Tuesday, 9 April

15:00-18:00
Conference Registration

Wednesday, 10 April

07:00-09:00
Welcome Networking Breakfast

09:00-10:45
Opening Plenary

10:45-11:15
Networking Coffee Break

11:15-13:15
Plenary

13:15-14:45
Networking Lunch

14:45-17:45
Sustainability Track

Regulatory Track

Modern Airline Retailing Track

18:30-19:30
Cocktail Reception

19:30-22:00
Gala Networking Dinner

Thursday, 11 April

07:30-09:00
Women in Aviation Breakfast

09:00-11:00
Plenary

11:00-11:30
Networking Coffee Break

11:30-13:00
Plenary

13:30-14:30
Farewell Networking Lunch

*Timings and content are subject to change
Tuesday, 9 April

15h00 – 18h00  Conference Registration
Foyer – Sheraton Hotel & Convention Center

Wednesday, 10 April

07h00 – 09h00  WELCOME COFFEE
Sheraton Hotel and Convention Center

Opening Plenary

09h00 – 09h35  Master of Ceremony: Enrique Perrella, Aviation Director, Business Traveler

IATA Welcome to Wings of Change Americas
• Peter Cerdá, Regional Vice President, The Americas, IATA

Government Welcome & Vuelo Limpio Launch of Chile's SAF Roadmap 2050
• Juan Carlos Muñoz Abogabir, Minister of Transport & Communications, Chile
• Rosa Riquelme, Executive Director of the Energy Sustainability Agency, Chile
• Maria Florencia Attademo-Hirt, General Manager Department of Southern Cone Countries, Inter-American Development Bank

Vuelo Limpio Video, Official Photo and Launch Ceremony

09h35 – 10h00  MIT Study Results on Decarbonizing Aviation in Latin America
• Sergey Paltsev, Deputy Director, MIT Joint Program on the Science and Policy of Global Change

Joint Industry and Government Vision: How Can Aviation in Latin America Reach Net Zero in a Sustainable Way?
CEO & Government Insights moderated by Gabriela Frias, Journalist, CNN en Español
• Roberto Alvo, CEO, LATAM Airlines Group
• Marcela Anselmi, Head of the Environment and Energy Transition, ANAC Brasil
• Arturo Barreira, President Latin America and the Caribbean, Airbus
• Landon Loomis, President Latin America and the Caribbean, Vice President, Global Policy, Boeing
• Martin Mackenna, General Secretary, Junta Aeronáutica Civil (JAC)

10h00 – 10h45

10h45 – 11h15  NETWORKING COFFEE BREAK sponsored by Nuevo Pudahuel
Sheraton Hotel and Convention Center

*Timings and content are subject to change
Wednesday, 10 April

11h15 – 12h15 **Tourism in the Americas: Trends & Outlook on the Global Competitiveness of the Sector**
Ministerial Roundtable moderated by **Gustavo Santos**, Regional Director, UN Tourism

- Verónica Pardo Lagos, Under-Secretary of Tourism, Chile
- Carlos Peguero, Vice Minister of Tourism, Dominican Republic
- Denise Guillén, Minister of Tourism, Panama
- Eduardo Sanguinetti, Minister of Tourism, Uruguay
- Gustavo Alvarado Chaves, Director of Tourism Management, ICT

12h15 – 13h15 **Journey Across the Region: Reality vs. Perceptions**
How to run a successful airline and meet passenger demand
Executive Chat moderated by **Gabriela Frias**, Journalist, CNN en Español

12h15 – 12h45 • Frederico Pedreira, CEO, avianca
12h45 – 13h15 • Holger Paulmann, Executive President, Sky Airline

13h15 – 14h45 **NETWORKING LUNCH**
Bohio Restaurant - Sheraton Hotel and Convention Center

14h45 – 17h45 **Simultaneous Content Tracks**

*Sustainability Track*

*Sustainability Track*

*Regulatory Track*

*Modern Airline Retailing Track*

*Details of the program for each track are further down.

18h30 – 19h30 **COCKTAIL RECEPTION**
Sponsored by: Central America Tourism Agency (CATA)
Pool Area - Sheraton Hotel and Convention Center

19h30 – 22h00 **GALA NETWORKING DINNER**
Sponsored by: LATAM Airlines Group & Delta Air Lines
Bohio Park- Sheraton Hotel and Convention Center

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Wednesday, 10 April

Modern Airline Retailing

Room: Salon A

The journey to customer centricity

14h45 – 15h00

Industry status on the journey to Modern Airline Retailing
Alicia Lines – Regional Director, Financial and Distribution Services, IATA

15h00 – 16h15

Implementing the customer-centric transformation, the benefits & the challenges
Panel discussion moderated by Karina Medeiros – Regional Manager, Transformation & Products FSDS, IATA

• Ana Maria Calderón Bonilla – Product Owner NDC, LATAM
• Paloma Sanz de Andino Jiménez – NDC Onboarding and Operations Manager, Iberia
• Eduardo Barillas – Regional Manager, Digital Sales, United Airlines
• Ignacio Roca – CEO, M y M Travel
• Paola Biatturi – Regional Director, Cono Sur & Centro America, Sabre
• Carlos Torres – Director Latin America, Air Partners, Travelport
• Matías Solé – Account Director, Airlines, Latin America, Amadeus

16h15 – 16h45

JOINT NETWORKING COFFEE BREAK sponsored by Delta Airlines
Sheraton Hotel and Convention Center

16h45 – 17h05

Case Studies: Challenges and opportunities in Airline Retailing
Maximiliano Vicini - Americas Sales Representative, HITIT

17h05 – 17h25

What’s Next? Offers & Orders
Melany Cornejo – Distribution Director, Avianca

18h30 – 19h30

COCKTAIL RECEPTION
Sponsored by: Central America Tourism Agency (CATA)
Pool Area - Sheraton Hotel and Convention Center

19h30 – 22h00

GALA NETWORKING DINNER
Sponsored by: LATAM Airlines Group & Delta Air Lines
Bohio Park- Sheraton Hotel and Convention Center

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*Timings and content are subject to change
**Sustainability Track**  
**Room: Salon B**

**14h45 – 16h15  SAF Roadmap and Sustainability Perspectives in Chile - Vuelo Limpio**
- Presentation of Roadmap
- SAF Milestones in Chile
- Opportunities and Development Projects of SAF in Chile
- Closing Ceremony Vuelo Limpio

**16h15 – 16h45  JOINT NETWORKING COFFEE BREAK** sponsored by Delta Airlines  
Sheraton Hotel and Convention Center

**16h45 – 17h00  The Future of Aviation**
**Roadmap for Hydrogen Development**
Guest Speaker: **Juan Carlos Jobet**, Dean School of Business, Universidad Adolfo Ibanez

**17h00 – 17h45  The Future of Aviation**
**New technologies and emerging efforts to support aviation decarbonization**
Panel discussion moderated by **Pedro de la Fuente**, Senior Manager EAS, IATA

- **Guillaume Gressin**, Vice President Latin America and the Caribbean, Airbus
- **Otávio Cavalett**, Global Sustainability Policy and Partnerships Regional Lead, Latin America, Boeing
- **Nathan Brown**, Senior Representative for South America, FAA
- **Juan Jose Toha**, Director Corporate Affairs and Sustainability, LATAM Airlines
- **Miller Sierra**, Business Development Manager, Americas, SITA

**18h30 – 19h30  COCKTAIL RECEPTION**
Pool Area - Sheraton Hotel and Convention Center
Sponsored by: **Central America Tourism Agency (CATA)**

**19h30 – 22h00  GALA NETWORKING DINNER**
Sponsored by: **LATAM Airlines Group & Delta Air Lines**
Bohio Park- Sheraton Hotel and Convention Center

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Wednesday, 10 April

**Regulatory Track**

**14h45 – 15h45**

**Consumer Regulation in the Americas: How to Maximize Benefits to Passengers**
Panel discussion moderated by **Viviana Martin**, Global Director of Government Affairs, Avianca

- **Jaime Binder**, Secretary, Latin American Civil Aviation Commission, LACAC
- **Ricardo Catanant**, Director of ANAC – Brazilian National Civil Aviation Agency
- **Humberto Lopez Mata**, Director of International and Regulatory Affairs, Delta Airlines
- **Cecilia Demarco**, General Counsel, JetSMART

**15h45 – 16h15**

**Litigation Trends**
**Ricardo Bernardi**, Partner Bernardi & Schnapp

**16h15 – 16h45**

**JOINT NETWORKING COFFEE BREAK** sponsored by Delta Airlines
Sheraton Hotel and Convention Center

**16h45 – 17h45**

**Regional Association Roundtable: Wings of Progress: How to Propel Air Transport Forward?**
Panel discussion moderated by **Gonzalo Yelpo**, Partner, Yelpo & Facal Abogados

- **Rafael Echevarne**, Director General, ACI-LAC
- **Carolina Simonetti de Groote**, General Manager, ACHILA
- **Carlos Gutiérrez Laguna**, Gerente General, AETAI
- **José Ricardo Botelho**, Executive Director, ALTA
- **Felipe Baravalle**, Executive Director, JURCA

**18h30 – 19h30**

**COCKTAIL RECEPTION**
Sponsored by: **Central America Tourism Agency (CATA)**
Pool Area - Sheraton Hotel and Convention Center

**19h30 – 22h00**

**GALA NETWORKING DINNER**
Sponsored by: **LATAM Airlines Group & Delta Air Lines**
Bohio Park- Sheraton Hotel and Convention Center

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Thursday, 11 April

07h30 – 09h00  **IATA & IAWA WOMEN IN AVIATION BREAKFAST** sponsored by Airbus  
*By invitation only.* Sheraton Hotel and Convention Center  
Register [here](#). Must hold valid Wings of Change Registration to Join.

<table>
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<th>Time</th>
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| 09h00  | **How to Attract New Talent to Aviation in the Americas:** The Importance of Diversity & Inclusion in Air Transport  
Moderated by: Cristiane Dart, DEI Communications Head, SITA & IAWA Board Member  
- Maggie Bergsma, Head of Communications of the Commercial Aircraft Business, Airbus  
- Alejandra Reyes Elizondo, Public Affairs Manager, Aeroméxico  
- Peggy Croes, Senior Vice President, Aviation Market Development, Curacao International Airport  
- Ximena Rojas, ESG & People Director, JetSMART  
- Mayra Kohler, Corporate Affairs and Sustainability Manager, SKY  
25 by 2025 Signing Ceremony with General Carlos Madina, DGAC Chile |
| 10h00  | **Safety & Regulatory Insights: Collaboration Among Partners to Support Safety Implementation in the Americas**  
Moderated by Pilar Wolfsteller, Americas Air Transport Editor, Flight Global  
- Alfonso Arroyo Fernández, Representative for Latin America and Caribbean, EASA  
- David Burkholder, Deputy Executive Director for the Office of International Affairs, FAA  
- Christopher Barks, Regional Director, North America, Central America & Caribbean, ICAO  
- Julie Mailhot, Regional Director, Operations, Safety & Security, The Americas, IATA |
| 10h45  | NETWORKING COFFEE BREAK sponsored by JetSmart  
Sheraton Hotel and Convention Center |
| 11h15  | **Blue Heart Campaign Against Human Trafficking**  
Fernanda Ruiz, Specialist on Programme on Organized Crime and Drugs, UN Office on Drugs and Crime (UNODC) |

*Timings and content are subject to change*
Thursday, 11 April

11h30 – 12h15  Executive Insights & Key Takeaways: Elevating the Americas – Making the Region More Competitive Globally
Executive Panel moderated by Gabriela Frias, Journalist, CNN en Español
• Harris Whitbeck, Minister of Tourism, Guatemala
• Estuardo Ortiz, CEO, JetSMART
• Nicolas Claude, CEO, Nuevo Pudahuel

12h15 – 13h00  Executive Insights & Key Takeaways: Lessons Learnt and Immediate Opportunities For Sustainable Growth: Where will Air Transport in the Americas Go From here?
Moderated by Enrique Perrella, Aviation Director, Business Traveler
• Nacim Yala, Chief Commercial and Strategy Officer, Arajet
• Boris Iraheta, Secretario General, CATA
• Lucía Ginzo, Chief Corporate Affair and Sustainability Officer, Flybondi

13h00-13h15  Closing Remarks
Gabriela Peralta, Country Manager, Chile, IATA

13h15 – 14h30  FAREWELL NETWORKING LUNCH
Bohio Restaurant- Sheraton Hotel and Convention Center

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