



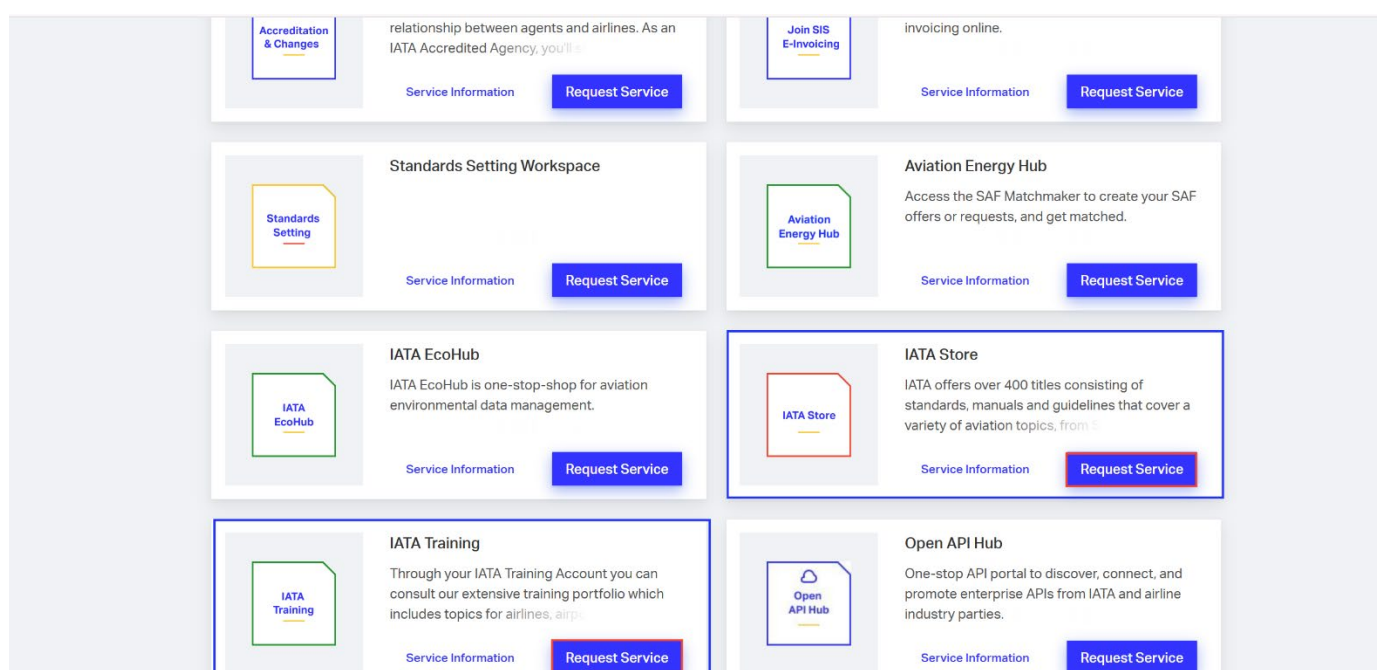
How to request access to additional services in the Customer Portal

If you don't yet have an IATA Customer Portal account, you will need to create one before accessing the training platform.

From the homepage of the Customer Portal, scroll down until you see your list of Favorite Services. To add a new service, click the button labeled "Request Access"



To add a new service to your Customer Portal account, search for the tile associated with that service and click the button "Request Service" found in the lower right corner of the tile.



If you have any questions or need any support, [please contact us](#) by opening a case on our Customer Portal.