SIS Password Requirements

The password policy implemented in December 2019 will require users logging in to SIS to change their password every 90 days and to login again after 30 minutes of inactivity. Passwords must have at least 10 characters and must (contain at least one uppercase alphabet character, one numeric character and one special character. Users will not be allowed to reuse any of the last 6 passwords, irrespective of the time interval elapsed between the password changes.

This table below includes all special characters that can be used in SIS passwords. Other special characters (such as an “asterisk” (*) or an “and” (&) symbol) are not allowed and will not be accepted by the system.

<table>
<thead>
<tr>
<th>Name of Character</th>
<th>Character Symbol</th>
</tr>
</thead>
<tbody>
<tr>
<td>at</td>
<td>@</td>
</tr>
<tr>
<td>percentage</td>
<td>%</td>
</tr>
<tr>
<td>plus</td>
<td>+</td>
</tr>
<tr>
<td>backslash</td>
<td>\</td>
</tr>
<tr>
<td>slash</td>
<td>/</td>
</tr>
<tr>
<td>single quotation mark</td>
<td>’</td>
</tr>
<tr>
<td>exclamation point</td>
<td>!</td>
</tr>
<tr>
<td>number</td>
<td>#</td>
</tr>
<tr>
<td>dollar</td>
<td>$</td>
</tr>
<tr>
<td>caret</td>
<td>^</td>
</tr>
<tr>
<td>question mark</td>
<td>?</td>
</tr>
<tr>
<td>colon</td>
<td>:</td>
</tr>
<tr>
<td>Character</td>
<td>Character</td>
</tr>
<tr>
<td>----------------</td>
<td>-------------</td>
</tr>
<tr>
<td>comma</td>
<td>,</td>
</tr>
<tr>
<td>left parenthesis</td>
<td>(</td>
</tr>
<tr>
<td>right parenthesis</td>
<td>)</td>
</tr>
<tr>
<td>left brace</td>
<td>{</td>
</tr>
<tr>
<td>right brace</td>
<td>}</td>
</tr>
<tr>
<td>left bracket</td>
<td>[</td>
</tr>
<tr>
<td>right bracket</td>
<td>]</td>
</tr>
<tr>
<td>tilde</td>
<td>~</td>
</tr>
<tr>
<td>grave / backquote</td>
<td>.</td>
</tr>
<tr>
<td>hyphen</td>
<td>-</td>
</tr>
<tr>
<td>underscore</td>
<td>_</td>
</tr>
<tr>
<td>period</td>
<td>.</td>
</tr>
</tbody>
</table>

For any questions, please contact us via the **IATA Customer Portal**.