

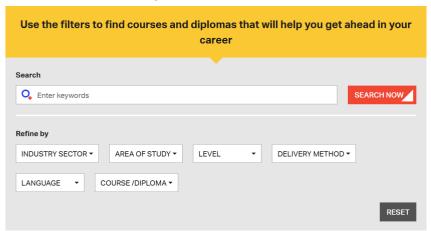
How to Enrol in an IATA Training Instructor-led Course

Important Note:

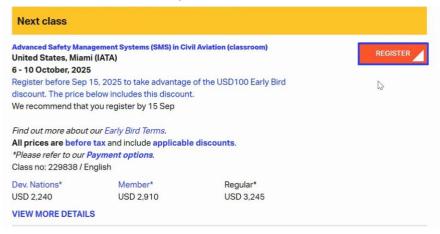
- Carefully read the Terms and Conditions: www.iata.org/training-terms before enrolling in a course.
- From your preferred browser, ensure pop-ups are enabled.
- If needed, you can place your order and bill it to your company.

Search for a course

a. Use the IATA website, either through the <u>Training homepage</u> or the <u>course calendar</u>, to identify the course you would like to register for. It is recommended to carefully read all the details of the course on the course page.



b. Click the button labeled, "Register".



- c. Log in to the <u>IATA Customer Portal</u>. If you don't have an IATA Customer Portal account yet, please follow the 'How to create your Training Account User Guide' on how to create one.
- d. You will be taken to a new page. Click on "Available courses".

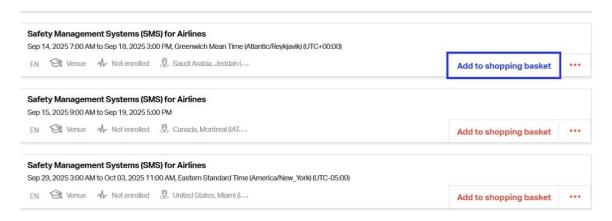


Did you know that in the past 5



Place an order

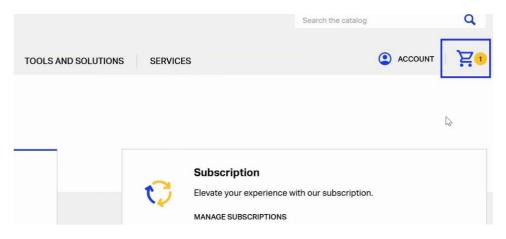
a. Click "Add to shopping basket".



b. Click "Continue to checkout".

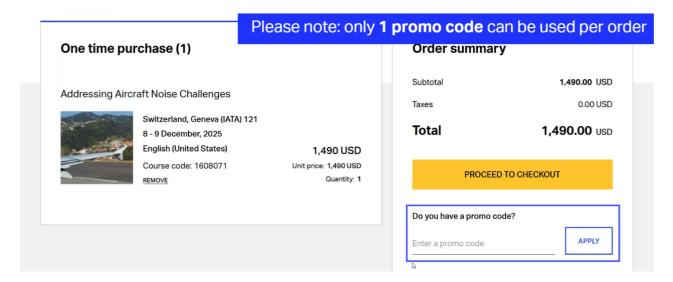


c. Click on the shopping cart icon in the upper right of the screen.

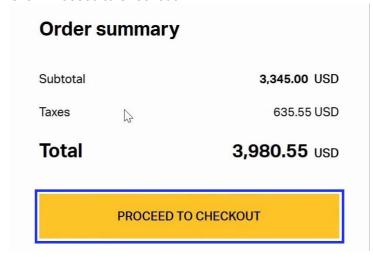




d. OPTIONAL: If you have a promo code, enter it under the text reading "Do you have a promo code?" and click "Apply".

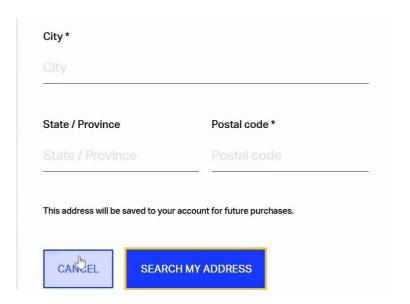


e. Click "Proceed to Checkout".

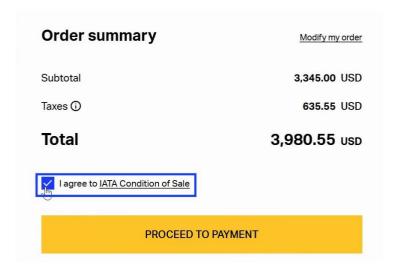




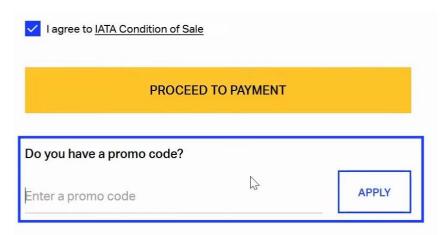
f. You will be given the option to either use an existing billing address or enter a new one. To enter a new billing address, select the option and input the details. Click "Search My Address". If your intention is to bill this course to your company, you must input your company's billing address at this stage, not your personal address. Please note: in order to use a company address as your billing address, it must be linked to the company's Salesforce profile before the purchases process can begin



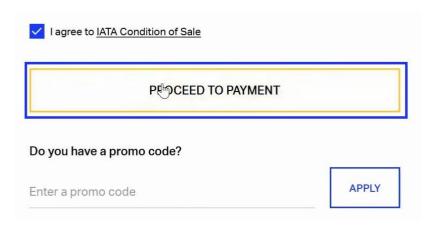
g. Check the box next to "I agree to IATA Condition of Sale".



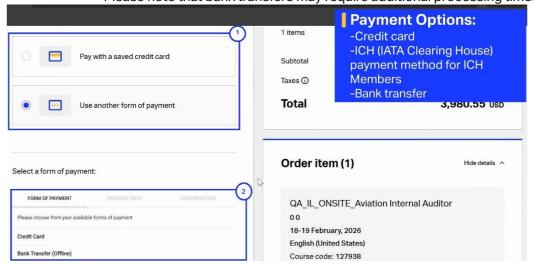
h. OPTIONAL: If you have a promo code, enter it under the text reading "Do you have a promo code?" and click "Apply".



i. Click "Proceed to Payment".



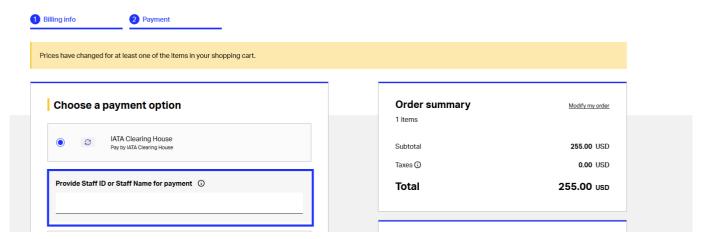
- j. Choose your payment method
 - Credit card:
 - Select whether you will "Pay with a saved credit card" or "Use another form of payment" to enter a new credit card.
 - If using a new credit card, enter the details in the space provided
 - Bank Transfer:
 - Select "Use another form of payment"
 - Select bank transfer.
 - Please note that bank transfers may require additional processing time.



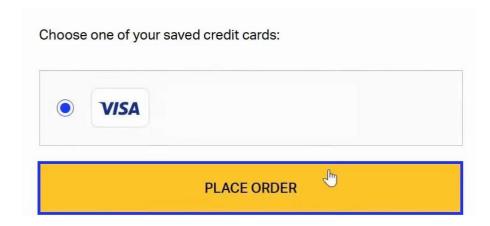


- IATA Clearing House (ICH):
 - Select IATA Clearing House as your payment method
 - Enter the Staff ID number or name of staff member in the box labeled "Provide Staff ID or Staff Name for payment"

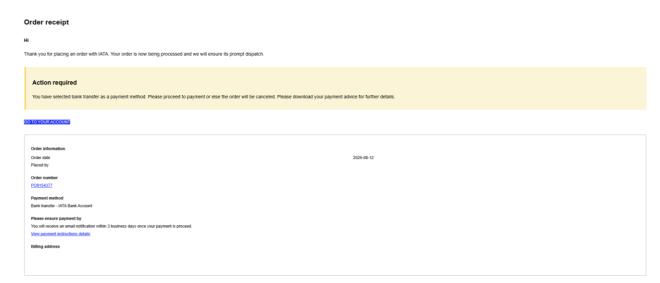
Checkout



k. Click "Place Order".



l. Once your purchase has been completed, you will receive a confirmation email



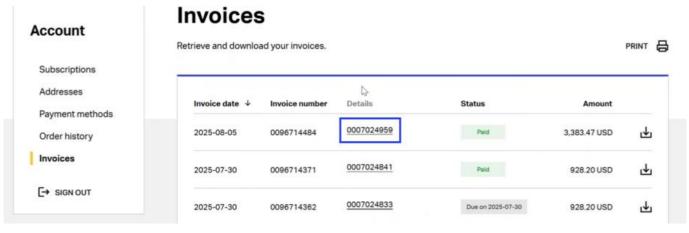


Accessing your Order information

a. From the Training Platform, click on the button labeled "Invoices"

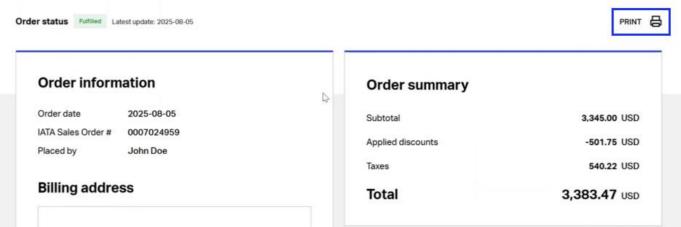


- b. This will take you to a list of orders with opportunities to view more details and download an invoice
- c. To view your prepayment advice, please click on the order number in the detail tab

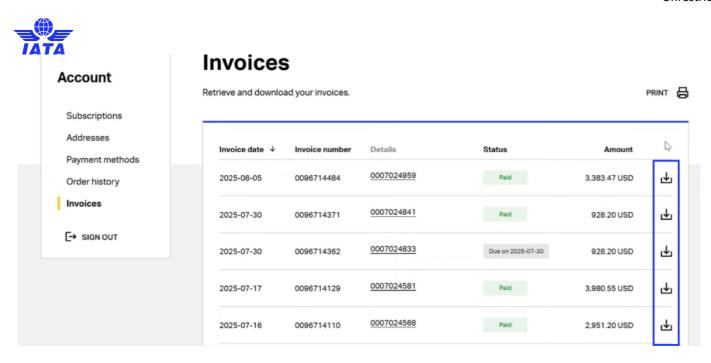


d. Click the button labeled "Print" button to either print a paper copy of the page or print as pdf

Order detail "PO9027527"



e. Click on the download icon in the rightmost column to download your invoice



If you have any question or need any support, please contact us by opening a case on our Customer Portal.