



# Embracing the retailing vision

9 June 2021

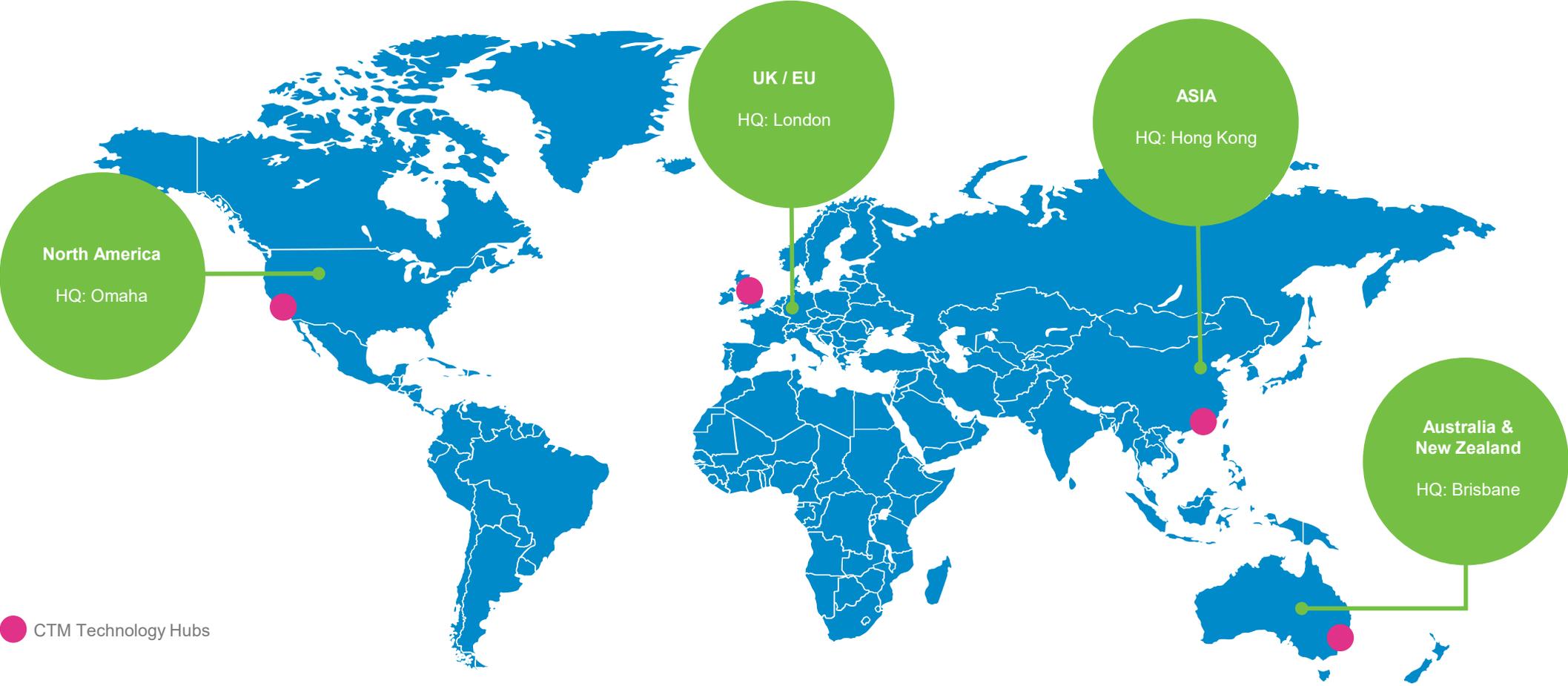
**Timmo Rol** – Chief Product Officer AU/NZ  
**Scott Ward** – Global Head of Partnerships

[www.travelctm.com](http://www.travelctm.com)



CTM - Embracing the retailing vision

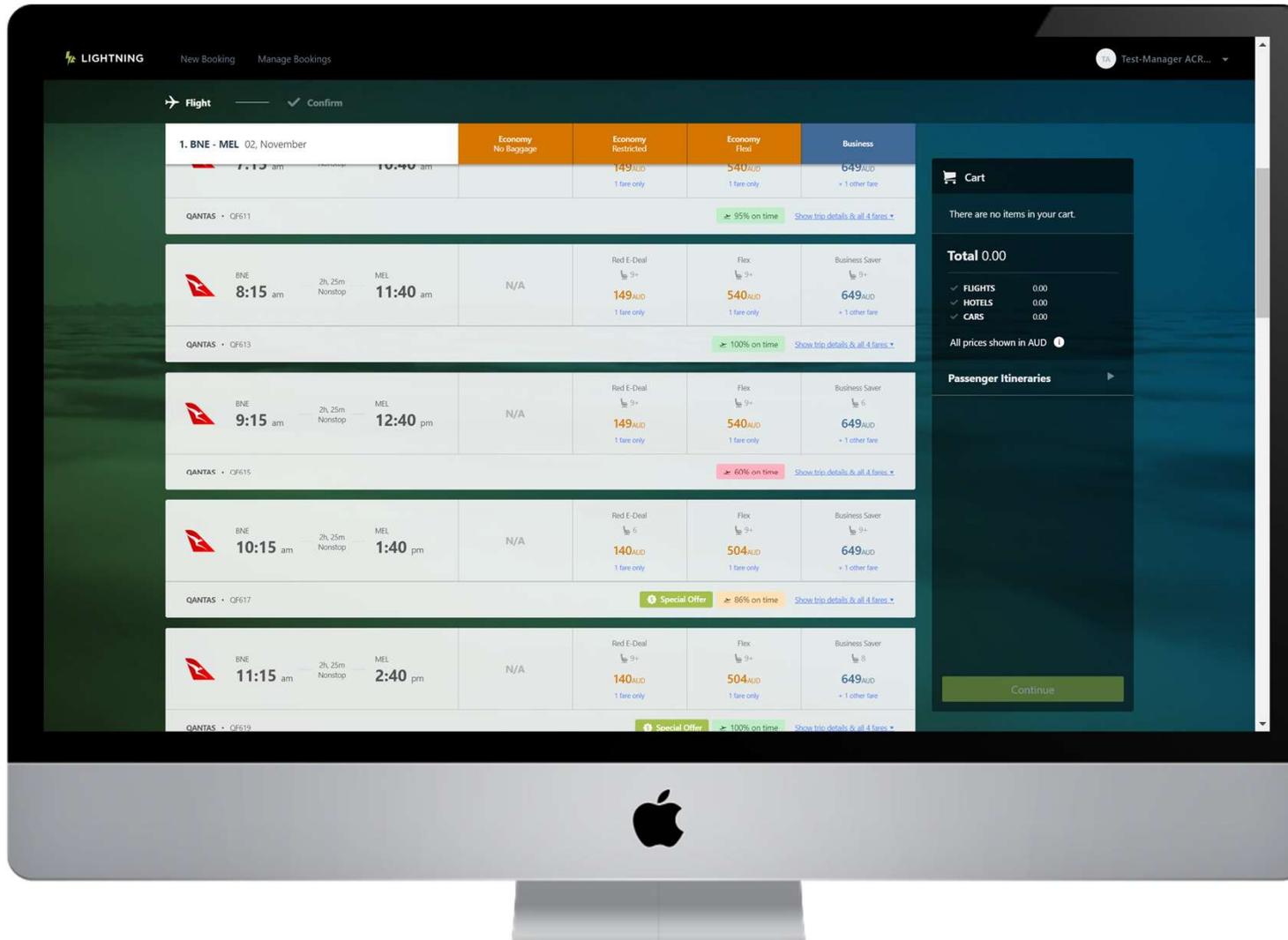
# Introduction to CTM.



Providing localised travel solutions to customers around the world.



# Retailing offers



# Post booking


You are logged in as **tramada.nicoles** For UI Update

Home Bookings Clients Creditors Debtors Finance Reports Admin
Logout

**Booking No. 20948**  
 Client: [SUNIL/TESTING MR](#)  
 No. of Pax: 7  
 Debtor: [XYZ\\_COMPANY](#)  
 Itinerary: TSV-BNE  
 Book. Date: 07-06-2021  
 Dep. Date: 15-11-2021  
 Cons1: acons

Booking Upload

Copy Booking

Cancel Booking

Add Diary Note

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**Booking File**

- Summary
- Profile
- References
- Passengers
- Life Cycle

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**Content Import**

- Calypso Content Import
- Expedia Content Import

## Booking Summary Knowledge Base Help

Passengers Edit Passengers

Passenger Source	Passenger Name	Age	Memberships	Email Address
<a href="#">TEST9200127A_NDC_F1_AKUF</a>	ANDERSON/TEST MR		QF-597	
<a href="#">HTCR97200789A_BOOKING_CONTENT_XL6B</a>	DOWNEY/ROBERT J MR			@tramada.com
<a href="#">DXUEHA_SABRE_XL6B</a>	SUNIL/TEST MR			
<a href="#">AABRR09010_BOOKING_CONTENT_XL6B</a>	TEST/SUNIL MR	34		@tramada.com
<a href="#">HTCR97200789A_BOOKING_CONTENT_XL6B</a>	TESTING/SUNILL MR	60		@tramada.com
<a href="#">AABRR09010_BOOKING_CONTENT_XL6B</a>	WICKY/JOHN MS	40		@tramada.com
<a href="#">HTCR97200789A_BOOKING_CONTENT_XL6B</a>	MRS	70		@tramada.com

<< ( 1 ) >>

<p><b>Client Code</b>  <a href="#">SUNIL/TESTING MR</a></p> <p><b>ORDER 1</b>                      TEST9200 (NDC_F1)</p> <p><b>PNR 1</b>                      DXU (SABRE)</p> <p><b>TBR 1</b>                      AABRR09010 (BOOKING_CONTENT)</p>	<p><b>Itinerary Summary</b>                      TSV-BNE</p> <p><b>Final TKT/Confirm Date</b>                      07-06-2021</p> <p><b>Final Inv./Deposit Date</b></p> <p><b>Departure Date</b>                      15-11-2021</p>
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# Post booking



## #HENWLS

Approved

**Traveller**  
Thomas

**Requested by**  
Donna

**Department**  
Infrastructure Projects

**Cost Centre**  
Not Applicable

**Booking #**  
3524456

**Ticketing time limit**  
11:00pm - Fri, 14 May 2021

Approval Payment References

**Approval requested**  
Donna  
10:28am - Fri, 14 May 2021

**Approved**  
Cormac  
10:27am - Fri, 14 May 2021

**Booking approved**

Reason for Travel	Time left to approve	Total price	Lost savings	Travel policy
INTERNAL MEETING	-	2582.43AUD	460.00AUD	Out of policy

Select seats
Add to calendar

Tue, 25 May 2021

**Sydney (SYD) to Perth (PER)**  
Qantas, QF643 - Airbus A330-200

<p><b>Depart</b> Sydney (Kingsford Smith) Airport (SYD) 08:25am - Tue, 25 May 2021</p> <p><b>Arrive</b> Perth Airport (PER) 11:20am - Tue, 25 May 2021</p>	<p><b>Fare</b> Restricted (Red E-Deal)</p> <p><b>PNR</b> 9ZFYBT</p> <p><b>Rates</b> QDQWUQ</p> <p><b>Seats</b> SYD → PER Qantas QF643 No seat selected</p>	<p><b>Policy break</b> Within Policy</p> <p><b>Note</b> -</p>	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="background-color: #e9ecef; padding: 5px;"><b>Total</b></td> <td style="padding: 5px;"><b>346.49AUD</b></td> </tr> <tr> <td style="background-color: #f8d7da; padding: 5px;">Lost savings</td> <td style="padding: 5px;">0.00AUD</td> </tr> </table>	<b>Total</b>	<b>346.49AUD</b>	Lost savings	0.00AUD
<b>Total</b>	<b>346.49AUD</b>						
Lost savings	0.00AUD						

**Quest East Perth**  
Perth

<p><b>Check in</b> Tue, 25 May 2021</p> <p><b>Check out</b> -</p>	<p><b>Payment arrangement</b> CHARGEBACK ROOM MEALS AND PARKING</p>	<p><b>Policy break</b> Choose Preferred Hotel</p> <p><b>Special requests</b></p>	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="background-color: #e9ecef; padding: 5px;"><b>Total</b></td> <td style="padding: 5px;"><b>1850.00AUD</b></td> </tr> <tr> <td style="background-color: #f8d7da; padding: 5px;">Lost savings</td> <td style="padding: 5px;">460.00AUD</td> </tr> </table>	<b>Total</b>	<b>1850.00AUD</b>	Lost savings	460.00AUD
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# Duty of care

## Traveller Tracker

Keep track of active travellers and potential travel risks from today onwards

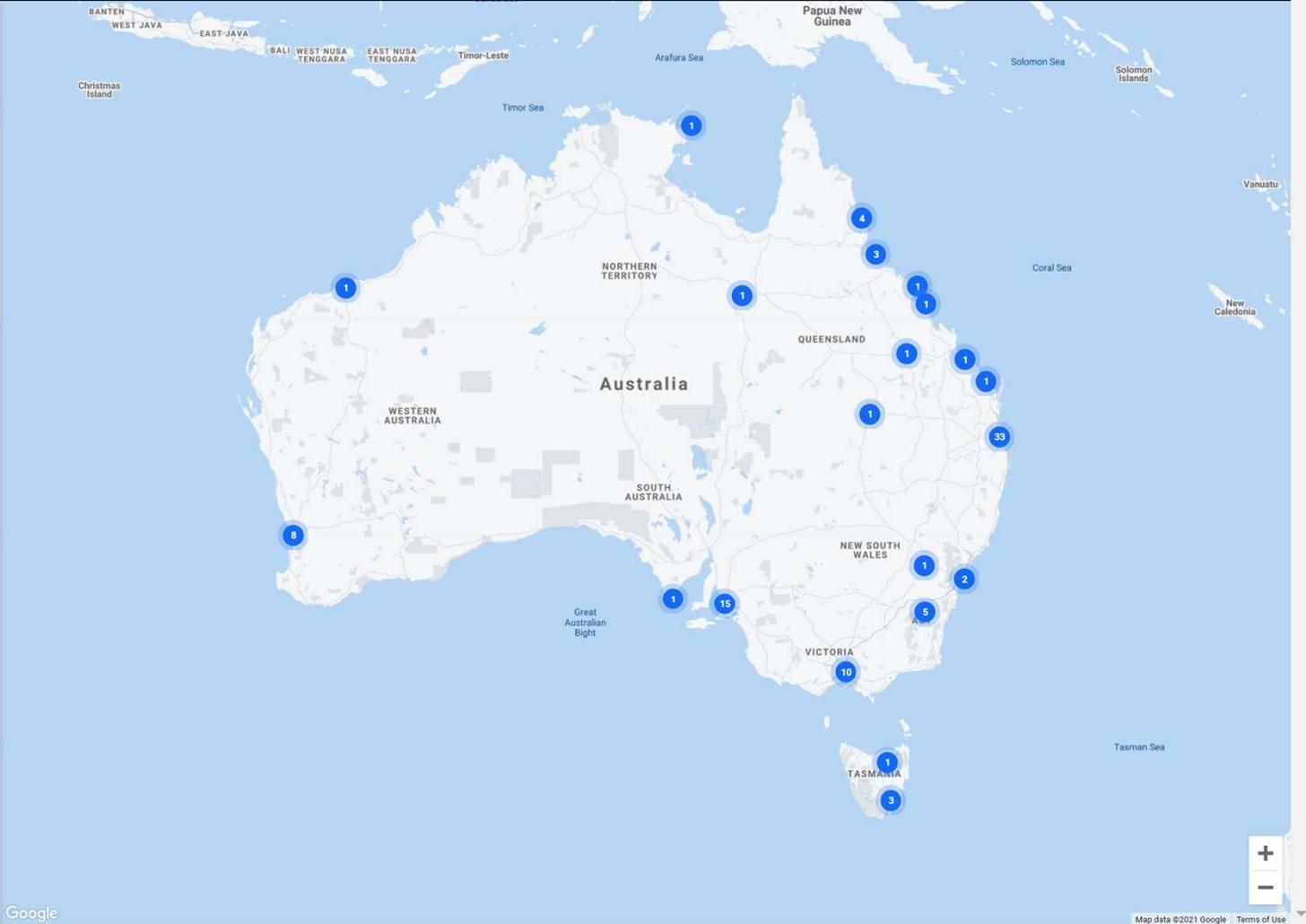
Tue, 01 Jun 2021 - Fri, 31 Dec 2021

Search traveller name or email address

Search

Showing results for Tue, 01 Jun 2021 - Fri, 31 Dec 2021

Australia	High	43	>
Adelaide		15	>
Airlie Beach - Cannonvale		1	>
Brisbane	High	33	>
Bundaberg		1	>
Cairns		4	>
Canberra		5	>
Charleville		1	>
Emerald		1	>
Gladstone		1	>
Gove		1	>
Hobart		3	>
Launceston		1	>



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Emerald		1	>
Gladstone		1	>
Gove		1	>
Hobart		3	>
Launceston		1	>

< Back to Brisbane

**Available to Search**

Contact Traveller

Itinerary Risks (0)

Wed 16 Jun 2021

**QANTAS** Scheduled

### Charleville to Brisbane

QF2561 - 2h 25m

[View on map](#)

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Departure  
11:10am, Wed, 16 Jun 2021  
Charleville Airport

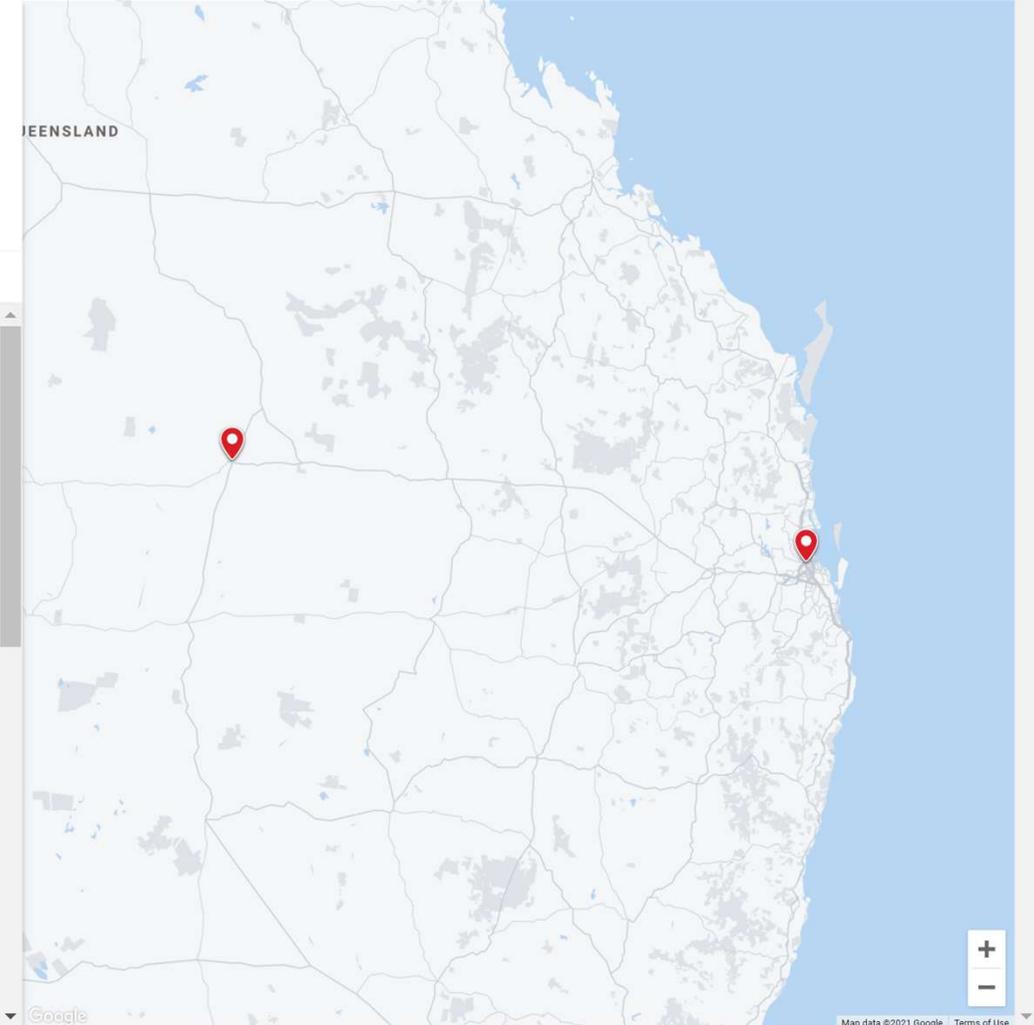
Arrival  
1:35pm, Wed, 16 Jun 2021  
Brisbane Airport

PNR Number  
[REDACTED]

**Oaks Brisbane Charlotte Suites**

Brisbane QLD, Australia

[View on map](#)



# Duty of care

ctm portal Dashboard People Credits COVID Hub TE Test-Arrange

**821**  
Credits available

**200,953.77**  
Total credit value

Traveller  [Filter Airline](#) [Export List](#)

Qantas x Clear All

Expiry	Value	Ticket number	Carrier	Passenger	Department	Cost centre
30 Jun, 2021	\$149.00	[REDACTED]	Qantas	[REDACTED]	Mining	Not Applicable
3 Aug, 2021	\$197.95	[REDACTED]	Qantas	MR	Utilities	Not Applicable
28 Sep, 2021	\$182.81	[REDACTED]	Qantas	MR	Mining	Not Applicable
10 Nov, 2021	\$428.52	[REDACTED]	Qantas	MR	Road Services	Not Applicable
18 Dec, 2021	\$71.17	[REDACTED]	Qantas	MR	Mining	Not Applicable
27 Dec, 2021	\$83.97	[REDACTED]	Qantas	MR	Mining	Not Applicable



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