How to access the eBooks for your IATA Training course

1. Login to your IATA Training account

Log in to the IATA Customer Portal and click on the tile labeled "IATA Training" under your Favorite Services. If you are not able to see the IATA Training tile or IATA Store tile, they can either click "See All" to view or "Request Access"
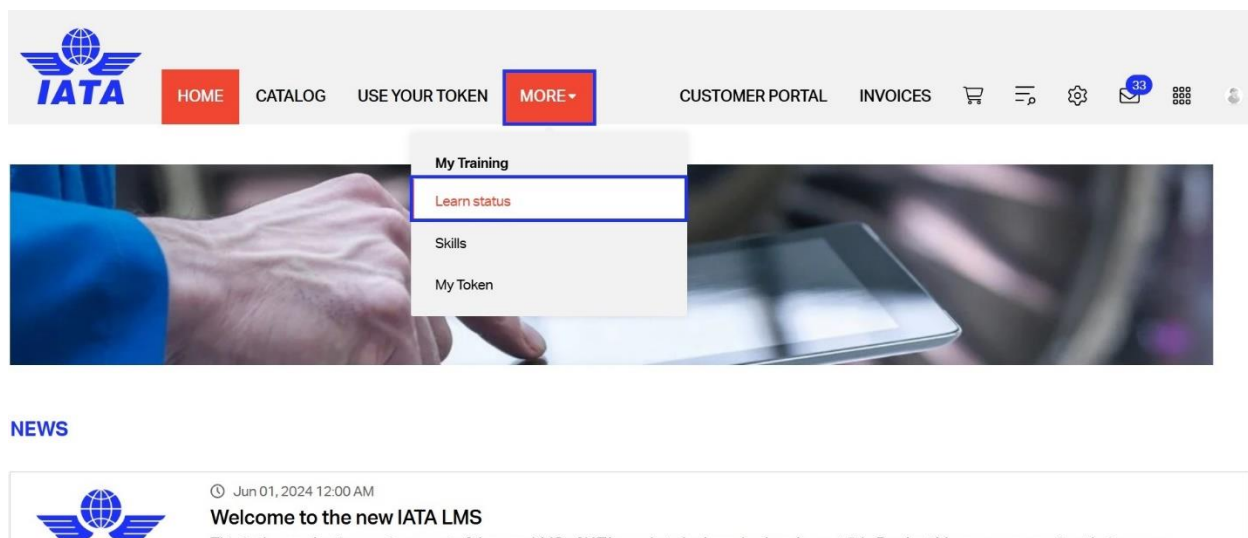
Please note that the tile labeled "Training Platform (LMS)" will only be used for certain exams such as Dangerous Goods Regulations (DGR) exams. In all other cases, use the "IATA Training" tile.
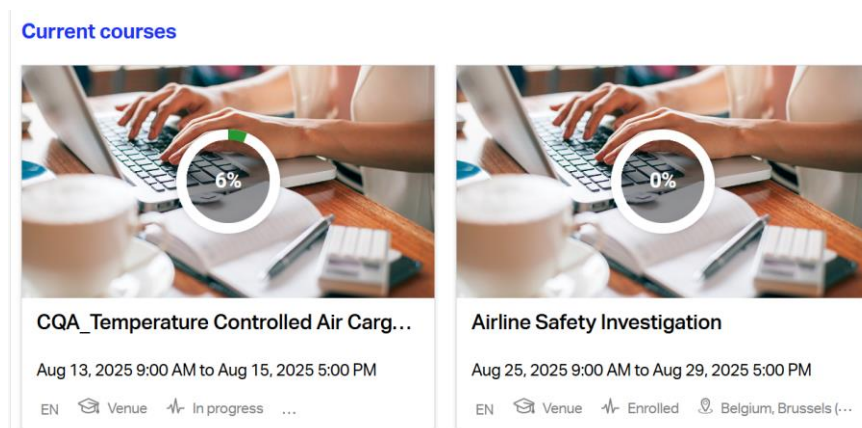
2. Find your course

a. From the training homepage, there will be two ways to access your course
   Option 1: From the homepage, scroll down until you locate your course
   Option 2: Click the "More" tab at the top of the screen, then go to "My Training">"Learn Status" and scroll to find your course
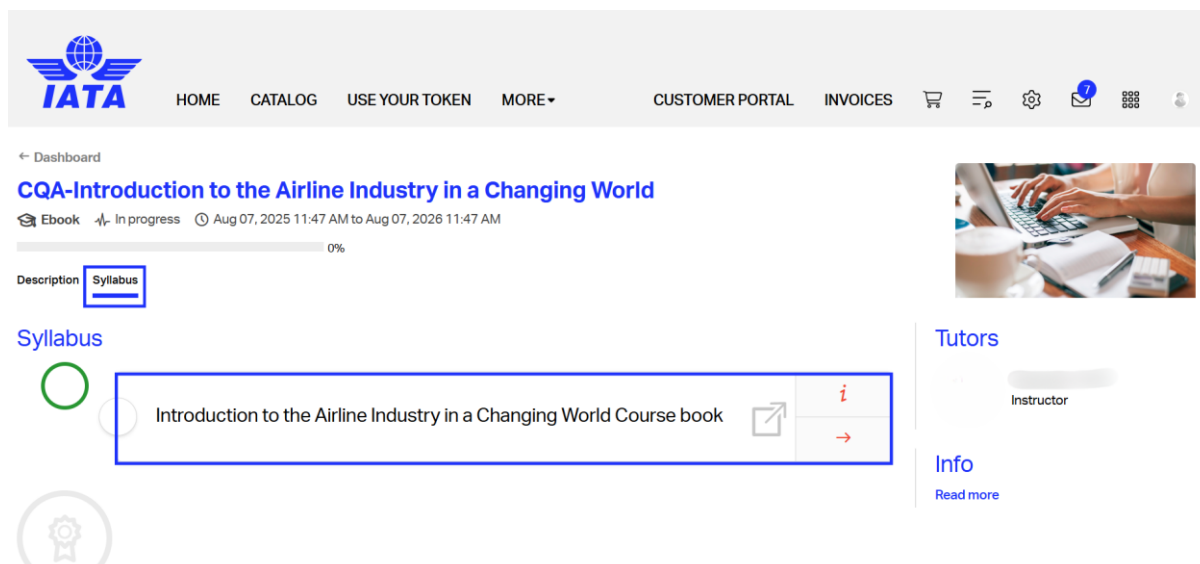

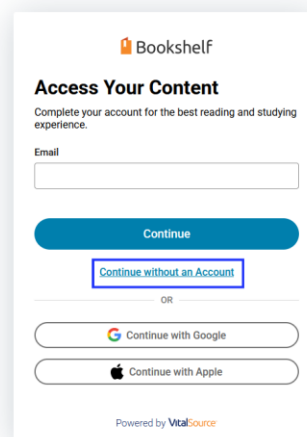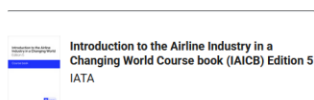b. Open the course by clicking on the course tile to enter the course page

3. Access your eBook

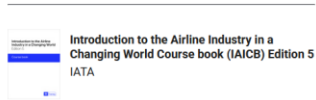a. From the Syllabus tab, look for the course element containing the eBook and click on it.

b. By clicking on the element, you will be taken to the Bookshelf website. Providing an email address is optional. **It is advised to click Continue without an Account instead.** This prompt will not show up again after your first time accessing the eBook.

c. Click the check box next to the statement "I agree to the Terms of Use and Privacy Policy".

d. Click Continue.

e. Once you are logged in, you will be given access to the eBook for your course.