

IATA WORLD FINANCIAL SYMPOSIUM



Bangkok, Thailand | 28 – 31 October 2024



Industry Meetings Bangkok, Thailand | 28 – 29 October 2024 AGENDA

Welcome to this year's Industry Meetings. This is the Agenda to be referenced at the SIS and ICH General Meetings.

The Agenda Items for voting at the General Meetings included in this agenda are updated based on any revisions made from the discussions held in IATA's Standards Setting Workspace ("SSW") Online Communities. Any further revisions to the Agenda Items may be made at the respective General Meeting in Bangkok before being subject to vote.

This Agenda for the IATA SIS and ICH General Meetings is also published on [SIS Media Website](#), the ICH Extranet and on the relevant IATA Standards Setting Workspace ("SSW") Online Communities.

13th SIMPLIFIED INVOICING AND SETTLEMENT (SIS) GENERAL MEETING 28 October 2024

Welcome to the 13th Annual Simplified Invoicing and Settlement (SIS) General Meeting. At this year's SIS General Meeting you will have the opportunity to learn more about:

- The latest changes in e-Invoicing and e-Reporting worldwide
- Update on Airline Billing and Settlement Business Requirements
- How to identify and improve Invoice Data Quality
- New SIS Functionalities
- And much more!

As a reminder, to be eligible to vote on SIS system changes at the SIS General Meeting, participants must be signatories to the [IS Participation Agreement](#) as well as actively processing transactions in SIS. There is no voting by proxy. One electronic voting device will be assigned to one delegate of each eligible voting member at the time of check-in for the SIS General Meeting. The complete [list of active SIS participants with voting rights for 2024](#) is published on the [SIS website](#).

We look forward to meeting you for another exciting and engaging SIS General Meeting in Bangkok!

2nd IATA CLEARING HOUSE (ICH) GENERAL MEETING

29 October 2024

This is the 2nd IATA Clearing House (ICH) General Meeting. For this year's ICH General Meeting, delegates will benefit from different updates covering a wide spectrum of areas including:

- Airline Risk Management Framework
- Overview of Standards Development Framework and Governance
- Latest on Interline Billing and Settlement Business Requirements for Offers and Orders
- Financial Settlements Services Transformation Program "FSSTP"
- ICH Operational performance

With also 2 breakout sessions and much more, this ICH General Meeting is a must-attend event. Looking forward to seeing you in Bangkok.

BREAKOUT SESSIONS

28 - 29 October 2024

This year we are pleased to reintroduce **Breakout Sessions** in both SIS and ICH General Meetings! The following are the **five (5) topics** for this year's General Meetings' break-out sessions for **both days**:

SIS General Meeting (Day 1):

- SIS Breakout Session 1- New SIS Functionalities and Brainstorming for new features
- SIS Breakout Session 2- SIS e-Invoicing Compliance
- SIS Breakout Session 3- Update on Airline Billing and Settlement Business Requirements

ICH General Meeting (Day 2):

- ICH Breakout Session 4- New features SMI "X" & SMI "B" to "I"
- ICH Breakout Session 5- Suppliers in ICH what benefits for Airlines

COMPETITION LAW GUIDELINES FOR IATA INDUSTRY MEETINGS

IATA is publishing these Competition Law Guidelines to ensure that IATA Industry Meetings are conducted in full compliance with all applicable competition laws.

Statement of Policy

IATA Industry Meetings shall be conducted in full compliance with United States antitrust laws, the competition rules of the European Union, and the competition laws of all other relevant jurisdictions.

Procedural Guidelines

IATA Industry Meetings shall be conducted pursuant to the following procedures in order to ensure compliance with all relevant competition laws:

1. All discussions or conversations among meeting participants, including during breaks and scheduled or non-scheduled social activities connected with the meetings must follow these Guidelines.
2. Meetings shall be conducted in accordance with written agendas that are reviewed in advance by IATA counsel familiar with the competition laws of the United States, the European Union and all other relevant jurisdictions to assure that the agenda items are in compliance with these laws.
3. All presentations shall be reviewed and approved in advance by IATA's competition compliance attorney.

Prohibited Agreements and Activities

1. Unless attendees of IATA Meetings are advised to the contrary by competition counsel, the following types of agreements, whether express or implied, are STRICTLY PROHIBITED:
 - a. Any collective agreement concerning prices or charges for airline services;
 - b. Any collective agreement allocating markets, territories, customers, suppliers or agents;
 - c. Any collective agreement relating to prices or charges to be paid to suppliers, and any other agreement that is intended to, or that in operation is likely to, harm non-participants, including without limitation any agreement that is intended to, or in operation is likely to, exclude a non-participants from any market; and
 - d. Any agreement that is intended to, or in operation is likely to induce airlines or their suppliers or agents to engage in collective anticompetitive behaviour, or to collectively punish any business enterprise for its exercise of independent business judgment.
2. Recognizing that the existence of an unlawful agreement or concerted practice may be inferred from circumstances, including the exchange of information by competitors, discussions or disclosures of the following types of information, are also PROHIBITED, except when such information has otherwise been made public or IATA competition counsel advises that such discussions are legally permissible:
 - a. Individual airline rates, charges or surcharges;
 - b. Individual airline costs;
 - c. An individual airline's intentions regarding increasing, reducing or reallocating aircraft capacity (including entering or exiting routes);

- d. An individual airline's intentions regarding charging for certain products or services or changes to the existing charges for such products or services;
 - e. Information on individual airlines customers; and
 - f. Any other sensitive commercial or proprietary information that the company would not disclose in the absence of an express or implied agreement to exchange such information for the purpose of reducing or restricting competition in the airline industry.
3. The foregoing applies equally to email discussions, instant messaging and social media discussions whether directed to announced participants or other parties not present in the meeting. Participants are reminded that live streaming of this meeting to parties not present in person is not permitted except as indicated by and with the express permission and knowledge of the Chairperson and IATA and only in the event that specific participation on a given item from a party not present in person is required. Unauthorized recording of the meeting is prohibited.



Industry General Meetings

Bangkok, Thailand | 28 - 29 October 2024

AGENDA

Administrative Items

28-29 October 2024

- A1 Opening of Meeting and Welcome
- A2 Competition Law Guidelines for IATA Industry Meetings
- A3 Delegate Introductions
- A4 Breakout Sessions Protocol
- A5 Introduction to the Voting System
- A6 Date and Place of Next General Meeting
- A7 Any Other Business
- A8 Close of Meeting

SIS and ICH GM Break-out Sessions

28 - 29 October 2024

- BS1 SIS Breakout Session 1 - New SIS Functionalities and brainstorming for new features
- BS2 SIS Breakout Session 2 - SIS e-Invoicing Compliance
- BS3 SIS Breakout Session 3 - Update on Airline Billing and Settlement Business Requirements
- BS4 ICH Breakout Session 4 - New features SMI "X" & SMI "B" to "I"
- BS5 ICH Breakout Session 5 - Suppliers in ICH what benefits for Airlines

13th SIS GM Updates and Reporting Items

28 October 2024

- SR1 Introductory Presentation
- SR2 Report from the SIS Steering Group
- SR3 SIS General Update
- SR4 SIS e-Invoicing Legal Compliance and Tax Reporting Updates
- SR5 SIS GM12 Action Items Update
- SR6 How SIS and ICH can Support the Interline Billing and Settlement with Orders
- SR7 SIS SLA Updates
- SR8 SIS MISC Invoices Data Quality
- SR9 SIS' Integration with Cost Control Systems
- SR10 SIS Customer Satisfaction Update

2nd ICH GM Updates and Reporting Items

29 October 2024

- IR1 Financial Settlements Services Transformation Program "FSSTP" Update
- IR2 ICH Chairperson's Report on WG Activities
- IR3 The Year in ICH Operational Performance
- IR4 ICH Quiz Part 1
- IR5 Highlights 2024 ICH Customer Satisfaction survey
- IR6 Bankruptcy and Special Clearance Update
- IR7 Deep dive on the Airline Risk Management Framework
- IR8 The ins and outs of the Protests and Rejections processes
- IR9 Overview of Standards Development Framework and Governance & Update on Interline Billing and Settlement Business Requirements for Offers and Orders
- IR10 ICH Product Management Update

- IR11** All you need to know and remember about ICH!
- IR12** Q&A on updates & break-out sessions
- IR13** ICH Quiz Part 2



Industry General Meetings

Bangkok, Thailand | 28 – 29 October 2024

AGENDA

SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING MONDAY | 28 OCTOBER 2024

Administrative Items

28-29 October 2024

- A1** Opening of Meeting and Welcome
- A2** Competition Law Guidelines for IATA Industry Meetings
- A3** Delegate Introductions
- A4** Breakout Sessions protocol
- A5** Introduction to the Voting System
- A6** Date and Place of Next General Meeting
- A7** Any Other Business
- A8** Close of Meeting

13th SIS GM Updates and Reporting Items

28 October 2024

- SR1** Introductory Presentation
- SR2** Report from the SIS Steering Group
- SR3** SIS General Update
- SR4** SIS e-Invoicing Legal Compliance and Tax Reporting Updates
- SR5** SIS GM12 Action Items Update
- SR6** How SIS and ICH can Support the Interline Billing and Settlement with Orders
- SR7** SIS SLA Update
- SR8** SIS MISC Invoices Data Quality
- SR9** SIS' Integration with Cost Control Systems
- SR10** SIS Customer Satisfaction Update

13th SIS GM Break-out Sessions

28 October 2024

- BS1** SIS Breakout Session 1 - New SIS Functionalities and brainstorming for new features
- BS2** SIS Breakout Session 2 - SIS e-Invoicing Compliance
- BS3** SIS Breakout Session 3 - Update on Airline Billing and Settlement Business Requirements

Voting Items

To be presented and voted on at the 13th SIS General Meeting – 28th October 2024

SIS Item	Subject	From	Impacts:		
			RAM	SIS	ICH
S1	Email notification alert for expired SIS Correspondences	NZ-086-Air New Zealand		✓	
S2	Add function to remove or delete memos once actioned	SA-083-South African Airways		✓	
S3	Allow rebilling from Non-Sampling to Sampling with a new source code	TP-047-TAP Air Portugal		✓	
S4	Add a new contact for Correspondences in different languages	MF-731 Xiamen Airlines		✓	
S5	Manage Blocks for UATP merchant service fee Billing	CZ-784 China Southern Airlines		✓	
S6	SIS Prices publishing for new optional e-Invoicing services – ISPA Attachment A (For Information Only)	IATA SIS Steering Group		✓	

Note: All comments received in IATA's Standard Setting Workspace ("SSW) for SIS GM Voting Items will be presented on-site at the General Meeting. Attendees will have the opportunity to further discuss replies from SSW on-site.

IATA CLEARING HOUSE GENERAL MEETING TUESDAY | 29 OCTOBER 2024

Administrative Items

28-29 October 2024

- A1** Opening of Meeting and Welcome
- A2** Competition Law Guidelines for IATA Industry Meetings
- A3** Delegate Introductions
- A4** Breakout Sessions protocol
- A5** Introduction to the Voting System
- A6** Date and Place of Next General Meeting
- A7** Any Other Business
- A8** Close of Meeting

2nd ICH GM Updates and Reporting Items

29 October 2024

- IR1** Financial Settlements Services Transformation Program "FSSTP" Update
- IR2** ICH Chairperson's Report on WG Activities
- IR3** The Year in ICH Operational Performance
- IR4** ICH Quiz Part 1
- IR5** Highlights 2024 ICH Customer Satisfaction survey
- IR6** Bankruptcy and Special Clearance Update
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- IR9** Overview of Standards Development Framework and Governance & Update on Interline Billing and Settlement Business Requirements for Offers and Orders
- IR10** ICH Product Management Update
- IR11** All you need to know and remember about ICH!
- IR12** Q&A on updates & break-out sessions
- IR13** ICH Quiz Part 2

2nd ICH GM Break-out Sessions

29 October 2024

- BS4** ICH Breakout Session 4 - New features SMI "X" & SMI "B" to "I"
- BS5** ICH Breakout Session 5 - Suppliers in ICH what benefits for Airlines

SIS GM13 – SIS Participation Agreement

For your information, below is an extract from the SIS Participation Agreement (ISPA) outlining the steps to perform amendments to SIS.

6. MODIFICATIONS

- 6.1 Amendments to System functionality may be submitted as a proposal to the SIS General Meeting duly convened in accordance with paragraph 5.2 and shall be referred initially to the SIS Steering Group for review. If accepted by the SIS Steering Group they will be referred to SIS Operations (as defined in Attachment C) for analysis and costing. SIS Operations shall develop the specifications and, at their discretion, confirm them with the SIS Steering Group (as defined in Attachment C). The final agreed proposal shall be submitted to the SIS Steering Group for approval. Changes to system functionality may be proposed by the Participants at any time before the deadline of the SIS General Meeting. Major changes to system functionality must be approved by IATA to ensure operational efficiency.
- 6.2 Amendments to System functionality as a result of industry mandated changes shall be initiated by the SIS Steering Group and referred to SIS Operations for review and costing. SIS Operations shall develop the specifications and, at their discretion, confirm them with the SIS Steering Group. The final agreed proposal shall be submitted to the SIS Steering Group for approval.
- 6.3 Amendments to the then current Agreement which are accepted by IATA and agreed by seventy five percent **(75%)** of those present at the SIS General Meeting, duly convened in accordance with paragraphs 5.2 and 5.3 shall become effective and shall be applied by all SIS Participants, as from a date which shall be determined by the SIS Participants present and entitled to vote at the SIS General Meeting.
- 6.4 To be eligible to vote for changes to this Agreement with Attachments, the Participant must be transmitting and receiving invoices through the Service.
- 6.5 Where changes to the RAM, ACH Manual of Procedure, or other industry rulings require changes to this Agreement, the SIS Steering Group is empowered to agree to the appropriate amendments to this Agreement. The SIS Steering Group shall notify the Participants of all amendments, giving their date of effectiveness.
- 6.6 In addition, when IATA's review of an operational and/or individual Participant problem suggests that an editorial change would improve understanding, IATA may make editorial amendments provided they do not change the intent of the Agreement and/or procedures. Editorial amendments that do not change the intent of the Agreement and/or procedures will be notified via the RAM. IATA will notify the ACH Secretary-Treasurer.
- 6.7 All changes and amendments made in accordance with paragraphs 6.5 and 6.6 above will be submitted to the next SIS General Meeting for final ratification.

SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING

MONDAY | 28 OCTOBER 2024

Voting Item S1
Page 1 of 1

Subject: Email notification alert for expired SIS Correspondences

Submitted by: NZ-086 Air New Zealand

Background:

Airlines do not have enough time to raise force debit because the timing of the email notification alert sent from SIS is too close to the item being set to "Closed" status due to period close.

Problem:

Currently SIS sends out an email notification alert for a single or a list of Correspondences that have expired due to non-response from the other airline and no billing memo has been raised (by the carrier who sent the last correspondence). The problem is that the email notification alerts from SIS are way too late i.e. being sent only 3 days before the item/s reach "Closed" status in IS-WEB giving the airline very little time to raise the BM/s. As a result, airlines may miss out raising Billing Memos for force debit if they are in a backlog situation or simply when weekends are involved.

Proposed Solution:

In addition to the current email notification (3 days before), a new email notification to be introduced (sent out) as soon as an item reaches "Expired" status in IS-WEB and not wait until 3 days before closing of the open period. This will provide more time to the airline to plan and raise the relevant BMs for force debit.

SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING MONDAY | 28 OCTOBER 2024

Agenda Item S2
Page 1 of 1

Subject: Add function to remove or delete memos once actioned

Submitted by: SA-083 South African Airways

Background:

Billing memos stay active on the list after being actioned.

Problem:

High volume of correspondences below the USD 50.00 or higher values that relate to the same reason code. Example Source Code 1G. There are 400 rejection memos. The user must go through each rejection memo to select. If the user wants to select a different memo, the user needs to go through all the memos as the memos stay on the list and do not disappear once they have been actioned.

Proposed Solution:

Add function to remove or delete memos once actioned.

**SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING
MONDAY | 28 OCTOBER 2024**

Agenda Item S3
Page 1 of 1

Subject: Allow rebilling from Non-Sampling to Sampling with a new source code

Submitted by: TP-047 TAP Air Portugal

Background:

Some documents are included in the non-sampling invoice and the partner reject the billing and request the item to be included in the sampling invoice.

Problem:

Due to validations over double debits currently the system only allow rebills from Sampling to Non-Sampling under SC 27. These validations prevent the rebills from non-sampling to sampling.

Proposed Solution:

Allow the rebill from Non-Sampling to Sampling by creating a new source code overriding the validations of double debit once on the designated source code.

SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING MONDAY | 28 OCTOBER 2024

Agenda Item S4
Page 1 of 3

Subject: SIS - Add a new contact for Correspondences in different languages

Submitted by: MF-731 Xiamen Airlines

Background:

Currently, airlines could find the "acceptance of language other than English" for correspondence purpose on RAM Chapter A3, Section 2. This could largely improve the domestic tickets' correspondence procedure and even for the rejection remarks to use language other than English on domestic tickets.

Problem:

However, updating the language other than English on RAM takes times for the RAM editor group. Besides, RAM only published once per year with other changes together, it is not a real-time alteration. RAM could only list limited companies on the limited pages.

Proposed Solution:

Add this as one of the member contact details (one of the display options). This could save the system development cost at the minimum, and it is not compulsory for all to add this information only when the user found it needed.

SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING MONDAY | 28 OCTOBER 2024

Agenda Item S4
Page 2 of 3

Modify User Account
Use the form below to modify account.

Salutation: Mrs
*First Name: [Field]
*Last Name: [Field]
*Email Address: [Field] Is Archived:

Position Title: [Field] Staff ID: [Field] Division: [Field] Department: [Field]

Telephone 1: [Field] Telephone 2: [Field] Mobile: [Field] Fax: [Field]

SITA Address: [Field] Secondary User:

Location ID: Main
Address 1: [Field] Address 2: [Field] Address 3: [Field]

City Name: [Field] Postal Code: [Field] Country Name: [Field] Subdivision Name: [Field]

Help Text Language: English **Correspondence Langugae**

Super User:

[Save User Details](#) [Back](#)

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SIS Simplified Invoicing and Settlement

Passenger Cargo Miscellaneous UATP Reports General Profile and User Management

Home

Upcoming Milestones

IS ICH ACH

Current Period: Aug 2024 P3

Period	Milestone	Date (EST)
Aug 2024 P3	Auto Billing Invoice Finalization	26-Aug-24 16:00
Aug 2024 P3	Closure of Late Submissions (ACH Invoices)	27-Aug-24 06:00
Aug 2024 P3	Submission Deadline for ACH Invoices	26-Aug-24 17:00
Aug 2024 P4	Submissions Open	27-Aug-24 00:00
Aug 2024 P3	Submission Deadline for ICH and Bilateral Invoices	26-Aug-24 17:00

Member/Contact Report

Announcements

SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING MONDAY | 28 OCTOBER 2024

Agenda Item S4
Page 3 of 3

The screenshot displays the IATA SIS Simplified Invoicing and Settlement web application. The top navigation bar includes the IATA logo and the text 'SIS Simplified Invoicing and Settlement'. Below this is a menu with options: Passenger, Cargo, Miscellaneous, UATP, Reports, General, and Profile and User Management. The main content area is titled 'Member and Contact Report' and includes a breadcrumb trail: Home >> Reports >> Member/Contact Report. Underneath, there is a 'Query and Download' section. The 'Report Criteria' section has two radio buttons: 'Member Details' (unselected) and 'Contact Details' (selected). The 'Member Details' section includes a 'Member Name' field, 'ACH Members' and 'ICH Members' checkboxes, 'Contact Name' and 'Email' dropdown menus, and 'Report Display Options' with 'Tabular Format' selected. A 'Clear All' button is also present. The 'Display Options' section features two lists: 'Available Fields' and 'Selected Fields', with arrows between them for selection. The 'Available Fields' list includes 'Language', which is highlighted with a red box. The 'Selected Fields' list includes 'Member Prefix', 'Member Designator', 'Sampling SC-Chairman', 'Member Commercial Name', 'Member Legal Name', 'IDEC SC', 'PAX-General', 'Email Address', 'CGO-General', and 'Staff ID'. To the right, a 'Contact Information' table is visible, with a red box highlighting the 'Language' column header. The table has columns for 'MISC-Ground Handling Cost Owner', 'UATP-Daily IS-WEB Bilateral Delivery Contact', and 'e-Invoicing Compliance'. Below the table are 'Exit', 'Include', and 'Exclude' buttons. At the bottom left, a 'Generate Report' button is highlighted with a red box. The bottom right of the interface shows the text 'No records to view'.

SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING MONDAY | 28 OCTOBER 2024

Subject: Manage Blocks for UATP merchant service fee Billing

Submitted by: CZ-784 China Southern Airlines

Background: As per RAM chapter B13, the applicability of the UATP service fee is to be applied only between UATP participants.

Problem: As the RAM allows this billing among UATP participants, SIS does not maintain a database / record of non-UATP participants. Some airlines would deduct UATP merchant service fee when raising 1st and 3rd rejection to non UATP participants, the non UATP participants may be forced to accept such UATP deduction since it does not meet the minimum value to raise correspondence.

Proposed Solution: SIS maintain a database / record of non-UATP participants and implement a blocking functionality in 'Profile and User Management' module for UATP merchant service fee Billing in PAX billings among airlines, similar to the YQ/YR blocking functionality in SIS today. Refer to the function of 'Manage Blocks for Tax Billing' shown below.

Note: The proposal is supported by most of the ABS WG members.

Setup Block for Tax Billings

UATP merchant service fee

Current Value: None

New Value: Please Select

Future Period: 2024-Jun-01

Save Cancel

Setup Block for Tax Billings

UATP merchant service fee

Current Value: None

New Value: Please Select

Please Select
All Members
All Members

Save Cancel

UATP merchant service fee

Manage Blocks for Tax Billing

Tax Code: Please Select Edit:

**SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING
MONDAY | 28 OCTOBER 2024**

Subject: SIS Prices publishing for new optional e-Invoicing services – ISPA Attachment A (For Information Only)

Submitted by: IATA SIS Steering Group

Background:

As described in Attachment A – “Pricing Schedule” of the Standard IS Participation Agreement, the SIS service is run on an operational cost-recovery basis and the applicable membership and participation fees should cover the necessary costs to operate the service and maintain a neutral revenue.

With the global shift to e-Invoicing, SIS has started offering optional services to meet member’s needs. The following are the proposed additions for the new services introduced.

1. With the expansion of SIS’ e-reporting to country tax authorities, the new “e-Invoicing” optional service will be charged at USD 1,500 per year per country in addition to the transaction price per invoice.
2. With the introduction of “Simplified Invoices” through SIS, the following new pricing chart will be used to calculate the price per invoice for this new invoice format. Volumes are accumulated globally.
 - a. Note: the table below is **only** for the new simplified invoice format being introduced. Invoices raised for Passenger/Cargo/UATP/Miscellaneous transactions continue as per the existing published prices.

Quarterly invoice volume threshold:	0 - 9,999 (base)	10,000 – 39,999	40,000 – 89,999	90,000 - 159,999	160,000 – 299,999	300,000 – 599,999	600,000- 1,199,999	1.2 Million +
Price per Invoice	\$0.33	\$0.33	\$0.33	\$0.22	\$0.16	\$0.1	\$0.07	\$0.05

Attachment A of the IS Participation Agreement will be amended accordingly to reflect the pricing for the new services and is effective January 1st, 2025.

**RUNNING ORDER – 13th SIMPLIFIED INVOICING AND SETTLEMENT GENERAL MEETING
MONDAY | 28 OCTOBER 2024**

13th SIS General Meeting – 28 October 2024	
Item	
A1	Opening of Meeting and Welcome
A2	Competition Law Guidelines for IATA Industry Meetings
A3	Delegate Introductions
SR1	Introductory Presentation
SR2	Report from the SIS Steering Group
SR3	SIS General Update
SR4	SIS e-Invoicing Legal Compliance and Tax Reporting Updates
A4	Breakout Sessions Protocol
Coffee Break	
BS1	SIS Breakout Session 1 - New SIS Functionalities and brainstorming for new features
BS2	SIS Breakout Session 2 - SIS e-Invoicing Compliance
BS3	SIS Breakout Session 3 - Update on Airline Billing and Settlement Business Requirements
Networking Lunch	
SR5	SIS GM12 Action Items Update
A5	Introduction to the Voting System
S1	Voting Paper - Email notification alert for expired SIS Correspondences
S2	Voting Paper - Add function to remove or delete memos once actioned
S3	Voting Paper - Allow rebilling from Non-Sampling to Sampling with a new source code
SR6	How SIS and ICH can Support the Interline Billing and Settlement with Orders
SR7	SIS SLA Update
SR8	SIS MISC Invoices Data Quality
Coffee Break	
S4	Voting Paper - Add a new contact for Correspondences in different languages
S5	Voting Paper - Manage Blocks for UATP merchant service fee Billing
S6	SIS Prices publishing for new optional e-Invoicing services – ISPA Attachment A (For Information Only)
SR9	SIS' Integration with Cost Control Systems
SR10	SIS Customer Satisfaction Update
A6	Date and Place of Next General Meeting

A7	Any Other Business
A8	Close of Meeting
	End of Day 1

**RUNNING ORDER – 2nd IATA CLEARING HOUSE GENERAL MEETING
TUESDAY | 29 OCTOBER 2024**

2nd ICH General Meeting – 29 October 2024	
Item	
A1	Opening of Meeting and Welcome
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IR1	Financial Settlements Services Transformation Program "FSSTP" Update
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Coffee Break	
IR5	Highlights 2024 ICH Customer Satisfaction survey
IR6	Bankruptcy and Special Clearance Update
IR7	Deep dive on the Airline Risk Management Framework
IR8	The ins and outs of the Protests and Rejections processes
IR9	Overview of Standards Development Framework and Governance & Update on Interline Billing and Settlement Business Requirements for Offers and Orders
Networking Lunch	
BS4	ICH Breakout Session 4 - New features SMI "X" & SMI "B" to "I"
BS5	ICH Breakout Session 5 - Suppliers in ICH what benefits for Airlines
Coffee Break	
IR10	ICH Product Management Update
IR11	All you need to know and remember about ICH!
IR12	Q&A on updates & break-out sessions
IR13	ICH Quiz Part 2
A7	Any Other Business
A8	Close of Meeting
End of Day 1	

Note: The final running orders with timings will be shared upon check-in for the respective General Meetings.

Thank you for participating in this year's Industry Meetings

For any questions contact wfsim@iata.org

