

How to access your Exam User Guide

1. Login to your IATA Training account

Log in to the <u>IATA Customer Portal</u> and click on the IATA Training icon in '**Favorite Services**' to access your Training Dashboard, which provides access to all your training activities. If needed, click on 'Forgot Password' to reset your login credentials when accessing the Customer Portal.



2. My active courses and exams

The '**My active courses**' section lists all up-coming courses you have registered for, and all your on-going courses and exams.

n IT Requests 🔹 L3-LMS Cases 🛅 Customer Portal 🛅	SF 🛅 VAS 🚽 Power BI 🌔 Reports Survey 🎦 LMS Info 🎦 Moodle 🛅 Infos 🎇 Training Hub - Conf 🚯 Training Team Site 🔯 Explor	
My active courses	My active courses See less courses	See all/less courses expands or contracts to show the full list of your
Recommended for you My completed training & certificates Book with an enrolment key	> Human Resources Management (Classroom, 5 days) Book your training session	active courses.
	Moodle Test Scorm without exam - eLearning - English Access the course	
	> Dangerous Goods Regulations (DGR) for Handling and Loading Personnel. Access the eLearning: E-Learning	Access your exam will
	Project Management - Advanced (18 PDUs, Classroom, 3 days) Access your example	the course.

Click on 'Access your exam' to launch your IATA Training Student Account and access your exam.

Note: If this button is not available, click on 'My active courses' instead.



Find your upcoming exams under '**My Bookings**'. When granted, an exam first appears as 'Currently not writable'. You will only be able to access your exam when you see 'Write exam', which will be on a specific date and time (to be announced by the instructor i.e., on the last day of the course at 2 pm).

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In your student account you can find y for a supervised (OERS) exam or with with IATA Training in the past, you car	your current courses and access your exams. Indraw from your current booking. If you used In find your past records by clicking on Histor y	You can also book yourself this account for your course
Please read important information about yo	our exams.	
If you have studied individually with an e-boo and your course has a supervised exam, plea	k or printed study material, or you have studied with a ase select IATA OERS Exam - Online Exam with Rer	n Authorized Training Center (ATC) note Supervisions below.
If you participated in a virtual classroom (a liv instructor or Training Coordinator, please sele	e Zoom session) with an IATA Instructor, and were as act IATA LIVE Exams – Virtual Classroom Exams be	signed to write your exam by your slow.
Paused Exams and Courses		Awards History
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4. Practice with the tutorial exam

A practice exam ('Tutorial') is available under your '**Available Exams and Courses**'. Click on 'Write exam' to practice the Tutorial exam and become familiar with the online exam environment. You may take the practice exam as many times as you wish.

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5. Write your exam

Once your instructor advises you to start your online exam, locate your exam in your Training Account (e.g., the Dangerous Goods Regulations (DGR) - Category 6) and click on '**Write exam**'. The 'Status' button only shows your course booking information.



Thoroughly read the General Examination Rules and Guidelines and accept them by ticking the box.



Once you have accepted the general examination rules and conditions a new button will appear. When you're ready, click on the **Start exam** button.



If you have any questions or need any support, please contact us by opening a case on our Customer Portal.