

IATA WORLD FINANCIAL SYMPOSIUM

Chicago, USA 25 – 26 October 2023



Industry Meetings Chicago, USA | 23 – 24 October 2023 AGENDA

Welcome to this year's Industry Meetings. This is the Agenda to be referenced at the ICH and SIS General Meetings.

The Agenda Items for voting at the General Meetings included in this agenda are updated based on any revisions made from the discussions held in IATA's Standards Setting Workspace ("SSW") Online Communities. Any further revisions to the Agenda Items may be made at the respective General Meeting in Chicago before being subject to vote.

This Agenda for the IATA ICH and SIS General Meetings is also published on [SIS Media Website](#), the ICH Extranet and on the relevant IATA Standards Setting Workspace ("SSW") Online Communities.

1st IATA CLEARING HOUSE (ICH) GENERAL MEETING 23 October 2023

This is the 1st IATA Clearing House (ICH) General Meeting under its new format. While there will be no Agenda Items for this year's ICH General Meeting, delegates will benefit from 15 different updates covering a wide spectrum of areas including:

- Airline Risk Management Framework
- Modern Airline Retailing Offers and Orders – Impact of Financial Processes, Accounting & ICH
- Financial Settlements Services Transformation Program "FSSTP"
- ICH Operational performance
- Latest changes to the ICH Regulations and new features
- The impact on new technologies on the Air Transport Industry

This ICH General Meeting is a must-attend event, with 2 Q&A sessions, a Quiz and 3 external speakers that will make it memorable!

12th SIMPLIFIED INVOICING AND SETTLEMENT (SIS) GENERAL MEETING 24 October 2023

Welcome to the 12th Annual Simplified Invoicing and Settlement (SIS) General Meeting. As a reminder, to be eligible to vote on SIS system changes at the SIS General Meeting, participants must be signatories to the [IS Participation Agreement](#) as well as actively processing transactions in SIS. There is no voting by proxy. One electronic voting device will be assigned to one delegate of each eligible voting member at the time of check-in for the SIS General Meeting. The complete [list of active SIS participants with voting rights for 2023](#) is published on the [SIS website](#). We look forward to meeting you for another exciting and engaging SIS General Meeting in Chicago!

COMPETITION LAW GUIDELINES FOR IATA INDUSTRY MEETINGS

IATA is publishing these Competition Law Guidelines to ensure that IATA Industry Meetings are conducted in full compliance with all applicable competition laws.

Statement of Policy

IATA Industry Meetings shall be conducted in full compliance with United States antitrust laws, the competition rules of the European Union, and the competition laws of all other relevant jurisdictions.

Procedural Guidelines

IATA Industry Meetings shall be conducted pursuant to the following procedures in order to ensure compliance with all relevant competition laws:

1. All discussions or conversations among meeting participants, including during breaks and scheduled or non-scheduled social activities connected with the meetings must follow these Guidelines.
2. Meetings shall be conducted in accordance with written agendas that are reviewed in advance by IATA counsel familiar with the competition laws of the United States, the European Union and all other relevant jurisdictions to assure that the agenda items are in compliance with these laws.
3. All presentations shall be reviewed and approved in advance by IATA's competition compliance attorney.

Prohibited Agreements and Activities

1. Unless attendees of IATA Meetings are advised to the contrary by competition counsel, the following types of agreements, whether express or implied, are STRICTLY PROHIBITED:
 - a. Any collective agreement concerning prices or charges for airline services;
 - b. Any collective agreement allocating markets, territories, customers, suppliers or agents;
 - c. Any collective agreement relating to prices or charges to be paid to suppliers, and any other agreement that is intended to, or that in operation is likely to, harm non-participants, including without limitation any agreement that is intended to, or in operation is likely to, exclude a non-participants from any market; and
 - d. Any agreement that is intended to, or in operation is likely to induce airlines or their suppliers or agents to engage in collective anticompetitive behaviour, or to collectively punish any business enterprise for its exercise of independent business judgment.
2. Recognizing that the existence of an unlawful agreement or concerted practice may be inferred from circumstances, including the exchange of information by competitors, discussions or disclosures of the following types of information, are also PROHIBITED, except when such information has otherwise been made public or IATA competition counsel advises that such discussions are legally permissible:
 - a. Individual airline rates, charges or surcharges;
 - b. Individual airline costs;
 - c. An individual airline's intentions regarding increasing, reducing or reallocating aircraft capacity (including entering or exiting routes);

d. An individual airline's intentions regarding charging for certain products or services or changes to the existing charges for such products or services;

e. Information on individual airlines customers; and

f. Any other sensitive commercial or proprietary information that the company would not disclose in the absence of an express or implied agreement to exchange such information for the purpose of reducing or restricting competition in the airline industry.

3. The foregoing applies equally to email discussions, instant messaging and social media discussions whether directed to announced participants or other parties not present in the meeting. Participants are reminded that live streaming of this meeting to parties not present in person is not permitted except as indicated by and with the express permission and knowledge of the Chairperson and IATA and only in the event that specific participation on a given item from a party not present in person is required. Unauthorized recording of the meeting is prohibited.



Industry General Meetings

Chicago, USA | 23 - 24 October 2023

AGENDA

Administrative Items

23-24 October 2023

- A1** Opening of Meeting and Welcome
- A2** Competition Law Guidelines for IATA Industry Meetings
- A3** Delegate Introductions
- A4** Principal and Primary Vendor Introductions
- A5** Introduction to the Voting System
- A6** Date and Place of Next General Meeting
- A7** Any Other Business
- A8** Close of Meeting

1st ICH GM Updates and Reporting Items

23 October 2023

- IR1** Financial Settlements Services Transformation Program "FSSTP" Update
- IR2** ICH Chairperson's Report on WG Activities
- IR3** The Year in ICH Operational Performance
- IR4** Latest on the 26th Edition of the ICH Manual
- IR5** Highlights of the 2023 ICH Customer Satisfaction survey
- IR6** Improve/enhance the ICH experience/knowledge
- IR7** Bankruptcy and Special Clearance Update
- IR8** Deep dive on the Airline Risk Management Framework
- IR9** SMI "X" The game changer
- IR10** Q&A on morning sessions
- IR11** Modern Airline Retailing Offers and Orders - Impact on Financial Processes, Accounting & ICH
- IR12** Update SMI "B" to "I"
- IR13** Update Passenger flown coupons – Speed up the cash flow
- IR14** The impact of new technologies on the air transport industry
- IR15** ICH Product Management Update
- IR16** Suppliers in ICH what benefits for Airlines
- IR17** ICH Quiz
- IR18** Q&A on afternoon sessions



Industry General Meetings

Chicago, USA | 23 - 24 October 2023

AGENDA

12th SIS GM Updates and Reporting Items

24 October 2023

- SR1** IATA Welcome Presentation
- SR2** Report from the SIS Steering Group
- SR3** Industry Economic Performance Updates
- SR4** SIS General Update
- SR5** SIS GM11 Action Items Update
- SR6** SIS e-Invoicing Legal Compliance and Tax Reporting Update
- SR7** MISC Invoices Data Quality
- SR8** SIS New Functionalities - Update
 - a. SIS Bilateral invoices Optional Settlement - SMI B to ICH & ACH
 - b. Passenger flown coupons billed in P1 - speed up the cash flow
- SR9** Suppliers to Airlines e-Invoicing Update
- SR10** Suppliers Experience with SIS
- SR11** SIS SLA and Customer Satisfaction Update
- SR12** Passenger Rejections and Correspondence
- SR13** New CASSLink update, and integration with SIS for e-Invoicing
- SR14** Airline Billing and Settlement (ABS) WG Update
- SR15** Educational session on Modern Airline Retailing with Offers and Orders

IATA CLEARING HOUSE GENERAL MEETING

MONDAY | 23 OCTOBER 2023

Administrative Items

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SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING

TUESDAY | 24 OCTOBER 2023

Administrative Items

23-24 October 2023

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Agenda Items

To be presented and voted on at the 12th SIS General Meeting – 24th October 2023

SIS Item	Subject	From	Impacts:		
			RAM	SIS	ICH
S1	SIS Reports	BA-125-British Airways		✓	
S2	SIS Billing History	BA-125-British Airways		✓	
S3	SIS Member and Contact Report- interface change	BA-125-British Airways		✓	
S4	Language selection on IS-WEB	MF-731 Xiamen Airlines		✓	
S5	SIS – Invoice Revoking	MU-781 China Eastern Airlines		✓	
S6	Miscellaneous Invoice Search	CZ-784-China Southern Airlines		✓	
S7	New Fields for Miscellaneous Credit Notes	IATA		✓	

SIS GM11 – SIS Participation Agreement

For your information, below is an extract from the SIS Participation Agreement (ISPA) outlining the steps to perform amendments to SIS.

6. MODIFICATIONS

- 6.1 Amendments to System functionality may be submitted as a proposal to the SIS General Meeting duly convened in accordance with paragraph 5.2 and shall be referred initially to the SIS Steering Group for review. If accepted by the SIS Steering Group they will be referred to SIS Operations (as defined in Attachment C) for analysis and costing. SIS Operations shall develop the specifications and, at their discretion, confirm them with the SIS Steering Group (as defined in Attachment C). The final agreed proposal shall be submitted to the SIS Steering Group for approval. Changes to system functionality may be proposed by the Participants at any time before the deadline of the SIS General Meeting. Major changes to system functionality must be approved by IATA to ensure operational efficiency.
- 6.2 Amendments to System functionality as a result of industry mandated changes shall be initiated by the SIS Steering Group and referred to SIS Operations for review and costing. SIS Operations shall develop the specifications and, at their discretion, confirm them with the SIS Steering Group. The final agreed proposal shall be submitted to the SIS Steering Group for approval.
- 6.3 Amendments to the then current Agreement which are accepted by IATA and agreed by seventy five percent **(75%)** of those present at the SIS General Meeting, duly convened in accordance with paragraphs 5.2 and 5.3 shall become effective and shall be applied by all SIS Participants, as from a date which shall be determined by the SIS Participants present and entitled to vote at the SIS General Meeting.
- 6.4 To be eligible to vote for changes to this Agreement with Attachments, the Participant must be transmitting and receiving invoices through the Service.
- 6.5 Where changes to the RAM, ACH Manual of Procedure, or other industry rulings require changes to this Agreement, the SIS Steering Group is empowered to agree to the appropriate amendments to this Agreement. The SIS Steering Group shall notify the Participants of all amendments, giving their date of effectiveness.
- 6.6 In addition, when IATA's review of an operational and/or individual Participant problem suggests that an editorial change would improve understanding, IATA may make editorial amendments provided they do not change the intent of the Agreement and/or procedures. Editorial amendments that do not change the intent of the Agreement and/or procedures will be notified via the RAM. IATA will notify the ACH Secretary-Treasurer.
- 6.7 All changes and amendments made in accordance with paragraphs 6.5 and 6.6 above will be submitted to the next SIS General Meeting for final ratification.

SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING TUESDAY | 24 OCTOBER 2023

Subject: SIS Reports

Submitted by: BA-125 British Airways

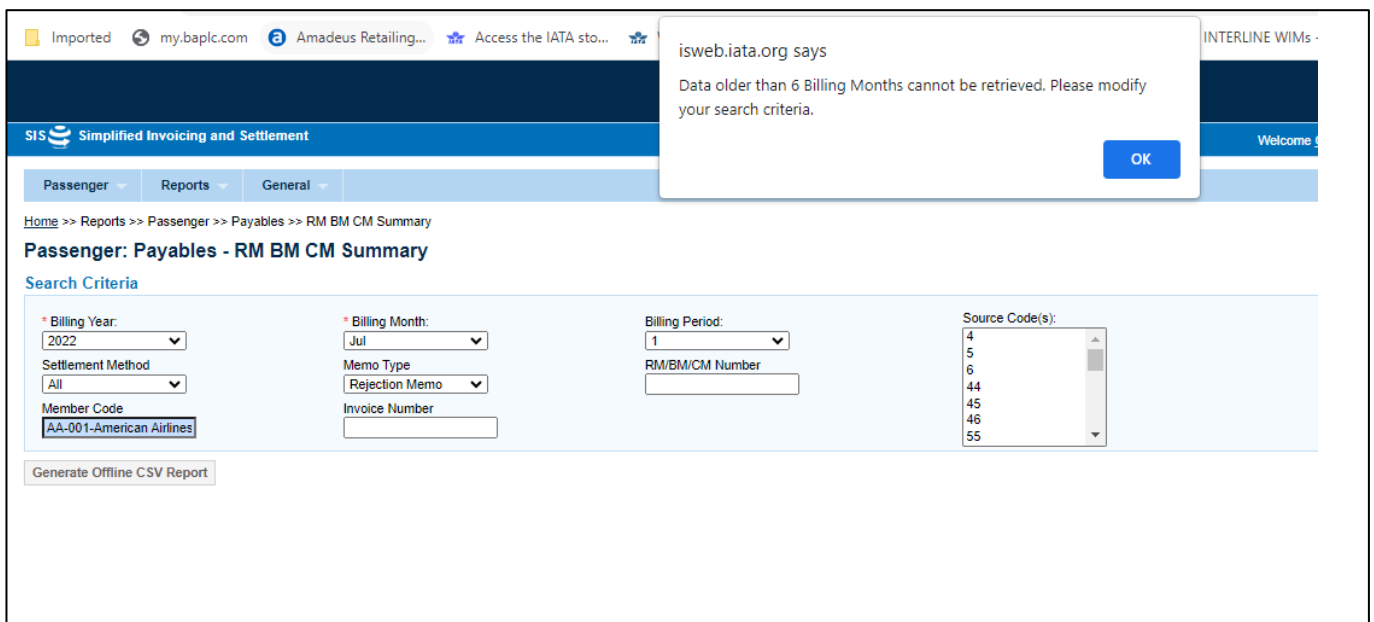
Background:

SIS Reports menu provides data on Passenger Payables/receivables RM BM CM Summary and offers download services for interline billing by Year/Month/Period.

Problem:

The available periods for RM BM CM Summary Reports data are limited to only 6 months. Additionally, the prime summary is missing.

For various reasons, members require access to past data (for disputes, accounting, audit, etc.).



Proposed Solution:

- The billing history should be searchable and downloadable for a minimum of 24 months.
- Prime billing data should be included.
- This proposal can be further discussed in conjunction with Agenda 2.

SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING

TUESDAY | 24 OCTOBER 2023

Agenda Item S2
Page 1 of 1

Subject: SIS Billing History

Submitted by: BA-125 British Airways

Background:

SIS Billing History menu currently displays history that is available up to 12 months back.

Problem:

Airlines require access to past data for various reasons such as disputes, accounting, audits, etc. And History data is not downloaded.

Proposed Solution:

To address this issue, the billing history should be made available for more than 12 months, and the option to download it as a CSV data file should be provided.

The screenshot shows the 'Billing History' section of a web application. It features two search criteria sections: 'Invoice Search Criteria' and 'Correspondence Search Criteria'. Below these is a 'Search Results' table with columns for Actions, Transaction Type, Transaction Date, Transaction No., Billing Code, Invoice No., Member Code, Source Code, Rejection Stage, Reason Code, Correspondence Status, Correspondence Sub Status, Number Of Days To Expire, Authority To Bill, and Transaction Amount. The table displays five rows of data for 'Prime Coupon' transactions from June 2022. At the bottom, there is a navigation bar with buttons for 'Initiate Rejection', 'Initiate Correspondence', and 'Initiate Billing Memo'. A red box highlights the 'Initiate Billing Memo' button.

Actions	Transaction Type	Transaction Date	Transaction No.	Billing Code	Invoice No.	Member Code	Source Code	Rejection Stage	Reason Code	Correspondence Status	Correspondence Sub Status	Number Of Days To Expire	Authority To Bill	Transaction Amount
<input checked="" type="checkbox"/>	Prime Coupon	JUN - 22 P 1	125 - 2136896212 - 4	NS	P06BA10001	001	2							USD 112.58
<input checked="" type="checkbox"/>	Prime Coupon	JUN - 22 P 1	125 - 213403080 - 3	NS	BABM220603	001	3							USD 25.23
<input checked="" type="checkbox"/>	Prime Coupon	JUN - 22 P 1	125 - 2134574644 - 4	NS	P06BA10001	001	2							USD 202.21
<input checked="" type="checkbox"/>	Prime Coupon	JUN - 22 P 1	125 - 2134574643 - 4	NS	P06BA10001	001	2							USD 202.21
<input checked="" type="checkbox"/>	Prime Coupon	JUN - 22 P 1	125 - 7727754709 - 1	NS	P06BA10001	001	2							USD 141.99

SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING

TUESDAY | 24 OCTOBER 2023

Subject: SIS Member and Contact Report – Interface Change

Submitted by: BA-125 British Airways

Background:

Member and contact report currently offers options to filter contact details of members.

Problem:

The existing display option is neither practical nor accurate, and the details cannot be downloaded.

Proposed Solution:

To address this issue, the following solution is proposed:

- Remove other display options and retain only the filter for members.
- Display all names from Member Airlines along with their titles and contact details (email).
- Enable the report to be downloadable as a CSV file.

The screenshot displays the 'Member and Contact Report' interface. At the top, there is a breadcrumb trail: 'Home >> Reports >> Member/Contact Report'. The main heading is 'Member and Contact Report' with a sub-heading 'Query and Download'. Under 'Report Criteria', there are two radio buttons: 'Member Details' (unselected) and 'Contact Details' (selected). The 'Member Details' section includes a 'Member Name' field with 'BA-125-British Airways' and a 'Country' dropdown menu set to 'UNITED KINGDOM'. Below this are checkboxes for 'ACH Members', 'ICH Members', 'Dual Members', 'Non-CH Members', and 'IATA'. The 'Contact Name' dropdown is set to 'Revenue Accounting' and the 'Email' dropdown is set to 'Please Select'. Under 'Report Display Options', there are two radio buttons: 'Tabular Format' (selected) and 'Address-Label Format'. A 'Clear All' button is located below these options. The 'Display Options' section features an 'Available Fields' list on the left, a 'Selected Fields' list in the middle, and 'Include' and 'Exclude' buttons between them. The 'Available Fields' list includes: IBSOPS-Chairman, Member Prefix, IBSOPS-Vice Chairman, Member Designator, Sampling SC-Chairman, Member Commercial Name, Member Legal Name, IDEC SC, PAX-General, and Email Address. The 'Selected Fields' list is currently empty. To the right of the 'Selected Fields' list are 'Sort On' and 'Sort Order' labels. At the bottom of the interface, there is a 'Generate Report' button and a message that says 'No records to view'.

SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING

TUESDAY | 24 OCTOBER 2023

Agenda Item S3
Page 2 of 2

Member and Contact Report

Query and Download

Report Criteria

Member Details Contact Details

Member Details

Member Name
BA-125-British Airways

ACH Members ICH Members

Contact Name
Revenue Accounting

Email
Please Select

Report Display Options:
 Tabular Format Address-Label Format

Clear All

Contact Information

Last Name	First Name	Position / Title	Email Address
Manager	Revenue Accounting		interline.corres@ba.com

Page 1 of 1 10 View 1 - 1 of 1

Exit

Sort On	Sort Order
Last Name	Ascending
First Name	Ascending
Position / Title	Ascending
Email Address	Ascending

View 1 - 4 of 4

Display Options

Available Fields

- IBSOPS-Chairman
- Member Prefix
- IBSOPS-Vice Chairman
- Member Designator
- Sampling SC-Chairman
- Member Commercial Name
- Member Legal Name
- IDEC SC
- PAX-General
- CGO-General

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Selected Fields

- Last Name
- First Name
- Position / Title
- Email Address

Include

Exclude

SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING TUESDAY | 24 OCTOBER 2023

Subject: SIS - Language selection on IS-WEB

Submitted by: MF-731 Xiamen Airlines

Background:

Currently, airlines could find the acceptance of language other than English for correspondence on RAM A3-2.

Problem:

However, updating the language other than English on RAM takes times for the RAM editor group. Besides, RAM only published once per year with other changes together, it is not a real-time alteration. RAM could only list limited companies on the limited pages.

Proposed Solution:

We propose the IS-WEB add a new column called "Language", allows user to select or enter their acceptable language other than English for correspondence on the "Member Profile" page next to the location.

The screenshot displays the 'Member Profile' page for MF-731 Xiamen Airlines. The page is divided into several sections:

- Member Information:** Member Prefix: 731, Member Designator: MF, Member Legal Name: XIAMEN AIRLINES, Member Commercial Name: XIAMEN AIRLINES.
- Membership Details:** IS Membership Status: Active, IS Entry Date: 14-Aug-12, IATA Membership: M, ICH Member: M, ACH Member: U.
- Main Location Details:** Company Registration ID, Address Line1, 22 Daxian Road, City Name: Xiamen, Postal Code: 361006, Country Name: PEOPLES REP, Subdivision Name. A red box highlights a new 'Language' field in this section.
- Bank Details for Bilateral Settlement:** Bank Account Number, Bank Code, SWIFT, Bank Name, Currency Code: [Please Select].
- IS Contacts:** View/Edit.

At the bottom of the page, there is a 'Save Member Details' button and a 'Future Updates Pending' indicator. The footer contains the copyright information: © 2019 International Air Transport Association, All rights reserved. Build: 5.14.0.0 | ENV: SIS_PROD.17

SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING TUESDAY | 24 OCTOBER 2023

Agenda Item S5
Page 1 of 1

Subject: SIS – Invoice Revoking

Submitted by: MU-781 China Eastern Airlines

Background:

Currently, there is no function to withdraw invoices already submitted into SIS before ICH closure date even they are duplicated or incorrectly billed due to various reasons.

Problem:

Billing airlines have to issue credit notes to balance previously issued invoices during the same period, and the receiving airlines have to handle extra invoices than expected, which cost both time and human resources.

Proposed Solution:

We suggest adding the function of withdrawing submitted invoices before ICH closure date as indicated in ICH processing calendar and creating a button beside the file as shown in the screenshot below (Home-General-File Management-Upload File).

The exact date that the proposal will be effective: Jan2024 (same as the next RAM version).

The screenshot shows the SIS web application interface. At the top, there is a navigation bar with the IATA logo and the text 'SIS Simplified Invoicing and Settlement' and 'Welcome'. Below the navigation bar, there are tabs for 'Passenger', 'UATP', 'Reports', and 'General'. The main content area is titled 'Upload File' and contains a message: 'All files must be in compressed format with a .zip extension.' Below this message is a 'File Name' field with a file selection button and a 'Submit' button. The 'Search Criteria' section includes fields for 'File Submission From Date', 'File Submission To Date', 'Billing Period', 'Billing Month', and 'Billing Year'. A 'Search' button is located below these fields. The 'Search Results' section displays a table with the following data:

File Name	File Type	Received Date	Billing Period-Month-Year	Status	File Progress Status
PIDECF-78120230701202307	.DAT	ISIDEC - Inbound	7/12/2023 9:59:03 AM	01-07-2023	Validation Completed

An orange arrow points to a 'Withdraw' button that is currently missing from the interface.

SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING TUESDAY | 24 OCTOBER 2023

Subject: Miscellaneous Invoice Search

Submitted by: CZ-784-China Southern Airlines

Background:

Invoice Search of Miscellaneous provides users with criteria to select and search information of Miscellaneous invoice.

Problem:

The current option is not practical enough, because users need to manually enter the From/To Period (YYYY-MMM-PP), which may easily lead to errors.

SIS Simplified Invoicing and Settlement

Passenger - Miscellaneous - Reports - General - Profile and User Management -

Home >> Miscellaneous >> Receivables >> Manage Invoice / Document Package

Invoice / Document Package Search

Invoices/Credit Notes | Document Packages

Search Criteria

* From Period: [YYYY-MMM-PP] * To Period: 2023-Jul-04 Trans: All

Invoice/Credit Note Owner: [All] Invoice/Credit Note Number: [] SMI: All

File Name: [] Submission Method: [All] Paym: Billing

[Search] [Clear]

Search Results

Actions	Billing Period	Billed Member	Billing Member's Location ID	Invoice/Credit Note Owner	Transacti Type
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Proposed Solution:

To improve efficiency and accuracy, propose to separate the YYYY-MMM and Period into two sections. For YYYY-MMM section, change the current format as per below.

Billing Year and Month Billing Period

2023-08 [x] 04 [v]

<< 2023年 >>

1月 2月 3月 4月

5月 6月 7月 8月

9月 10月 11月 12月

SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING

TUESDAY | 24 OCTOBER 2023

Agenda Item S7
Page 1 of 1

Subject: New Fields for Miscellaneous Credit Notes

Submitted by: IATA

Background:

Credit notes can either be standalone credits being issued or could be corrections of previous invoices. For corrections of a previous invoice in billing category Miscellaneous – the IS-XML structure does not have nodes specified for the referenced invoice number and invoice date. Some members have been putting this information in the “Header notes”.

Problem:

With more countries moving to e-Invoicing where the invoice/credit note needs to be ‘reported to’ or ‘cleared’ by a tax authority system, it is important that the location of these fields is standardized and part of the IS-XML structure.

Proposed Solution:

New nodes/sub nodes to be introduced in the IS-XML structure for Miscellaneous Credit Notes. This node along with its fields should be provided at the Invoice Header level. One or more Original Invoices can be linked to the Credit Note. If the node is provided, then all fields are mandatory.

Node / Field	Comments / Validations
OrigInvDetails	<ul style="list-style-type: none">• This node containing its sub-node & fields should be optionally present for Credit Notes.• Should not be provided for Original Invoices, Rejection Invoices & Correspondence Invoices.
OrigInvDetail	<ul style="list-style-type: none">• This node should be provided at least once.• If details of two or more Original Invoices are provided, this node should have those many occurrences.
OrigInvoiceNumber	<ul style="list-style-type: none">• The Original Invoice’s number.
OrigInvoiceDate	<ul style="list-style-type: none">• The Original Invoice’s date.

These new fields should also appear on the SIS PDF.

**RUNNING ORDER – 1st IATA CLEARING HOUSE GENERAL MEETING
MONDAY | 23 OCTOBER 2023**

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A8	Close of Meeting
End of Day 1	

**RUNNING ORDER – 12th SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING
TUESDAY | 24 OCTOBER 2023**

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S2	Voting Paper - SIS Billing History
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Networking Lunch	
S4	Voting Paper - Language selection on IS-WEB
S5	Voting Paper - SIS – Invoice Revoking
S6	Voting Paper - Miscellaneous Invoice Search
S7	Voting Paper - New Fields for Miscellaneous Credit Notes
SR9	Suppliers to Airlines e-Invoicing Update
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Coffee Break	
SR12	Passenger Rejections and Correspondence
SR13	New CASSLink update, and integration with SIS for e-Invoicing

SR14	Airline Billing and Settlement (ABS) WG Update
SR15	Educational session on Modern Airline Retailing with Offers and Orders
A6	Date and Place of Next General Meeting
A7	Any Other Business
A8	Close of Meeting
End of Day 2	

Note: The final running orders with timings will be shared upon check-in for the respective General Meetings.

Thank you for participating in this year's Industry Meetings

For any questions contact wfsim@iata.org

