



# SIMPLIFIED INVOICING AND SETTLEMENT BULLETIN



February 19th 2020

Issue 3/2020

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### ➤ **SIS Planned Switchover**

As per SOC2 audit requirements, SIS Operations need to run alternatively from Primary to Secondary (DR) site and it is time now to re-do this annual exercise.

Therefore, the next SIS switchover is scheduled to start on Saturday, **February 29th, 2020** from 04:00 AM UTC (Friday 28th from 11:00 PM EST) with an expected downtime of approximately 4 hours 30 minutes.

While IS-Web will be unavailable during this time, all files submitted via iiNET will be held and processed after the switchover has been completed.

Kind regards,  
SIS OPERATIONS TEAM  
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