SIS Quick Tips - IS-WEB Navigation

Problem:

When a user navigates through a large list of items in a search results grid (or within an invoice) the list is split on multiple pages. If the user selects to view an item on a specific page and then clicks on the Back button (e.g. Back To Billing History) from within the item, the system automatically take the user back to page 1 of the item list instead of the page they were previously on.

Solution:

To remain on the specific page the user can view the item in a new browser tab by following these steps.

1. From the Search Results grid

   ![Search Results Grid]

2. Right Click on the view button and select “Open link in new tab”

   ![Open Link in New Tab]

   (Using keyboard shortcut Ctrl+Left Click also works)

3. This opens a new browser tab with the item the user wanted to view and also keeps the original tab open with the specific page from the item list the user was viewing.