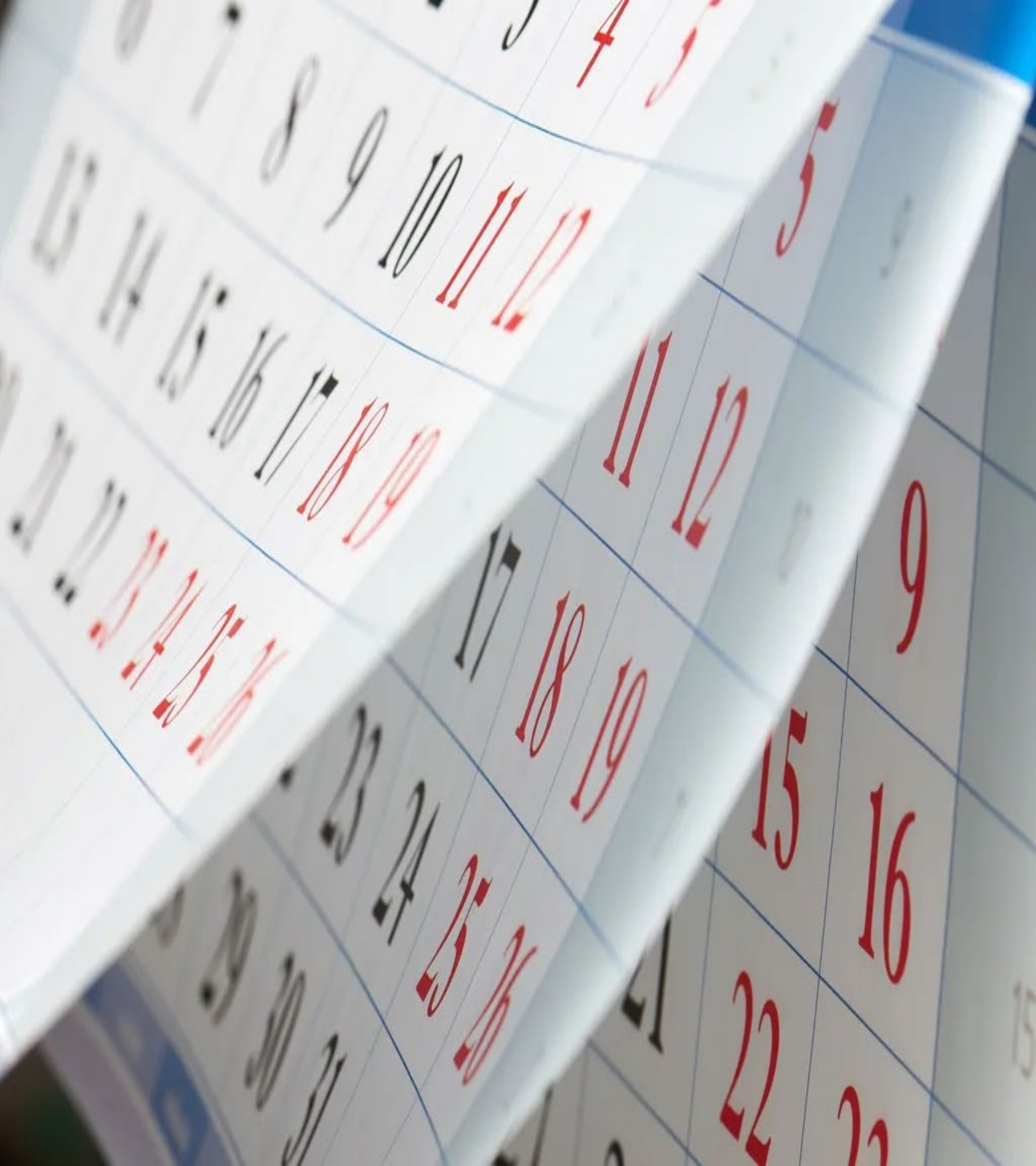
What is CASSLink?

CASSLink is IATA's internet-based data processing system which facilitates interaction and exchange of information between freight forwarders and airlines participating in IATA Cargo Accounts Settlement System (CASS).



How CASSLink works





Billing Calendar

A schedule stipulating billing and remittance dates is published by IATA every year. This schedule covers one calendar year and is distributed before 1 November of the preceding year.



CASSLink Billing Calendar Example

Period Code	Billing From	Billing To	Airline Input Upload Cut-Off	CASS reports Availability	Agent Correction Cut-Off	Billing Availability	Remittance Day
20240101M	1 Jan 2024	31 Jan 2024	7 Feb 2024	9 Feb 2024	16 Feb 2024	23 Feb 2024	1 Mar 2024
20240201M	1 Feb 2024	29 Feb 2024	8 Mar 2024	12 Mar 2024	15 Mar 2024	22 Mar 2024	2 Apr 2024
20240301M	1 Mar 2024	31 Mar 2024	8 Apr 2024	10 Apr 2024	16 Apr 2024	23 Apr 2024	30 Apr 2024
20240401M	1 Apr 2024	30 Apr 2024	9 May 2024	13 May 2024	17 May 2024	24 May 2024	30 May 2024
20240501M	1 May 2024	31 May 2024	6 Jun 2024	10 Jun 2024	17 Jun 2024	25 Jun 2024	1 Jul 2024
20240601M	1 Jun 2024	30 Jun 2024	5 Jul 2024	9 Jul 2024	15 Jul 2024	22 Jul 2024	30 Jul 2024
20240701M	1 Jul 2024	31 Jul 2024	6 Aug 2024	8 Aug 2024	14 Aug 2024	23 Aug 2024	30 Aug 2024
20240801M	1 Aug 2024	31 Aug 2024	6 Sep 2024	10 Sep 2024	16 Sep 2024	23 Sep 2024	30 Sep 2024
20240901M	1 Sep 2024	30 Sep 2024	7 Oct 2024	9 Oct 2024	16 Oct 2024	24 Oct 2024	30 Oct 2024
20241001M	1 Oct 2024	31 Oct 2024	8 Nov 2024	12 Nov 2024	18 Nov 2024	25 Nov 2024	2 Dec 2024
20241101M	1 Nov 2024	30 Nov 2024	9 Dec 2024	11 Dec 2024	16 Dec 2024	20 Dec 2024	30 Dec 2024
20241201M	1 Dec 2024	31 Dec 2024	8 Jan 2025	10 Jan 2025	15 Jan 2025	22 Jan 2025	30 Jan 2025



CASSLink Platform – Export



Main features – for Freight Forwarders

Dashboard ▾

Master File ▾

Output ▾

Reports ▾

Search and Corrections ▾

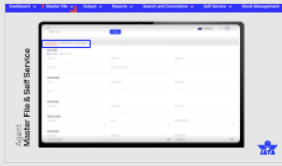
Self Service ▾

Stock Management ▾



My Desktop

Reminder ,
system
notification
and quick
links to key
information



Agent Profile List

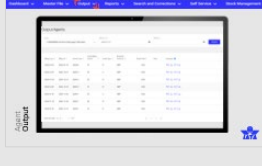
User can view
and add or edit
the user profile

Agents

User can review
and edit the
agent details

User Admin- User List

User can view
the full user list
of company



Agent Docs

User can view
the uploaded
files from IATA
profile

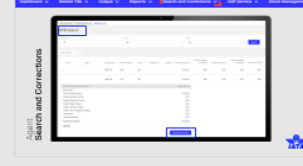
Output Agents

User can review
and download
the output (PDF,
HOT, Excel) files



General Reports

User can
generate the
general reports



Add Correction

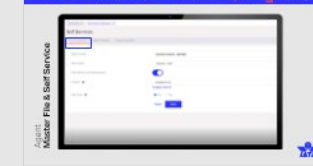
Add/request online
correction via AWB
Search

AWB Search

User can view AWB
history

View Corrections

User can view
corrections



Agent Configuration

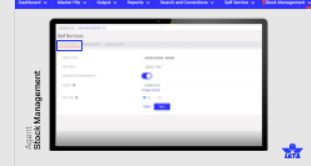
User can configure
email address for
user invitation alert

Agent Product Subscription

User can
review/edit the
product
subscription

Agent Stock Configuration

User can set up
stock configuration



Agent Relations

User can review
all stock agents

Please refer to iata.org/CASSLink for all the training resources including training videos, user manuals and FAQ.



Thank you

www.iata.org/cass

