TO: All Agents  
FROM: Fanie Schoeman  
DATE: 15 January 2014  
RE: South African Airways Cargo system enhancements: E-AWB and E-CSD functionality:

Dear Valued Customer,

Further to the IATA E-AWB and E-CSD initiative, we are pleased to announce that we have aligned our I-cargo shipment management application to comply with the requirements specified by IATA.

First and foremost, the local domestic portal hosted by CASPNET has been upgraded to allow users not only to capture all their AWB data, but also to complete the online Security Declaration for Regulated agents while finalizing the AWB record.

The portal is available for all domestic agents that transport shipments on our domestic routes.

Furthermore, the AWB transmitted to our system will contain the Electronic Security declaration data which will enhance SAA Cargo’s service delivery to our domestic customers.

Through the initial implementation phase, we request agents to provide a printed copy of the Security Declaration until potential technical issues have been resolved.

Domestic agents not making use of the CASPNET portal or unable to provide the AWB data through their service provider, should be aware that an AWB data capture fee will be implemented for all AWB’s that are manually captured at time of cargo acceptance.

The system also caters for the manually generated security declaration to be captured by the SAA Cargo acceptance staff; provided that the agents are a CAA registered Regulated Agent.

The Regulated agent detail will be updated in the agent master table.

On the international side, SAA Cargo is now fully compliant with the IATA E-AWB process and will in line with the process be in a position to furnish agents that have signed the Multi-lateral E-AWB agreement with all Freight Status updates, from Acceptance up to delivery, irrespective of whether the handling at the origin or destination airport is provided by a third party.

South African Airways Cargo is a Division of South African Airways SOC Ltd

Directors

*Non-Executive

Company Secretary – Sandile Dlamini

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The Electronic Security Declaration is also incorporated on all international bound shipments.

The system will transmit the AWB data inclusive of the security declaration, irrespective of whether it was electronically provided or manually captured at time of acceptance to the destination authorities and cargo handling agents.

We do believe that the enhancements will add value to SAA Cargo service delivery.

Should you wish to enquire more about the aforesaid, or need assistance in joining the IATA E-AWB initiative, please feel free to contact Fanie Schoeman at SAA Cargo on the contact details below.

Kind regards,

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