

Director of Markets and Consumer Protection
David A H McG Smith CBE



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Mr Nick Careen
Senior Vice President Airport, Passenger, Cargo and Security
International Air Transport Association
Route del'Aorport 33
PO Box 416
1215 Geneva 15 Airport
Switzerland

Dear Mr. Careen,

IATA CEIV LIVE ANIMALS PROGRAM – CITY OF LONDON HEATHROW ANIMAL RECEPTION CENTRE ENDORSEMENT

Thank you for sharing the International Air Transport Association CEIV (Center of Excellence for Independent Validators) programme including the training and checklist, aiming at improving the handling and transport of live animals by air with the industry stakeholders.

We welcome working collaboratively and constructively with IATA regarding the development of the CEIV Live Animals training, assessment and checklist package. This will help to ensure the adoption of the worldwide live animal health and welfare standards and relevant regulations, whether the animals are imported, transited or exported through airport facilities like the City of London's Heathrow Animal Reception Centre.

The City of London is responsible for enforcing the national & international Animal Health & Welfare legislation and regulations at Heathrow airport. The live animal facility was opened at Heathrow in 1977 and, worldwide, was the first purpose built facility for all types of animal.

We are pleased to learn that the CEIV Live Animals includes the compliance to the Live Animals Regulations (LAR) as well as to animals' health and welfare requirements, the training support and the establishment of an independent audit program.

The City of London's Heathrow Animal Reception Centre is pleased to endorse IATA's effort and commitment in setting the industry standard. The global scale of this programme will benefit all industry stakeholders involved in the shipping, handling and transport of live animals with improved training, efficient implementations of global standardized work procedures and compliance to recognized international standards and regulations.

We look forward to working closely with IATA to further enhance the CEIV Live Animals Programme and supporting the programme to ensure its worldwide adoption in the pursuit of operational excellence in the handling and transport of live animals by air.

Yours sincerely,

A handwritten signature in black ink, appearing to read "David Smith", with a horizontal line underneath the name.

David Smith
Director - Markets and Consumer Protection