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1.0 Introduction

Purpose

IATA has been mandated by its Board of Governors to create an industry program for carbon offsets to be offered to its airline members.

This document provides airlines, passengers and other interested parties with information on the IATA Carbon Offset Program and wider climate change issues.

The information provided in this document is based on best guidance issued by IATA, the requirements of the Quality Assurance Standard (QAS) and a review of leading carbon offset provider information. Although partner airlines are welcome to adapt the information for local purposes they must not alter the message itself and if an airline partner wants to drop or significantly alter any frequently asked question (FAQ) this should be discussed with IATA first. Partner airlines are welcome to translate the information into appropriate national languages.
2.0 Frequently Asked Questions (FAQ): Climate Change and Carbon Offsetting

2.1 How much environmental damage does flying cause?

The Nobel Prize winning, Intergovernmental Panel on Climate Change (IPCC) indicates that aviation contributes around 2% of man-made carbon dioxide (CO₂) emissions. However, there is evidence to suggest that non-CO₂ aircraft emissions at high altitude may have additional climate impacts. Research is ongoing to investigate the complex physical and chemical reactions that occur in the upper atmosphere.

2.2 What is carbon offsetting?

Climate change is one of the biggest threats we face. Everyday actions like using electrical equipment, heating your home, driving a car and flying consume energy and produce greenhouse gases emissions, particularly carbon dioxide (CO₂) - which contributes to climate change. Governments, businesses and individuals are all responsible for reducing the carbon emissions they create. You can compensate for your own emissions by paying someone to make an equivalent greenhouse gas saving. This is known as “carbon offsetting” and includes investment in projects, such as renewable energy from windfarms and hydro-plants. More and more individuals and businesses are volunteering to offset their emissions. Offsetting is not a "cure" for climate change as the most effective way to combat climate change is to reduce our emissions. However, if done in the right way, offsetting can reduce the impact of our actions and help raise awareness of the issue.

2.3 What is carbon offsetting for aviation?

Passengers can offset the emissions caused by their flying. The principle is that emissions for each flight are divided amongst the passengers. Each passenger can therefore pay to offset the emissions caused by their share of the flight's emissions. Passengers can offset their emissions by investing in carbon reduction projects that generate carbon credits.

2.4 What are carbon credits?

Passengers can purchase carbon credits generated by certified renewable energy and energy efficiency projects in developing countries that are verified to reduce greenhouse gas emissions. A carbon credit is a permit that represents one tonne of carbon dioxide (CO₂) that has either been removed from the atmosphere or saved from being emitted. These carbon credits are then "cancelled" on an official register to ensure that they cannot be sold or used again. Carbon credits create a market for reducing greenhouse emissions by giving a monetary value to the cost of polluting the air. There are two principal types of carbon credits: certified emission reductions (CERs), which are backed by the UN, and voluntary emission reductions (VERs). VERs are backed by recognised quality standards such as the Voluntary Carbon Standard (VCS) and the Gold Standard. VERs play an important role in emission projects with high sustainable development benefits.
2.5 What type of carbon credits are allowed under the IATA carbon offset program?

Airlines participating in the IATA carbon offset program typically offering carbon credits stemming from renewable or other high quality projects that follow the stringent quality requirements of the QAS.

Approved offsets must carry one of the following high quality certificates:

- CERs issued under the Clean Development Mechanism (CDM)
- VERs -Gold Standard or VCS version 2007 onwards.
- Approved offsets based on land use employ sustainable REDD+ project methodologies.

The following projects are not allowed to be offered under the IATA carbon offset program:

- project methodologies using hydro>20MW.
- offsets that will use HFC23 project methodologies.
- forestry offset projects are not recommended unless they are based on sustainable REDD+ project methodologies.

For more information see: [https://qascarbonneutral.com](https://qascarbonneutral.com)

2.6 What is the role of carbon offsetting?

Carbon offsetting should be considered as one of the many tools an individual or organisation can use to reduce greenhouse gas emissions. Other methods include selecting renewable energy options, improving energy efficiency at home and work, avoiding unnecessary journeys using motorised transport, cycling to work, recycling and conserving energy by turning off lights, turning down the heating temperature or up for air conditioning.

2.7 Is offsetting the carbon emissions from my flight compulsory?

No, it is entirely voluntary. As a passenger, you are free to offset any or none of your flights.

2.8 Will any of the proceeds go to the CDM Adaptation Fund?

It is accepted that vulnerable communities in poor countries will need to adapt to the risks posed by climate change including flooding, drought and sea level rise, and it is recognised that current funding for adaptation is not adequate. Some airlines participating in the IATA offset program investing in UN-backed credits generated by the Clean Development Mechanism (CDM) and, as per UNCCCF decision 1/CMP.3, a 2% percent share of the proceeds earned from each CDM project is set aside to fund adaptation projects states that are vulnerable to climate change, and to
cover the UN administration costs. Therefore, for those airlines offering CDM credits, passengers are also supporting and investing in climate change adaption when they offset their flights."
3.0 FAQ: Carbon Calculations

3.1 How do you calculate the volume of emissions from a flight?

The combustion of 1 kilogramme (kg) of jet fuel in an aircraft engine produces 3.15 kg of carbon dioxide (CO2). However, the volume released per flight is based on a number of factors such as aircraft efficiency and maintenance, distance travelled, the load carried (passengers and cargo) and weather conditions. Although there are several ways of calculating the carbon emissions from a flight, airlines participating in the IATA offset program using a methodology based on that developed by the UN's International Civil Aviation Organization (ICAO). The International Air Transport Association (IATA) has developed this concept further by creating a tool that allows airlines to use their own verified data on fuel burn, passenger and cargo weights, seat configurations and load factors. This generates the most accurate calculation of CO2 emissions per passenger yet developed.

Note: All values are the averages across all flights and aircraft types for the city pair flown.
3.2 Which data elements are being used for the calculation of CO2 emissions?

- City Pair – to derive distance and fuel consumption per flight leg
- Number of Seats – to derive load factor (needed for per passenger calculation)
- Number of Passengers Transported – to derive load factor
- Fuel Usage – per city pair
- Passenger weight – using 100kg standard value as per ICAO + 50 kg per seat
- Freight Weight (belly cargo weight) – to allocate fuel usage between passengers and belly cargo
- Travel class – to calculate the CO2 emissions per travel class between economy and premium class. In case of premium class the emissions are doubled.
- Carbon Emission Factor – 1kg of Jet fuel translates into 3.15kg of CO2

Each airline participating in the IATA carbon offset program uses its own dataset of real fuel consumption data from passenger aircraft journeys to maximise the accuracy of the emissions calculator’s results to offset your flights. Because of this, much of the information normally required to accurately estimate emissions (e.g. when using modelled data averages and emission factors) are not required and do not apply to the IATA carbon calculator methodology. These include distance travelled and uplift factors for non-direct routing and delays.

Until the available research on radiative forcing becomes more conclusive, we recommend using a Radiative Forcing Index (RFI) of 1.0.

For more information see: [http://qascarbonneutral.com/carbon-offset-standards/](http://qascarbonneutral.com/carbon-offset-standards/)

3.3 Has the IATA carbon calculator been independently endorsed?

Yes, the Quality Assurance Standard (QAS) has reviewed and approved the methodology used to calculate emissions using the airline’s data input. Each airline participating in the IATA carbon offset program is subject to independent auditing by the QAS to ensure valid data entry and compliance with the approved methodology.

- For more information see: [https://qascarbonneutral.com](https://qascarbonneutral.com)

3.4 How often is the carbon calculator data updated?

It is updated annually but if a new aircraft enters the fleet or a new route is flown it will be updated more frequently. In case of a new route, the airline can extrapolate carbon emissions from similar
routes (aircraft types and distance) or await the collection of route-specific information over a period of one year.

3.5 How is cargo carried in the hold of an aircraft accounted for when calculating the passengers' share of the emissions on a route?

As part of the calculation method, the IATA tool subtracts the emissions associated with cargo, which may be carried on a passenger flight so only the emissions attributable to the passengers are provided.

3.6 Why are the emissions larger if I travel in a premium class (business or first)?

Premium class seating configurations take up more space and weight on an aircraft than economy class seating. Based on ICAO recommendations, the emissions associated with premium class travel are estimated as double those in economy.

3.7 How is the type of aircraft taken into account in the carbon calculator methodology?

Different aircraft have different characteristics (fuel efficiency, seat configurations, etc.) and, for those routes in which two or more aircraft types are used, the weighted averages are taken into account.

3.7 How are the emissions calculated for travel on multiple flights?

The emissions for each leg of the journey are calculated and added together to give total carbon dioxide (CO₂) emissions for the entire trip.

3.8 Does the IATA carbon calculator take into account the impact of non-CO₂ gases at altitude?

Research by the Nobel Prize winning, Intergovernmental Panel on Climate Change (IPCC) indicates that non-carbon dioxide (CO₂) gases such as water vapour (condensation trails) and nitrogen oxides (NOx), released at altitude by aircraft have additional global warming impacts beyond those of the CO₂ emissions alone, but the relative scale of their impact is highly uncertain. When the international scientific community agrees on the emission factors for non-CO₂ gases released by aircraft and the UN endorses this, the IATA carbon calculator will be updated.
4.0 FAQ: Financial Information

4.1 Does the airline charge an administration fee or mark-up on the offset price?

Unlike many other offset programs, airlines participating in the IATA offset program do not charge an administration fee or mark-up on the offset price paid by the passenger. The airlines recognise that passengers are making a voluntary donation in order to improve the environment and, hence, the airline should not profit from such contributions. In fact, all administration costs involved in the program including website re-development, carbon emission data collection and carbon purchasing are borne by the airline.

4.2 Why do different offset providers give different prices to offset the same emissions?

The price of carbon offsets is related to two main factors: market conditions and quality. Carbon is a commodity so when demand is high, during periods of strong economic growth, offset prices rise and vice-versa. In order to ensure strong passenger participation, the IATA offset program airlines only invests in offsets of the highest quality, that have been delivered and independently verified by the UN or other standard setting organisations such as the VCS or Gold Standard. Other offset schemes invest in projects that have not successfully delivered certified emission reductions and/or have not been subject to the same levels of authentication and verification.

4.3 Why does the price for offsetting the same journey change over time?

Carbon credits are a tradable commodity and, hence, the price per tonne reflects the cost on the date the credits are purchased. Carbon credit prices change due to market conditions and are also subject to fluctuating currency exchange rates. Airlines participating in the IATA program will attempt to ensure that these prices changes are kept to a minimum.

4.4 Can I get a refund if I purchase an offset but subsequently do not take a flight?

No, it is recognised that the purchasing of an offset by a passenger is a charitable donation and, hence, if a passenger pays for an offset but does not travel, this offset should be “carried over” for a subsequent flight and no offset is purchased.
5.0 FAQ: Offset Program Approval

5.1 Has the offset program been independently approved?
Each airline participating in the IATA carbon offset program have been approved the Quality Assurance Standard (QAS). The Program has been shown to meet the requirements of the scheme including environmental integrity, emission calculation methodology, clear and transparent pricing, accurate marketing material and consumer information. In addition, each airline participant is permitted to use the approved offset Quality Mark.

For more information see: https://qascarbonneutral.com